

# Multi-purpose boardrooms and environments

## Customised Audio Visual Solutions

Slick, fully managed audio visual solutions for your business

- Audio visual solutions that grow with your business
- Designed to address your business's unique needs
- Fully managed with SLA to ensure uptime
- Integrates all audio visual technologies into a single environment
- Comprehensive consultation process to ensure optimal solution
- Dedicated solution architect assigned to each project

### Product overview

Vox's customised video conferencing solutions are for companies that require comprehensive functionality in a single conference room, operation centre, auditorium, call centre or building. The solutions are completely modular and scalable, with designs

based on your business's specific needs. Solutions are designed by a certified Vox solutions architect to ensure your solution achieves maximum functionality with minimal expenditure.

### Solution Stack

Display	Sources	Automation
Digital Signage	Conferencing	Audio
Network performance		
Remote monitoring		
Service level agreement		
Reporting		

### Features and benefits

- Scalable
- Integration into a single graphical user interface to control entire solution
- Purpose built to customer requirements
- Managed services and service level agreement
- Utilisation of industry-leading products
- Certified installation teams
- High-level, 24/7/365 support
- On-site servicing and repairs
- Support for using current infrastructure (where available)

## Solutions

The following solutions are available:

- **Display**  
Display solutions for large venues, auditoriums and operation centres.
- **Digital signage**  
Lower the long-term cost of signage with cutting edge digital boards.
- **Automation**  
Controls all aspects of the solution from a single graphical user interface i.e. air conditioning, displays, switching equipment and media sources.
- **Conferencing**  
Video, telephonic and data conferencing to facilitate executive meetings, brainstorming sessions and sales meetings.
- **Audio**  
Large venue amplification, voice lift, evacuation systems and distributed audio.
- **Sources**  
Distribute any source to any display in the solution (DStv, PC & Blu-ray).

## Managed services support package

Vox's managed services support package includes:

- **Network performance**  
Continuous monitoring of your network to ensure sufficient bandwidth for crystal clear visual communications.
- **Remote monitoring**  
Continuous monitoring of your devices to ensure the latest firmware is always installed.
- **Service level agreement**  
24/7/365 support, which includes keeping your visual communications up and running round-the-clock and collection and repair of faulty devices.
- **Concierge services**  
A butler service that sets up and connects any of your conferences.
- **Reporting**  
Easy-to-understand reports on usage, ROI and faults at your fingertips.

## Process

Vox follows a six-pillar methodology to ensure you get the perfect solution for your business' unique requirements delivered on time and within budget:

### Assess

Every business is different thus each business' requirement is different. Interaction with the correct people in your business ensures that we understand your requirements fully and can become trusted advisors and consult on the best possible way to achieve the required end result.

### Design

Our highly skilled pre-sales teams are involved with your needs assessment from the beginning which ensures that you get the most functional and cost effective solution for your requirement. Our solutions are designed with "best of breed" products that are proven to be flexible, resilient and the best in their class. The proposed solution with costing is presented and explained to you by our sales and pre-sales teams.

### Plan

Once the solution is designed and agreed upon, our project management team work with you and any 3rd party providers to ensure that the solution is planned and implemented within the given timeframe, specification

and budget. As part of this process we create a comprehensive project plan with expected timelines and resource allocation for implementation.

### Implement

Our highly skilled technical and project management teams ensure that the solution is implemented to the highest standard to ensure that the solution works the way it was designed and offers hassle free operation. After the solution is successfully implemented, user and first line technical training is provided to designated individuals in your organisation.

### Maintain

Our technical team can be contacted individually for telephonic support or an engineer will be dispatched for onsite support should this be deemed necessary. By offering a range of tailor made service level agreement options; we ensure the highest up-time for all solutions.

### Improve

Technology is constantly improving with new features and greater flexibility. As "trusted advisors" we look for ways to improve the solution with additional functionality and features to ensure that you get the optimum longevity and value from your investment.

## About Vox

Innovation and insight combine in Vox, a market leading end-to-end integrated ICT and infrastructure provider and telecommunications company. From data to voice, as well as cloud, business collaboration and conferencing tools, Vox offers

intelligent solutions that connect South Africans to the world, supporting entrepreneurs, customers and commerce, whilst practicing values of integrity, choice and service excellence in all of its dealings. For more information [click here](#).

**For more information on complementary or alternative products visit us at [vox.co.za](http://vox.co.za)**

New Business Sales JHB : +27 (0) 87 805 5050  
Consumer Support : +27 (0) 87 805 0530  
Business Support : +27 (0) 87 805 0500  
Email: [info@voxtelcom.co.za](mailto:info@voxtelcom.co.za)

