Information required for registering new and existing customers in terms of RICA

### What is RICA?

RICA is the Regulation of Interception of Communications and Provision of Communication-Related Information Act.

The customer registration section of the RICA, as set out by the South African Government, requires everyone who has an active HSDPA contract, ADSL, iBurst and VoIP service to register their SIM cards and/or user details from 1 July 2009.

### Why must you register?

- **RICA registration** is a legislative requirement from the South African Government.
- This new legislation aims to help law enforcement agencies to track criminals using cell phones and other telecommunication services for illegal activities, thereby contributing to make South Africa safer for everyone.

### Who must register?

All current and new HSDPA, ADSL customers must register their SIM cards, broadband services and VoIP SIP accounts.

### Existing customers:

Current subscribers, who have activated their services prior to 1st July 2009, require everyone who has an active HSDPA contract, ADSL, iBurst and VoIP service to register their SIM cards and/or user details from 1 July 2009.

### Where do you register?

Currently, it is possible to register your service at all Vox Agencies that are geographically distributed across South Africa.

### Regulation of Interception of Communications and Provision of Communication Related Information Act

#### CONSUMERS

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<tr>
<th>SA Citizen/Permanent Resident</th>
<th>Non SA Citizen/Non-Permanent Resident</th>
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<tbody>
<tr>
<td>Connectivity Requirements</td>
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<td>- Burst - UTID number</td>
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<td>- HSDPA - MSISDN and SIM Card Number</td>
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<tr>
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#### BUSINESS/CORPORATE/SME

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#### Verify Full Name and Surname of Consumers using one of the following:

- Certified green ID book, or
- Certified temporary ID certificate, or
- Certified ID card (when applicable), or
- Certified SA Passport

#### Verify Full Name and Surname of Authorized Company Representatives using one of the following:

- Passport or refugee document

#### Verify SA ID Number

Provide one of the following:
- Certified green ID book, temporary ID certificate or ID card (when applicable)

#### Verify Passport Number or Document number issued to refugees

As listed on passport or refugee document

#### Address of Consumer

- Can be residential address, or employment address. If person is from informal settlement, address of school, church or retail store where person receives post.

#### Address of Authorised Representative of Company:

- Can be residential address, or employment address.

#### Name and address of company:

- (Registered address or address where the business is situated)

#### Registration number of company:

- As listed on registration document, founding statement, SARS document or similar document.

#### Letter of authority or affidavit confirming company representative:

- Verify using letter of authority or affidavit
The New RICA Law/244

The new RICA law came into effect on the 1st of July 2009 - here’s what YOU need to know:

Telecoms Industry

Criminals use SIM and Data Cards to commit crimes

Government reacts to the crime wave by introducing RICA

Certified ID or Passport

Proof of PHYSICAL Address

Vox - Visual confirmation of identity - this must be done IN PERSON!

Compliance Deadline!

All New Customers: 01/07/2009

Existing Customers: 31/12/2010

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