

#1 Virtual Machine Backup Solution

Fast, flexible, and reliable recovery of virtualised applications and data

Veeam managed backup

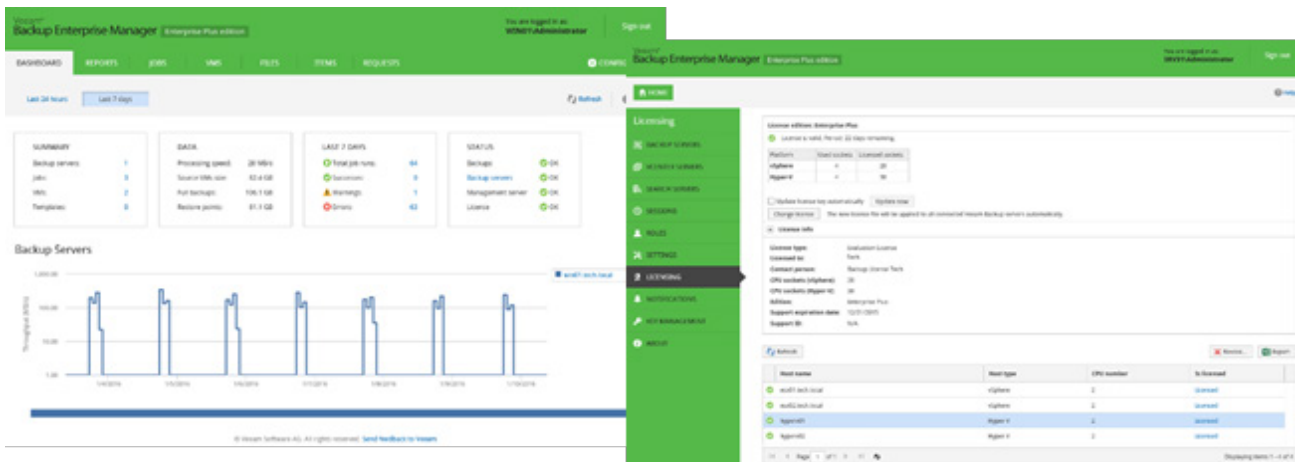
- Fast, flexible and reliable recovery for virtualised applications and data hosted in Vox Telecom's virtual environment.
- Powerful, easy-to-use and affordable backup and availability solution
- Leverages virtualisation, storage and cloud technologies to meet SLAs for recovery time and point objectives (RTO/RTP)
- RTO/RTP less than 30 minutes for all applications and data

Product overview

Vox Telecom's Veeam® Managed Backup solution is a convenient data storage solution that enable businesses to simply and securely store all critical data, while spending less capital and administration time dealing with the implementation and management of the backup system. Implementing this solution ensures the full recovery of all data which can mean the difference between seamless business continuity and complete paralysis of all essential business operations. When it comes to your most critical data, it is not enough to simply implement an effective backup solution – the backup solution must be continuously

monitored to ensure all data is successfully backed up as scheduled and then tested to ensure recoverability.

Veeam® Enterprise Backup™ provides fast, flexible, and reliable recovery of virtualised applications and data. And when you combine this best of breed technology with our in-house expertise and dedicated 24/7 support team, you've got a winning solution. Vox Telecom makes sure your data is backed up, restorable, and we continuously monitor the system to ensure successful backups are completed as scheduled.

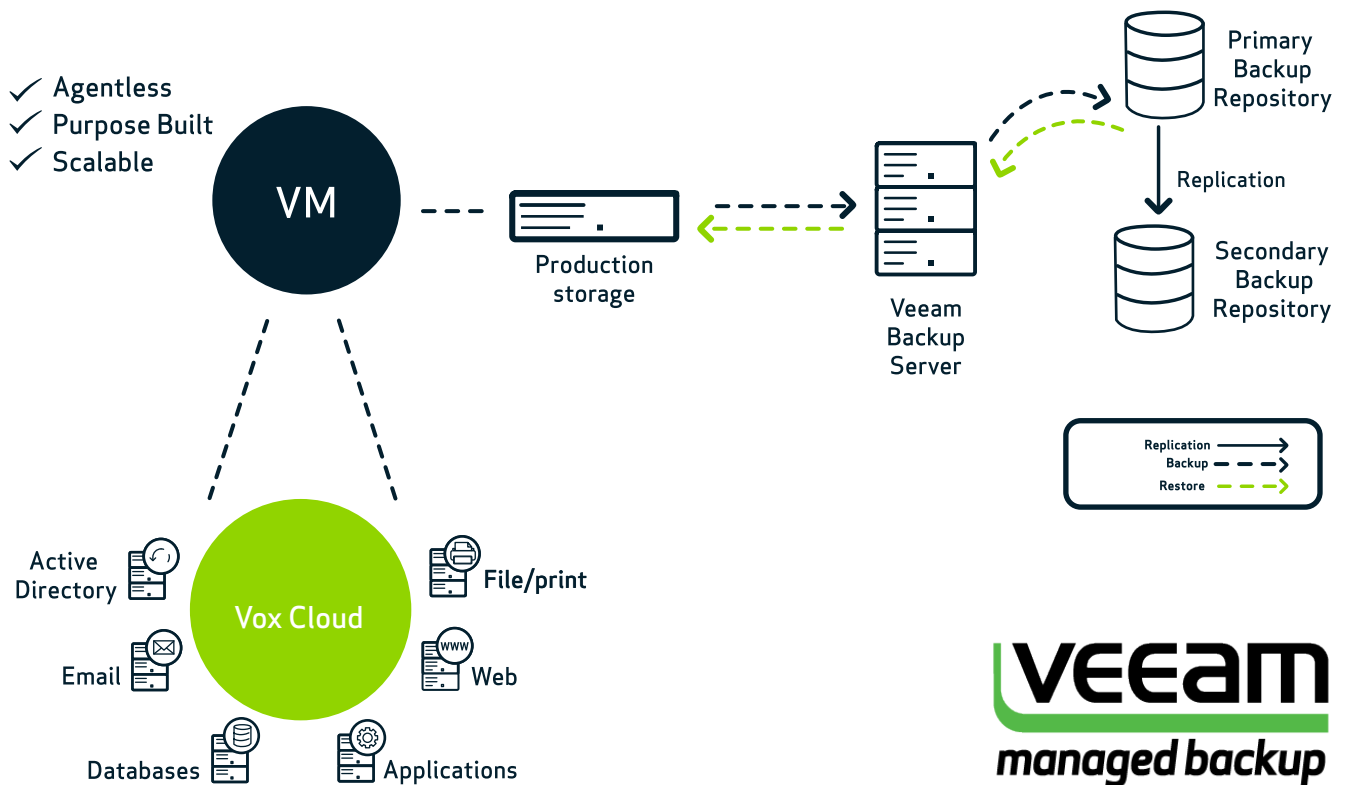


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Structure



Features and Benefits

Backup

- **Fast and reliable** backup for virtual environments
- **Agentless** backups
- **Image-level VM backups** - Create application-consistent backups with advanced application-aware processing
- Ultra-fast backups with **low RPOs**

Recovery

- **Fast, reliable restore** for individual files, entire VMs and application items - ensuring you have confidence in virtually every recovery scenario.
- **Instant VM Recovery™** - Recover a failed VM in less than 2 minutes*
- **Instant File-Level Recovery** - Recover guest OS files and folders on the fly
- **Centralised management portal** to monitor and self-restore backups
- **24/7/365 support** and assisted restores

- **Daily, weekly or monthly integrity tests** to verify backups and virtual machine (VM) for recoverability
- **Centralised management portal** to monitor and self-restore backups
- Proactive and reactive on-going **support and monitoring**
- **Real-time email reports**

- *Enhanced Veeam Explorer™ for Microsoft Active Directory*
 - Instantly recover individual AD objects and entire containers
 - Easily recover user accounts and passwords
 - Enable restores of Group Policy Objects (GPOs), Active Directory integrated DNS records and more
- *Enhanced Veeam Explorer™ for Microsoft Exchange*
 - Instant visibility and granular recovery of individual Exchange items, including hard-deleted items, detailed export reports for eDiscovery and more

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Features and Benefits

Recovery (cont.)

- Enhanced Veeam Explorer™ for Microsoft SharePoint
 - Instant visibility into SharePoint backups
 - Easily find and recovery specific SharePoint items as well as individual sites
- Enhanced Veeam Explorer™ for Microsoft SQL Server
 - Fast transaction and table-level recovery of SQL databases allowing for precise point-in-time restore

- New Veeam Explorer™ for Oracle
 - Transaction-level recovery of Oracle databases, including agentless transaction log backups, enabling precise point-in-time restore

*VM restore times are dependent on backup type, size and complexity of VM setup.

Includes

VM License and Support Level	
License Type	SLA Level
VM Server Basic	<i>Basic</i>
	<ul style="list-style-type: none"> • Managed backup setup and monitoring • Managed failed backup and error maintenance • Self-restore access to portal • 1 x assisted restore per month • 1 x per month integrity testing • Restores charged at R450 per hour
VM Server Advanced	<i>Advanced</i>
	<ul style="list-style-type: none"> • Managed backup setup and monitoring • Managed failed backup and error maintenance • Self-restore access to portal • 2 x assisted restores per month • Weekly integrity testing • Additional restores charged at R450 per hour
VM Server Premium	<i>Premium</i>
	<ul style="list-style-type: none"> • Managed backup setup and monitoring • Managed failed backup and error maintenance • Self-restore access to portal • 2 x assisted restore per month • Daily integrity testing • Additional restores charged at R450 per hour

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Includes

Data Storage

Backup storage size must match that of VM

Data plan sizes

50 GB	1.25 TB	5 TB
100 GB	1.5 TB	6 TB
200 GB	1.75 TB	7 TB
350 GB	2 TB	8 TB
500 GB	2.5 TB	9 TB
750 GB	3 TB	10 TB
1 TB	4 TB	-

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