

# Increase your savings

Save up to 60% on inbound toll-free and ShareCall numbers.

## SmartShare

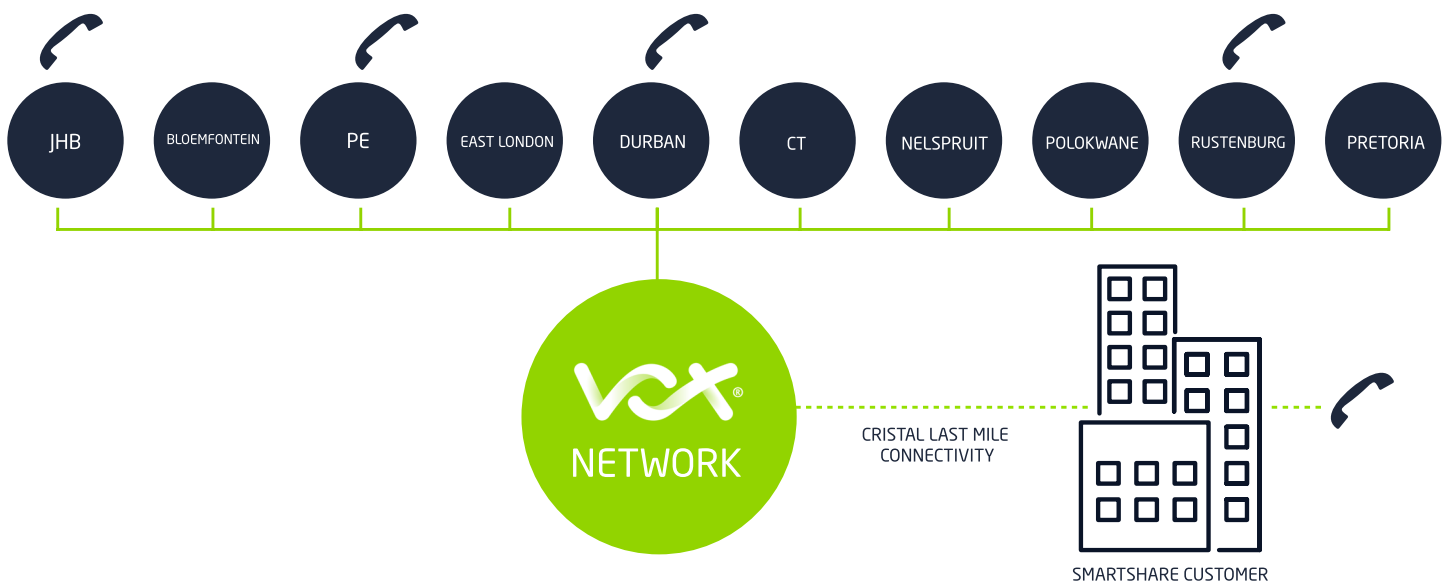
- Retain your existing numbers to ensure no disruption to customers
- Complete managed service
- Comprehensive SLA
- Mean Opinion Score (MOS) guarantees
- Extensive reporting
- Points of presence (PoPs) throughout the country for comprehensive routing
- Save up to 60% on national call charges
- Cut down on your inbound customer ShareCall (0860) traffic

### Product overview

SmartShare from Vox is a routing service that allows you to retain your current ShareCall (0860) numbers and still save up to 60% inbound call charges. SmartShare converts the national call rate currently charged to you into an IP charge associated with inter-branch calls, which significantly reduces your costs and still enables you to provide your customers with a share-call facility. Vox has PoPs throughout the country, meaning that your incoming calls are routed regionally onto

the core network, with calls then delivered via Cristal Vox last mile access to your relevant branch or office. SmartShare offers an average saving of between 30% and 40% on your current toll-free and ShareCall expenditure. Your customers are still charged the applicable 0860 rate, and SmartShare converts your business's current national Telkom rate into a significantly reduced on-net Vox rate.

### Structure



## Features and benefits

- Reduced costs for ShareCall (0860) traffic
- Retain your existing numbers to ensure no disruption to customers
- A failover or redundancy option is available for your current Telkom PRI
- All calls that are local to your call centres will be directed to your on-site Telkom PSTN infrastructure (there are no savings routing these calls elsewhere)
- SmartShare offers you a managed service, complete with SLA, MOS guarantees and extensive reporting
- Vox has PoPs throughout the country for comprehensive routing

## Vox points of presence



### About Vox

Innovation and insight combine in Vox, a market leading end-to-end integrated ICT and infrastructure provider and telecommunications company. From data to voice, as well as cloud, business collaboration and conferencing tools, Vox offers

intelligent solutions that connect South Africans to the world, supporting entrepreneurs, customers and commerce, whilst practicing values of integrity, choice and service excellence in all of its dealings. For more information [click here](#).

**For more information on complementary or alternative products visit us at [vox.co.za](http://vox.co.za)**

New Business Sales JHB : +27 (0) 87 805 5050  
Consumer Support : +27 (0) 87 805 0530  
Business Support : +27 (0) 87 805 0500  
Email: [info@voxtelcom.co.za](mailto:info@voxtelcom.co.za)

