

Microsoft Managed Cloud

Fully managed Microsoft applications

Microsoft Private Cloud

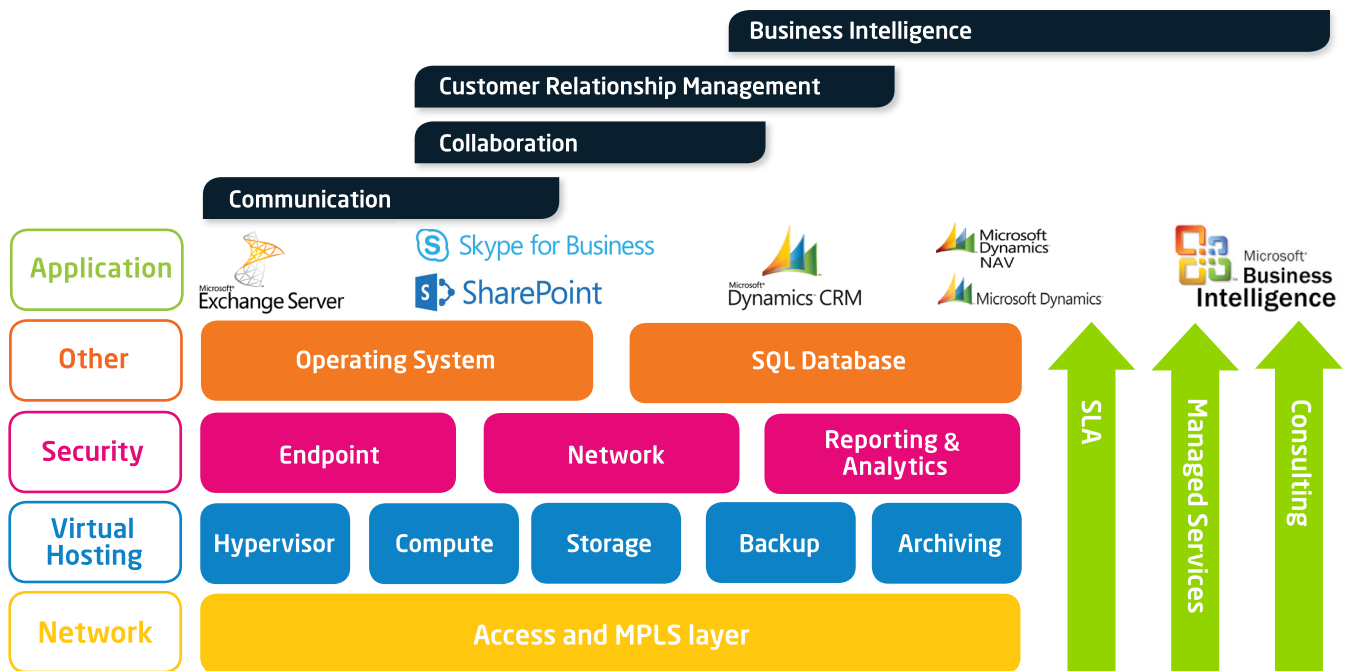
- Defined SLA's with the option of fully managed services
- Best practice based on individual customer requirements
- Leverage license mobility to bring down costs
- Single supplier for access and ISP, virtual hosting, security and application
- Only pay for the services you use
- Improved agility and an improved focus on your core business

Product overview

Microsoft applications form the core building blocks of any communication, collaboration and business intelligence strategy. However, the ability of companies to deliver this internally has been negatively impacted by skills shortages and the rising cost of managing hardware infrastructure and data centres. The Vox Microsoft Private Cloud portfolio allows any company aligning with Microsoft technologies to outsource the total management of their solution suite, and rather focus on streamlining business and delivering innovation.

Vox Microsoft Cloud Services deliver a fully managed environment tailor made to your business requirements. We deliver Microsoft® Exchange, Microsoft® SharePoint, Microsoft® Skype for Business, Microsoft® CRM, Microsoft® NAV and GP, and Microsoft® Business Intelligence as a private cloud offering.

How it works



Visit us at vox.co.za



Why choose Vox?

Our portfolio offers a fully managed portfolio across the entire stack. These include:

Network

With more than 13 Points of Presence (PoPs) and Consumer/SME branches and agencies spread throughout the country, Vox is well positioned to offer localised, uninterrupted service delivery to all our customers. Comprehensive fibre redundancy both locally and internationally ensures Vox's world class network offers customers an unparalleled experience and complete peace of mind. Vox offers a full suite of access and internet connectivity services. Vox also provides a variety of ways to customise internet access solutions to suit location and business requirements. Local peering with all major players, comprehensive SLAs and international redundancy mean Vox's bandwidth, APN and VPN services are unrivalled.

Virtual Hosting

Vox's high-tech data centres offer both virtualisation and full secure server hosting in completely redundant environments. These services include hosting, virtualisation, application delivery, storage, back-up services and IT management. Our comprehensive range of outsourced virtual hosting services offer a highly customised, reliable IT infrastructure and complete management of your IT environment designed to meet the dynamic needs of today's businesses. Solutions are crafted to achieve the most appropriate and redundant system for every customer, with every solution offering the option of a complete managed service.

Security

With the ever growing risk of threats globally you need to ensure you have a comprehensive security solution which provides protection not only from a network perimeter perspective but from an internal devices perspective as well. Vox provides multi-layered security in which we can validate and ensure the protection of data coming into your network as well as protecting the various endpoints (devices) on your network. Vox managed firewall and endpoint services will assist not only in minimising your risk but also alleviating the pressures of managing your network efficiently to meet worldwide standards.

Application

Microsoft® Exchange

The Private Cloud Exchange Solution offers a remotely hosted, outsourced and fully managed implementation of Microsoft Exchange. Leveraging off proven Microsoft Technology, and benefiting from being located within the heart of Vox's network, the solution provides high levels of scalability, resilience and redundancy, as well as a range of security, content and management features supported by the best engineering staff in the country.

Microsoft® SharePoint

Effective communications and collaboration systems are a requirement in successful businesses as corporate intranets help with the distribution of news and documents across physical and temporal boundaries around the clock. Microsoft SharePoint's intuitive interface simplifies tasks such as creating portals and collaboration sites, setting up users and establishing permissions, implementing powerful search tools and building business processes and forms work flows.

Microsoft® Skype for Business

Microsoft Skype for Business simplifies a business' infrastructure with one platform for calling, conferencing, video, and sharing. It is a unified communications (UC) platform that integrates instant messaging (IM), VoIP (voice over IP), file transfer, video conferencing, web conferencing, voice mail and email.

Microsoft® CRM

Microsoft Dynamics CRM delivers customer relationship management (CRM) business solutions that drives sales productivity and marketing effectiveness through social insights, business intelligence, and campaign management.

Microsoft® NAV and GP

Microsoft Dynamics NAV and GP are global enterprise resource planning (ERP) solutions that provide small and mid size businesses greater control over their financial information and data, and simplify supply chain, manufacturing, and operational tasks. It's quick to implement and easy to use, with the power to support your growth ambition.

Microsoft® Business Intelligence

Business Intelligence empowers businesses to make informed decisions with easy to use analytics tools that seamlessly combine existing enterprise, external and unstructured data.

Managed Services

Managing people, processes and technology diverts management from their core business. Spanning the network, data centre and cloud computing, end-user support and service desk, our team of specialists ensure optimum performance of your business applications.

Managed Services include:

Operations centre

- Performance monitoring
- Capacity monitoring

Service centre

- Event management
- Incident reporting
- Incident handling
- Request fulfilment

Professional services

- Incident and problem management
- Resolution and recovery

Managed services

- Change management
- Asset and configuration management
- Release and deployment management
- Capacity management
- Health and performance management

Service delivery

- SLA management

Consulting

- Technical design
- Business process

**24/7/365 support
and monitoring**

**Fully redundant
environment**

About Vox

Innovation and insight combine in Vox, a market leading end-to-end integrated ICT and infrastructure provider and telecommunications company. From data to voice, as well as cloud, business collaboration and conferencing tools, Vox offers

intelligent solutions that connect South Africans to the world, supporting entrepreneurs, customers and commerce, whilst practicing values of integrity, choice and service excellence in all of its dealings. For more information [click here](#).

For more information on complementary or alternative products visit us at vox.co.za

New Business Sales JHB : +27 (0) 87 805 5050
Consumer Support : +27 (0) 87 805 0530
Business Support : +27 (0) 87 805 0500
Email: info@voxtelcom.co.za

