

# SME hosted IP telephony

# Verto Supreme

All-inclusive, cloud-based IP PBX

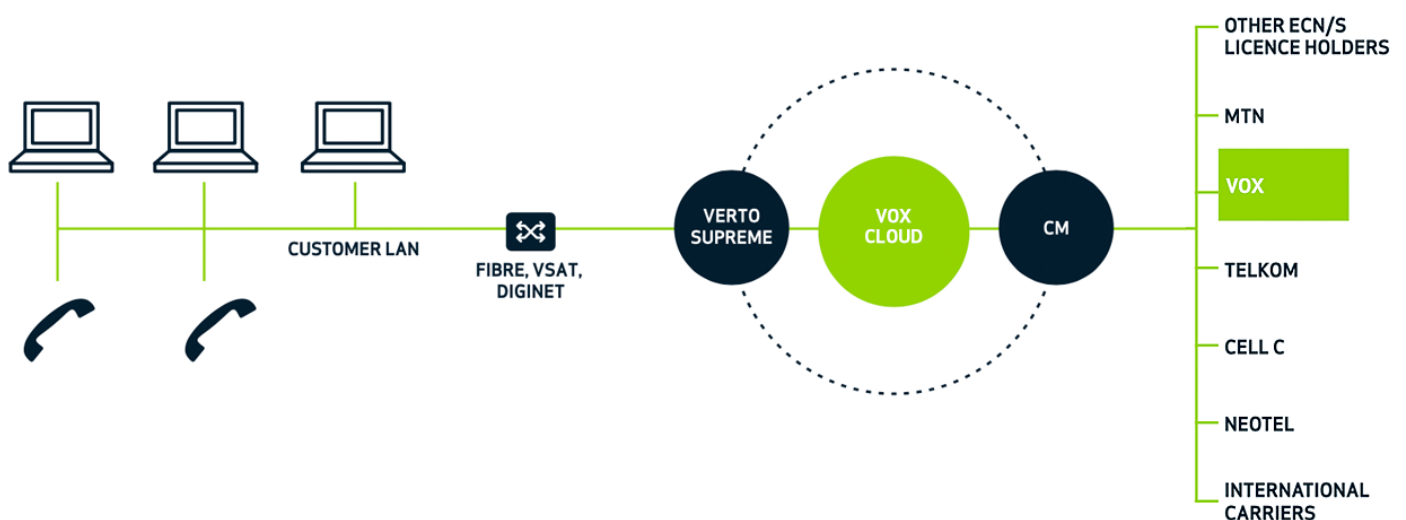
- Scalable and flexible (pay per user)
- Full feature set at a single per user price
- Pure IP Centrex solution
- Wide range of features including voicemail, conferencing, music on hold, queuing, etc.
- Fully managed Hosted Verto Supreme PBX

## Product overview

Verto Supreme is an open-source IP Centrex solution offering PBX features off the same carrier-grade platform that provides our customers with superior voice services. This allows our customers to benefit from the competitive voice rates that Vox can offer via our interconnect agreements as well as a share on inbound revenue once the customer has ported. The Vox network is fully geo-redundant which gives our customers the peace of mind that their PBX services will not be compromised.

Vox offers Verto Supreme as a fully managed IP telephony solution to the SME market, which can be deployed over numerous last mile access types, such as fibre, VSAT and diginet. The minimal capital investment ensures our customers have a solution that is cost effective, simple to deploy and feature rich.

## How it works



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## Optional additions

### LAN readiness assessment

Verto Supreme includes a service which analyses the LAN environment to assess its ability to support a quality VOIP service. This service extends to the assessment of reticulation and switches and can be extended to the WAN environment as well as an overall ICT health check (any LAN equipment required will be quoted separately).

### Customer premises equipment and redundancy

Verto Supreme requires no on-site voice gateways for redundancy. As this is a full IP Centrex PBX, failover or redundancy can be provided in the form of a secondary last mile data link and not to PSTN lines.

### Seamless integration to Vox voice services and Communications Manager (TMS)

Verto Supreme and the Vox voice platform deliver the most cost effective call rates in conjunction with leading IPT technology. The resulting benefit is that in many instances, the call savings offsets the cost of the Verto Supreme monthly rental/fixed costs. Verto Supreme

is supported by the Communications Manager hosted TMS platform and offers a comprehensive telephony expense management system that allows for multiple telephony devices to be associated with users, draw multi-level and multi-functional reports and combines with external telephony vendor analysis. This service is delivered via a web interfaces.

### Self-service manageability

A site administrator has the ability to apply moves and changes to their site as and when required which negates the necessity for costly call out charges. Users have the ability to change telephone behavior on an ad-hoc basis. Such changes will include follow-me, call forwarding, voicemail set-up and retrieval.

## Features and benefits

- Based on a per user model
- National footprint for installation and support
- Administrator and user self-service portal available
- PBX features such as voicemail, conferencing, music on hold, and queuing are included as a standard with access to a wide range of features
- Flexible contract terms available (12, 24, 36, 48 and 60 months)
- Optional LAN readiness assessment to confirm IP telephony readiness
- Project management and on-going maintenance (24/7/365 monitoring)
- Full network security and redundancy
- Guaranteed professional managed service
- On-site hardware limited to handsets only – no need for other expensive telephony equipment
- Choice of Gigaset, Vobi, Polycom and Yealink handsets
- Optional dual last-mile link redundancy available
- Verto Supreme Service level agreements are mandatory to ensure Vox keeps its promise to customers for excellent service and uptime. There are three options to choose from:
  - Basic
  - Standard
  - Advanced



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### About Vox

Innovation and insight combine in Vox, a market leading end-to-end integrated ICT and infrastructure provider and telecommunications company. From data to voice, as well as cloud, business collaboration and conferencing tools, Vox offers

intelligent solutions that connect South Africans to the world, supporting entrepreneurs, customers and commerce, whilst practicing values of integrity, choice and service excellence in all of its dealings. For more information [click here](#).

### For more information on complementary or alternative products visit us at [vox.co.za](http://vox.co.za)

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