

Microsoft hosted email server

Share contacts, calendars, task lists and public folders, as well as archive all mail for half the price of an onsite server

Hosted Exchange

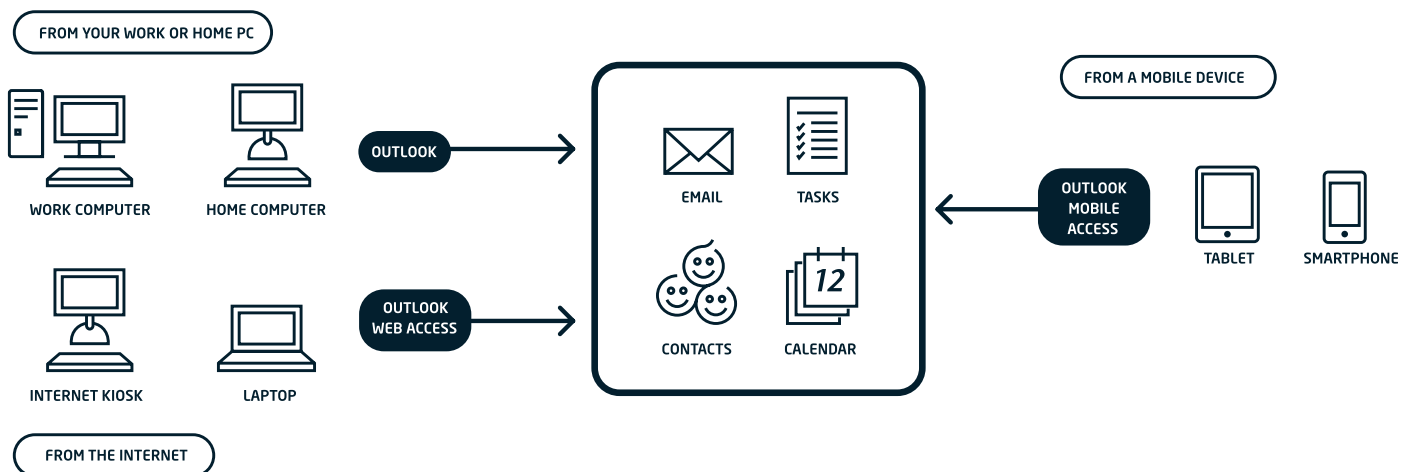
- Access enterprise email functionality at SME prices
- Share contacts, calendars, public folders, archive folders, meeting planners and task lists
- No capital outlay
- Customised email branding facility
- Web and mobile access to email
- Dual data centres for complete peace of mind
- Advanced anti-spam functionality

Product overview

Hosted Exchange offers a robust, hosted, outsourced and fully managed implementation of Microsoft Hosted Exchange. Located within dual data centres, it is an affordable, premium email service allowing small and medium businesses to take

advantage of full collaboration. It includes mail services such as Shared Calendar, Public Folders, Global Address Books and more.

How it works



Features and benefits

24/7/365 Hosted Exchange

- Always accessible Hosted Exchange
- Critical customer meetings
- Up-to-date contact lists
- 24/7/365 access to hosted email and calendars from any device, anywhere

Secure Hosted Exchange

- Enterprise-class encryption
- Reliable regular backups
- Anti-spam, anti-virus and filtering are standard Hosted Exchange features.

Latest releases of Hosted Exchange

- Keep technology current - we automatically upgrade your Hosted Exchange to the latest version
- No need for specialised IT Staff
- No technical knowledge required

Fully managed

- A fully managed solution - never worry about the security, integrity or delivery of your email again
- Guaranteed service levels and predictable monthly costs
- Significantly lower cost of ownership for your messaging and collaboration needs

Productivity boost

- Boost productivity by providing on-the-go access to synchronised email, calendars and task management
- Enhanced collaboration through appointment scheduling, shared documents and customer contacts as well as delegated access to email
- Time-saving full text searches of email, calendar, contacts, documents and tasks on all devices

Get more done

- Business depends on information and teamwork. Most jobs and projects require the input of multiple team members, all working collaboratively.
- Share contacts, folders and calendars
- Assign tasks and events
- Available 24/7/365

Anywhere access

- Employees are becoming increasingly mobile, with critical resources working in the office, at home, at client and partner sites and on the road:
- ActiveSync (iPhone, Android, Windows Phone)
- Shared contacts, folders, tasks and calendars

Peace of mind

- Many businesses lack the expertise, or cannot sacrifice their most critical employees to operate and manage a business-class messaging solution:
- Security and protection
- Round-the-clock maintenance and support
- Full administrative control
- Simplified costs

Mobility

iPhone/Android/Windows Phone ActiveSync ActivSync can enable your highly mobile Professional Services employees at the client site, at the airport, in the hotel and at home:

- Real-time ActiveSync for all iPhone, Android and Windows Phone devices
- Wireless synchronisation of emails, calendar and contacts
- Encryption technology
- Instant activation
- Included in the Hosted Exchange Professional Edition

Security

Unique Hosted Exchange email security features:

- Email defence
 - Email Defence identifies quarantines and strips suspect email messages, based on your preferences established in our intuitive control panel:
 - Advanced spam blocking
 - Virus and worm scanning
 - Content and attachment filtering
 - Fraud protection and email attack protection
 - Outbound message filtering
 - Sophisticated quarantine management
- Spam quarantine report
 - Email defence enables you to choose how messages that are identified as spam or infected with viruses are handled within our quarantine area. Our unique quarantine management process enables you to shift the burden of quarantine management to your users allowing them to remove, release or safely view infected or suspect messages.
- Continuity
 - Business continuity offers email access whenever your Hosted Exchange service is unavailable, due to maintenance or natural disaster:
 - Strengthen your business continuity plan
 - Reduce downtime
 - Enable continuous email communications
 - Meet regulatory compliance
- Automatic engagement
 - Users have access to email received during outages or maintenance via a secure web interface
 - They have full email functionality, including read, compose, reply, forward and delete
 - Up to 60 days of unlimited rolling storage
 - Outage notifications and system updates
- Secure-web
 - Secure-Web enhances Outlook Web Access' (OWA) security and user experience by providing critical security features unique to Vox:
 - In-browser rendering in secure HTML of 400 file formats
 - Side-by-side calendar sharing
 - Outlook-style addressing
 - New mail notification
 - Advanced spell check
 - See revisions in Office documents

- Multiple attachment viewing
 - This represents a major security concern. Without SecureWeb, attachments are automatically saved into a temporary cache on the PC and are left on the PC after the user logs out of the OWA session. This becomes an even greater security risk if the user is on a public computer. SecureWeb creates a secure environment for viewing attachments by converting attachments to secure Web pages. This ensures that they will not be left on the public computer.
- Compliance repository
 - We can extract and store a copy of every email sent or received to a Compliance Officer repository
 - Ensure that you will be able to find critical message content rapidly and with full, auditable records of every email transaction
 - It works behind the scenes, invisible to the end-user and with the access controlled archived copies accessible
 - Retain email for up to 10 years

Email archiving

With Hosted Exchange email archiving, you never have to worry about mailbox storage again.

- Mailbox functionality

Give your users quick access to their archived email directly from within Microsoft Outlook:

- Never worry about mailbox storage again
- Users have the power to access lost emails that they may have deleted from their desktop, laptop or mobile device
- Fast search

- Mailbox functionality

A well-structured approach to eDiscovery is vital to successful defence of any litigation issue:

- Find the data you are looking for by the property of its header, content, content of an embedded attachment or by its metadata and preserve it as necessary
- Fully compliant with the Electronic Discovery Reference Model (EDRM)
- Available as an add-on virtual appliance to the Compliance Repository

Compare editions

Whether you are a small business or a large enterprise, we have a Hosted Exchange solution that is right for you.

	SUPER LITE	LITE	STANDARD	PROFESSIONAL
Mailbox	500 MB	10 GB	50 GB	100 GB
MxVault AV + AS	Included	Included	Included	Included
MxVault Continuity	Included	Included	Included	Included
MAPI/ActiveSync	-	-	Included	Included
POP/IMAP	Included	Included	Included	Included
Outlook Web Access	Included	Included	Included	Included
Deleted Item Retention	-	24 hours	7 days	14 days
Email Branding (Exclaimer)*	-	Included	Included	Included
Dual Data Centre	Included	Included	Included	Included
IDSync (Active directory integration)*#	-	Included	Included	Included
Archiving*	-	-	-	Included

Please note: Legacy data ingestion will be billed separately as a once-off cost.

* Only activated on request

An additional setup fee may apply

About Vox

Innovation and insight combine in Vox, a market leading end-to-end integrated ICT and infrastructure provider and telecommunications company. From data to voice, as well as cloud, business collaboration and conferencing tools, Vox offers

intelligent solutions that connect South Africans to the world, supporting entrepreneurs, customers and commerce, whilst practicing values of integrity, choice and service excellence in all of its dealings. For more information [click here](#).

For more information on complementary or alternative products visit us at vox.co.za

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