

Powerful fax services on demand

Faxster

Full fax server functionality on a hosted RightFax platform

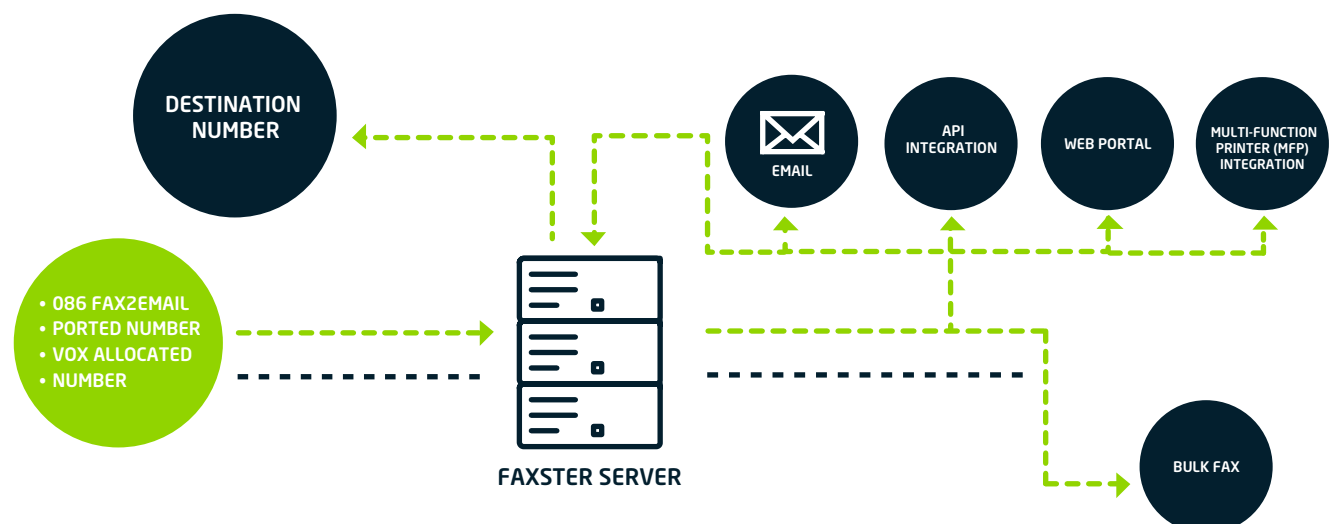
- Market-leading fax server technology
- Search-enabled fax content accessible from any search engine
- Integration into third party applications
- Scalable to meet required fax volumes
- Keep existing fax numbers and migrate fax machines to desktop
- Industry standard encryption
- Compliance - full audit trail; fax movement history

Product overview

Fax still remains the most effective option for delivering critical documents such as purchase orders, invoices, statements and application forms. It is a secure point-to-point solution that is universal, traceable (audit trail) and cost effective.

Faxster, from Vox, offers the full functionality of RightFax as a "cloud" solution. Unlike most fax-to-email providers that offer premium rate fax receiving only, Faxster offers customers a solution to all their faxing requirements – desktop fax-to-email, MFP migration and integration to back-end business systems such as ERP, call centre and others.

How it works



Features and benefits

- **Inbound fax-to-email**
 - FREE – using Telkom 086x fax-to-email number range
- **Search and retrieve fax content**
 - Faxes are typically static images which cannot be searched.
 - Faxster reads (OCR) every fax, which allows any search engine to search the content
- **Additional number ranges**
 - Geographic numbers - (021,011, etc.).
 - Number porting - retain your existing fax numbers together with all the features of Faxster
- **Outbound desktop fax sending**
 - Email-to-fax – send faxes directly from any email account.
 - Web-to-fax – send a fax from the Faxster portal
- **Intelligent fax routing**
 - Publish one fax number, and have faxes intelligently routed to the desired business person or application based on the content, such as a person's name, an account number or department.
- **Document management**
 - Customise cover sheets with your own brand.
 - Populate human or system generated unique identifiers for the cover sheet so that the return fax can be intelligently routed to the initiator.
- **BulkFax**
 - Send large fax volumes automatically with variable data merged into a standard fax
- **MFP Integration**
 - Integrate into your scanner/copier/fax device and save on your line rental.
 - Move your inbound faxes to your desktop for after monitoring, archiving and compliance
- **Integrate Faxster with back-office applications**
 - Tie ERP, CRM and ECM back-office applications such as Oracle and SAP to faxster systems through a web service
 - Delivery to and from back-office applications is easily customisable with the Faxster API
- **Archiving: Store years and years of faxes, protect their privacy, find and copy them on request and retain them until they expire**
 - **Search:** Find faxes quickly and easily by searching metadata and contents (full text search)
 - **Configure** Faxster to automatically delete a group's or individual's faxes after a prescribed time period, based on age, defined business rules or a combination of the two
 - **Maintain** a complete audit trail of all user activity associated with each document
 - **Search** through millions of faxes instantly
 - **Optional web access** allows search and retrieval from a web browser
- **Infrastructure**
 - Faxster eliminates the need for fax servers, fax machines and related infrastructure. As a fully hosted service, you can offload your IT team from the entire fax function while aligning fax services with the business goals of your enterprise.
 - Reliability, scalability and business continuity are assured through the fault tolerant configuration of the hosted server collective, providing 24/7/365 reliability.
- **Auditing and tracking**
 - Fax is a real-time point-to-point communication technology, and provides an integrated, simple and secure way to send and receive non-repudiable documents, with a full system audit trail.
 - **Fax archival** - record all inbound and outbound fax transactions.
 - **Notifications** - receive customised notification options and verification of document transmission and receipt.
 - **Reporting** - log, record and provide audit trail of faxes.
- **Additional benefits**
 - Inbound faxes are FREE of charge.
 - No setup or monthly fees.
 - Every individual with an email address can have a fax number.
 - No staff needed to manage the solution.
 - No software or hardware is required.
 - Fax numbers can be kept for life, even if individuals or companies move.
 - Faxes remain confidential as they are delivered directly to the email address.
 - Telkom fax lines can be freed up or used as voice lines.
 - Fax-enable any back office application without installing fax software on your premises.
 - Add fax to your unified communications

Pricing model

A minimum monthly fee is offset against usage

See the Faxster rate sheet

Why implement an integrated fax strategy across your whole organisation?

Faxes are critical business documents, which means you need them timeously routed to the right person or system for fast processing. The content must be easily accessible, completely secure and have comprehensive audit trails to protect the confidential information. While fax-to-email offers an invaluable service, it does not meet these requirements.

Faxster offers convenient and secure integration between desktop, MFP and application faxing. By using Faxster, critical business documents are intelligently routed to the desired business person or application with detailed audit trails. Fax content is search-enabled for search engine retrieval, and documents can be archived for future access. Faxster is the complete business fax solution.

Cloud
Based?

Faxster is a
hosted fax service,
which means that you
don't have to outlay
large sums of cash!

About Vox

Innovation and insight combine in Vox, a market leading end-to-end integrated ICT and infrastructure provider and telecommunications company. From data to voice, as well as cloud, business collaboration and conferencing tools, Vox offers

intelligent solutions that connect South Africans to the world, supporting entrepreneurs, customers and commerce, whilst practicing values of integrity, choice and service excellence in all of its dealings. For more information [click here](#).

For more information on complementary or alternative products visit us at vox.co.za

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