

# Completely unshaped, high-speed ADSL and VDSL

# ADSL

Cost-effective last-mile access for businesses and homes

- Designed for businesses and home users
- Completely unshaped for business solutions
- Capped and uncapped solutions available
- Round-the-clock support
- Self-management portal
- National sales and support footprint

## Product overview

### Capped/usage-based ADSL solutions

#### Fat Pipe Home

Fat Pipe is ideal for home users with large bandwidth requirements, and has been designed to maximise your DSL experience on a range of line speeds. A wide array of Top Up bundles are available should you hit your data cap, and all unused data rolls over to the following month\* (your data never expires). Enjoy free data between midnight and 06:00 every day. Free data will not be deducted from the data bundle, nor from rolled over data.\*\*

#### Fat Pipe Business

Fat Pipe Business has been designed specifically for small to medium size companies whose business is dependent on a high-speed, reliable internet connection. Fat Pipe Business is a premium DSL service, with Vox's network continuously managed to ensure a superior internet experience. All Fat Pipe Business plans include five static IP addresses\*\*\* and a fully managed hardware service.

#### Fat Pipe Lite 50GB

Fat Pipe Lite is designed at the entry level home ADSL user with low to medium ADSL data requirements. Data Top Ups will remain valid for 60 days. Unlike Fat Pipe Home, unused data in the 50GB bundle does not roll over.

### Uncapped ADSL solutions

#### Uncapped Home and Business

Uncapped ADSL empowers you to surf, stream and download as much as you like without going over your data cap.

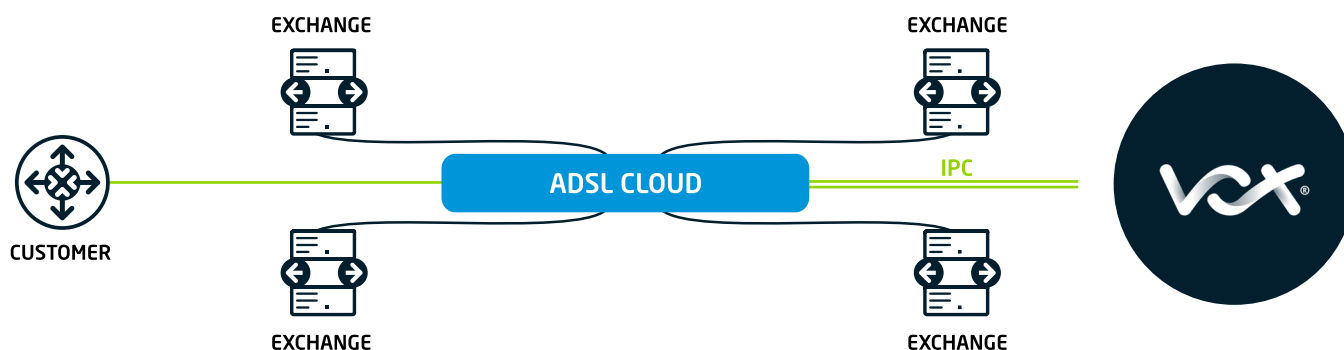
Vox offers a range of cost-effective uncapped DSL solutions for your home or business. In addition, the business uncapped service offers high performing, uncapped, unshaped bandwidth.

### Capped vs. uncapped ADSL

While uncapped ADSL offers you a set amount of bandwidth for a fixed monthly fee, in order to manage the costs of potential abuse, most ISPs have implemented fair use policies (FUP) that allow them to shape or rate limit traffic. This means that your internet experience could potentially be severely degraded compared to a capped solution which allows you the full line speed

available to your connection. If your internet requirements cover elements such as email, basic internet, surfing (e.g. social media interaction), then uncapped is a great solution for you. However, if you are a heavier internet user that has a requirement for gaming, video and music downloads, a capped ADSL solution should be your choice. You get a prioritised, unshaped service that offers you an internet experience to match your line speed.

## How it works



## Product detail

	Capped / usage-based ADSL			Uncapped ADSL	
Product Name	Fat Pipe Lite 50GB	Fat Pipe Home	Fat Pipe Business	Home ADSL	ADSL Business
Target Market	Home user	Home user	Business	Home user	Business
Bandwidth management	Unshaped	Unshaped	Unshaped	Unshaped**	Unshaped
Static IP addresses ***	No	No	Yes	No	Yes
Router included	No	No	Yes	No	Yes
Roll Over *	No	Yes	Yes	No	No
Concurrent connections	4	2	1	2 ****	2 ****

### Notes

#### \* Roll over

Unused data rolls over to the following month and does not expire while in contract. The maximum limit of accumulated unused data is six times the base subscription amount e.g. Fat Pipe 100GB – rolled over data limit is 6 x 100GB = 600GB.

#### \*\* Unshaped

Subject to fair usage policy.

#### \*\*\* Static IP addresses

Five static IP addresses are included with applicable products, which enables your business to maintain fixed IP addresses necessary for onsite email, web servers and other servers.

#### \*\*\*\* Concurrent connections

Line speed will be halved should two concurrent connections be used (e.g. each connection will receive 2 Mbps throughput on a 4 Mbps line).

### About Vox

Innovation and insight combine in Vox, a market leading end-to-end integrated ICT and infrastructure provider and telecommunications company. From data to voice, as well as cloud, business collaboration and conferencing tools, Vox offers

intelligent solutions that connect South Africans to the world, supporting entrepreneurs, customers and commerce, whilst practicing values of integrity, choice and service excellence in all of its dealings. For more information [click here](#).

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