



Fair Usage Policy (FUP)

The Fair Usage Policy applies to uncapped subscribers using FTTH services from 4Mbps to 200Mbps. Actual line speeds could vary on the Openserve network due to certain limitations attributed to FTTH.

Subscriber line speed will be reduced as per the table below in a three-tiered manner, based on total data used during a calendar month. Once a subscriber has reached the FUP thresholds, as detailed below, the available line speed will be reduced accordingly.

The service will then continue to be provided at the final FUP rate limit until the end of the month, and will reset on the 1st day of the new month.

200Mbps Uncapped:

- At 1000GB consumed (66% of soft cap) – drop speed to 100Mbps
- At 1660GB consumed (83% of soft cap) – drop speed to 50Mbps
- At 2000GB consumed (100% of soft cap) – drop speed to 20Mbps until end of the month

100Mbps Uncapped:

- At 1000GB consumed (66% of soft cap) – drop speed to 50Mbps
- At 1250GB consumed (83% of soft cap) – drop speed to 25Mbps
- At 1500GB consumed (100% of soft cap) – drop speed to 10Mbps until end of the month

40Mbps Uncapped:

- At 750GB consumed (60% of soft cap) – drop speed to 20Mbps
- At 1000GB consumed (80% of soft cap) – drop speed to 10Mbps
- At 1250GB consumed (100% of soft cap) – drop speed to 5Mbps until end of the month

20Mbps Uncapped:

- At 500GB consumed (50% of soft cap) – drop speed to 10Mbps
- At 750GB consumed (75% of soft cap) – drop speed to 5Mbps
- At 1000GB consumed (100% of soft cap) – drop speed to 2Mbps until end of the month

10Mbps Uncapped:

- At 200GB consumed (30% of soft cap) – drop speed to 5Mbps
- At 400GB consumed (60% of soft cap) – drop speed to 2Mbps
- At 650GB consumed (100% of soft cap) – drop speed to 1Mbps until end of the month



8Mbps Uncapped:

- At 160GB consumed (30% of soft cap) – drop speed to 4Mbps
- At 320GB consumed (60% of soft cap) – drop speed to 2Mbps
- At 520GB consumed (100% of soft cap) – drop speed to 1Mbps until of the month

4Mbps Uncapped:

- At 80GB consumed (30% of soft cap) – drop speed to 2Mbps
- At 160GB consumed (60% of soft cap) – drop speed to 1Mbps
- At 260GB consumed (100% of soft cap) – remain at 1Mbps until end of the month

2Mbps Uncapped:

- At 40GB consumed, drop speed to 1 Mbps, and remains at 1 Mbps until end of the month

Uncapped Product	Line Speed Download / Upload	FUP threshold 1		FUP threshold 2		FUP threshold 3	
		Usage Total	Line Speed	Usage Total	Line Speed	Usage Total	Line Speed
FTTH Uncapped 200Mbps	up to 200Mbps/100Mbps	1000GB	100Mbps	1660GB	50Mbps	2000GB	20Mbps
FTTH Uncapped 100Mbps	up to 100Mbps/50Mbps	1000GB	50Mbps	1250GB	25Mbps	1500GB	10Mbps
FTTH Uncapped 40Mbps	up to 40Mbps/20Mbps	750GB	20Mbps	1000GB	10Mbps	1250GB	5Mbps
FTTH Uncapped 20Mbps	up to 20Mbps/10Mbps	500GB	10Mbps	750GB	5Mbps	1000GB	2Mbps
FTTH Uncapped 10Mbps	up to 10Mbps/5Mbps	200GB	5Mbps	400GB	2Mbps	650GB	1Mbps
FTTH Uncapped 8Mbps	up to 8Mbps/4Mbps	160GB	4Mbps	320GB	2Mbps	520GB	1Mbps
FTTH Uncapped 4Mbps	up to 4Mbps/2Mbps	80GB	2Mbps	160GB	1Mbps	260GB	1Mbps
FTTH Uncapped 2Mbps	up to 2Mbps/1Mbps	40GB	1Mbps	80GB	1Mbps	160GB	1Mbps