

# Uncapped voice calls to all SA destinations

Unlimited talk time at a fixed monthly rate

# Uncapped Voice

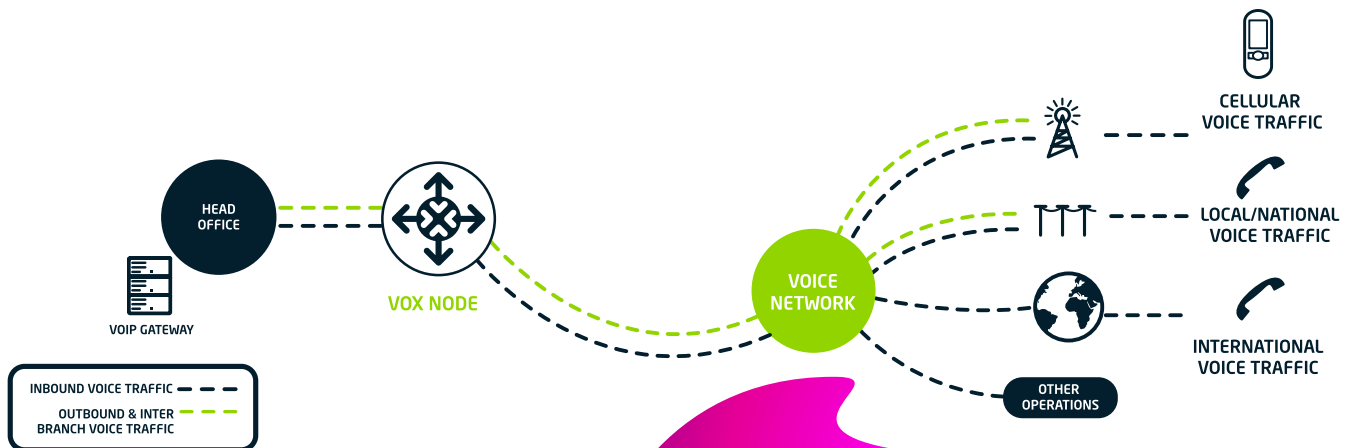
- One of a kind, value-driven alternative to a rate-per-destination least cost routing service
- Pay per concurrent call in increments of 5, 10 or 15
- Comprehensive SLA
- Uncapped calls to all SA destinations (local, national and mobile) and popular international destinations
- Port to the Vox network and keep your existing fixed line number
- Predictable voice spend, no unexpected high telephony bills at the end of the month

## Product overview

Vox's uncapped voice is a complete business voice solution providing customers the ability to make an unlimited amount of voice calls and only be charged per number of concurrent calls required per site (In increments of 5, 10 or 15). With a value added benefit of porting, customers keep their fixed line number which

totally eliminates the need to deal with other providers. The ability for Vox to issue geographic number ranges (e.g 010, 021 and 031) means customers can now enjoy cost effective voice solutions and still have numbers that reflect where they are.

## How it works



# Uncapped calls to all SA destinations

## Features and benefits

- Uncapped voice means unlimited calls to all South African destinations, i.e. local, national and mobile, and popular international destinations.
- Deployed over a number of different last mile options, including uncontented Diginet, Vox Autobahn, Neolink, MetroConnect and Broadlink wireless.
- The provision of international best practice Customer Premises Equipment (CPE) – tested and certified by our PBX partners.
- Routing of all traffic types: cellular, local, regional, national, international, Vox On-net and inbound.
- Call quality on the Vox IP network is measured in terms of the mean opinion score (MOS) rating system, which scores quality from 1–5 with 3.5–4.0 deemed toll quality.
- Vox's calls will maintain a MOS of approximately 3.5 and any lower score is an indication that fault resolution is required.
- The porting of existing fixed line number ranges to the Vox network is project managed in its entirety by the Vox team to ensure a seamless process.
- Vox facilitates both the G729a and G711 codecs.
- Geographic number porting allows customers to consolidate telecommunication services into one central IP network.
- Porting allows customers to maximise their investment in last mile connectivity.
- A comprehensive Service Level Agreement (SLA), with guaranteed response times across the country
- Vox deploys in excess of 70 field technicians and operates service offices in 11 locations across SA.
- Porting allows customers to keep their existing fixed line telephone number/s wherever they move to (within the geographical area, i.e. JHB, DBN, CTN, etc).
- Voice gateways, which are able to connect directly to the PBXs trunk ports or act as a traffic aggregator across PSTN lines.
- Uncapped voice also facilitates SIP connectivity directly to compatible PBXs.

24/7/365

Support  
available

### About Vox

Innovation and insight combine in Vox, a market leading end-to-end integrated ICT and infrastructure provider and telecommunications company. From data to voice, as well as cloud, business collaboration and conferencing tools, Vox offers

intelligent solutions that connect South Africans to the world, supporting entrepreneurs, customers and commerce, whilst practicing values of integrity, choice and service excellence in all of its dealings. For more information [click here](#).

### For more information on complementary or alternative products visit us at [vox.co.za](http://vox.co.za)

New Business Sales JHB : +27 (0) 87 805 5050  
Consumer Support : +27 (0) 87 805 0530  
Business Support : +27 (0) 87 805 0500  
Email: [info@voxtelecom.co.za](mailto:info@voxtelecom.co.za)

