

## Intuitive business intelligence dashboard for your RightFax servers

Powerful, simple-to-understand insights into your fax traffic

# rightfax bi dashboard

- Easy-to-use business intelligence tool that provides useful insight into your fax traffic
- Quickly analyse usage in order to make the right business decisions
- Wide range of analytic functionality, with the ability to select hardware resources or status views
- Robust enterprise security with administrator-controlled access
- Load and analyse data from a wide variety of sources, building up to a true enterprise BI solution
- Embed within any intranet, SharePoint or other software application
- Easily scale to thousands of employees or hundreds of dashboard viewers

### Product overview

RightFax BI Dashboard, from Vox Telecom, is an Intuitive-based tool that empowers executives, departmental managers, support managers and users to take advantage of rich fax transmission information.

It offers a holistic understanding of fax volumes by users, by groups, by customer, inbound versus outbound, success versus failures, reasons for failures, capacity on the physical resources.

### Features

#### Wide range of analytic functionality

- All key RightFax subject areas are represented including fax volume analysis, failure rates and reasons, hardware capacity monitoring, and more
- User can choose a dashboard to analyse by hardware resources, by status, or overview

#### Robust enterprise security

- Access to dashboards is controlled by the Administrator
- Automatically restrict data at group levels

#### Flexibility

- End user dashboard creation
- Additional data sources can be merged and incorporated into the BI solution
- Across platform viewing PC, Mac, iOS or Android device

#### Extensibility

- The RightFax / Intuitive platform allows your organisation to load and analyse its own data from a wide variety of sources, building up to a true enterprise BI solution
- Dashboards can be embedded within any intranet, SharePoint or even another software application

#### Scalability

- Leading edge technology allows the solution to scale easily to tens of thousands of employees and many hundreds of dashboard viewers without the need for expensive infrastructure or dedicated IT support

Wide range  
of analytic  
functionality

Vox Telecom Limited is a leading telecoms operator, providing voice, data and collaboration services to the southern African market.

Join the conversation at [voxtelecom.co.za](http://voxtelecom.co.za)

 **telecom**

## Operational overview

- Analyse and understand the following metrics:
  - Success versus failure rates
  - Historically the average pages per fax and inbound versus outbound
  - Volumes by faxes, pages and seconds
  - Highest users overall, and volumes by group

- From a single dashboard screen you can analyse usage at a top level
- Drill down to explore the details for the users or group

Embed within any intranet, SharePoint or other software application



## Operational server stats

- Automatically calculate fax server statistics by a variety of metrics:
  - Outbound versus inbound volume
  - Hours in the day faxes processed
  - Channel usage, top 10 users by usage, page and fax volume analysis

- Analyse these metrics between each fax server or as a cluster
- Continue drilling down to explore each user's usage details

Analyse metrics between each fax server



Vox Telecom Limited is a leading telecoms operator, providing voice, data and collaboration services to the southern African market.

Join the conversation at [voxtelcom.co.za](http://voxtelcom.co.za)



## Operational status stats

- Automatically calculate fax status statistics by the following metrics:
  - Outbound versus inbound volume, hours in the day faxes processed
  - Volume by server, by user and group
  - Reason for status
- Analyse these metrics by status to identify trends or potential problem areas
- "Failure status" identifies the reasons for failure in order to focus attention for improvement



## Cost stats

- With bespoke development you can report on costs per fax for line usage
- This view is particularly useful when making connectivity infrastructure decisions, as well as budget forecasting



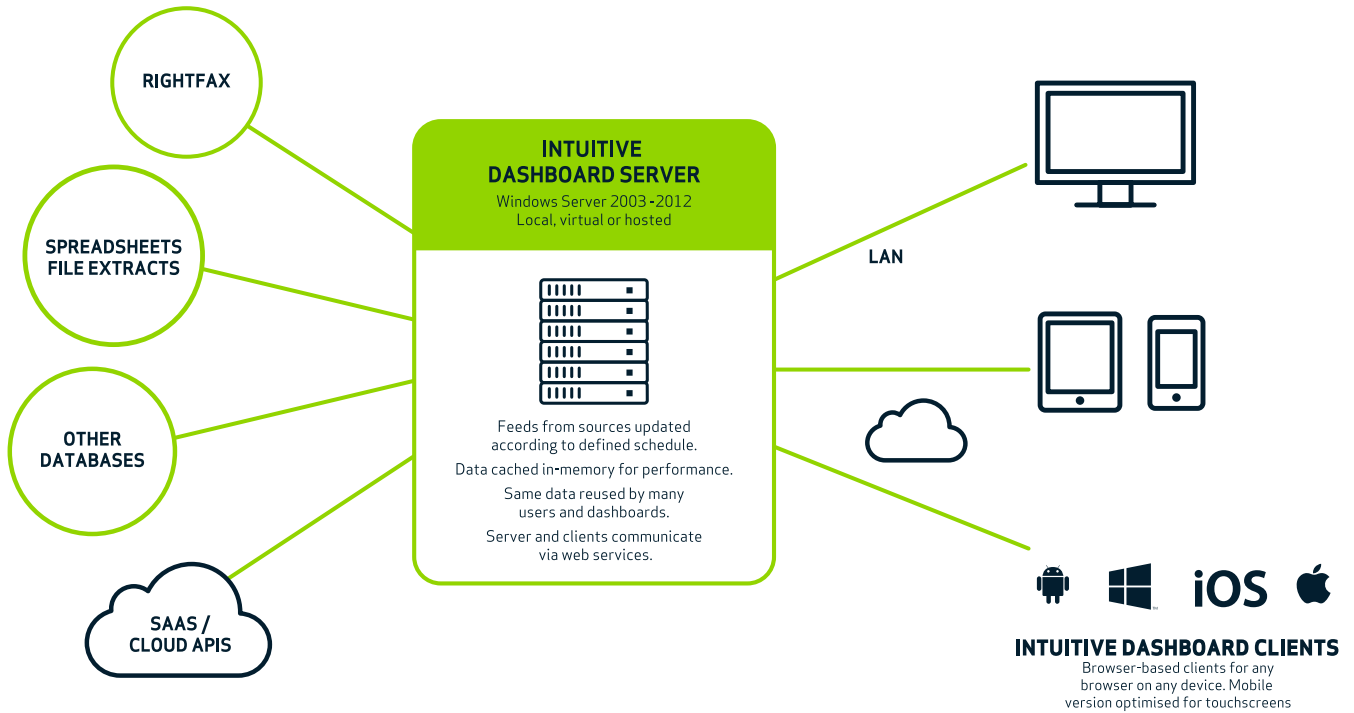
Vox Telecom Limited is a leading telecoms operator, providing voice, data and collaboration services to the southern African market.

Join the conversation at [voxtelcom.co.za](http://voxtelcom.co.za)

**vox** telecom

## Architecture

The Intuitive platform is normally installed on a standalone server or virtual machine either within your corporate network or remotely in the cloud.



## Works seamlessly across multiple devices



For more information on complementary or alternative products visit us at [voxtelecom.co.za](http://voxtelecom.co.za)

Rwenzori Building, Rutherford Estate  
1 Scott Street, Waverley, 2090  
P.O. Box 369, Rivonia, 2128  
South Africa

Tel: +27 (0)87 805 0000  
Fax: +27 (0)87 807 4791  
[info@voxtelecom.co.za](mailto:info@voxtelecom.co.za)  
[www.voxtelecom.co.za](http://www.voxtelecom.co.za)

**vox**® telecom

Be heard