Neobroadband Wireless, powered by Neotel, is a broadband internet service designed specifically for SOHOs. NeoBroadband Wireless is an affordable, contended best effort, uncapped, unshaped access service that is both flexible and scalable. It offers the capability to grow with your business and can be upgraded as and when you require.

Access packages are configured to suit business requirements from 1 Mbps to 10 Mbps. The asymmetrical bandwidth is burstable for all internet traffic (both local and international). Neotel does not offer an SLA or SMTP relay with this product offering.

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Features and benefits

- Licensed service
- 1 static IP address is available - static IP addressing allows better control and management of your network
- Scalability - the upgrade path is simple and easy to do
- Robust network topology - reliable and efficient network
- Uncapped bandwidth service - continuous internet access
- 25:1 contention ratio
- Fair use policy applies – your speed will be reduced by 50% once FUP is reached

Service offering

<table>
<thead>
<tr>
<th>Services</th>
<th>Download speed</th>
<th>FUP (GB)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Neobroadband Wireless 1 Mbps</td>
<td>1 Mbps</td>
<td>100</td>
</tr>
<tr>
<td>Neobroadband Wireless 2 Mbps</td>
<td>2 Mbps</td>
<td>200</td>
</tr>
<tr>
<td>Neobroadband Wireless 4 Mbps</td>
<td>4 Mbps</td>
<td>400</td>
</tr>
<tr>
<td>Neobroadband Wireless 6 Mbps</td>
<td>6 Mbps</td>
<td>600</td>
</tr>
<tr>
<td>Neobroadband Wireless 8 Mbps</td>
<td>8 Mbps</td>
<td>800</td>
</tr>
<tr>
<td>Neobroadband Wireless 10 Mbps</td>
<td>10 Mbps</td>
<td>1000</td>
</tr>
</tbody>
</table>

Notes

- NeoBroadband Wireless is available in Johannesburg, Pretoria, Cape Town, Durban and Bloemfontein but is coverage dependent
- Service implementation is subject to a feasibility test
- A standard installation fee applies, which includes a 3m mast where necessary
- Service delivery is possible in 3 weeks from signed order
- All agreements are 24 month contracts
- Best-effort service
- Fair use policy applies

About Vox

Innovation and insight combine in Vox, a market leading end-to-end integrated ICT and infrastructure provider and telecommunications company. From data to voice, as well as cloud, business collaboration and conferencing tools, Vox offers intelligent solutions that connect South Africans to the world, supporting entrepreneurs, customers and commerce, whilst practicing values of integrity, choice and service excellence in all of its dealings. For more information click here.

For more information on complementary or alternative products visit us at vox.co.za

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