

# Hardware as a Service

## Why buy depreciating assets, if you can rent it

Transform your business into an optimised, predictable and scalable organisation

- Re-purposed Tier 1 hardware
- Predictable per user billing
- Next business day repair or replace
- Full asset management
- Forward/Reverse logistics
- Upgrade/Downgrade - whenever
- Latest software
- Compliant decommissioning services

### Product overview

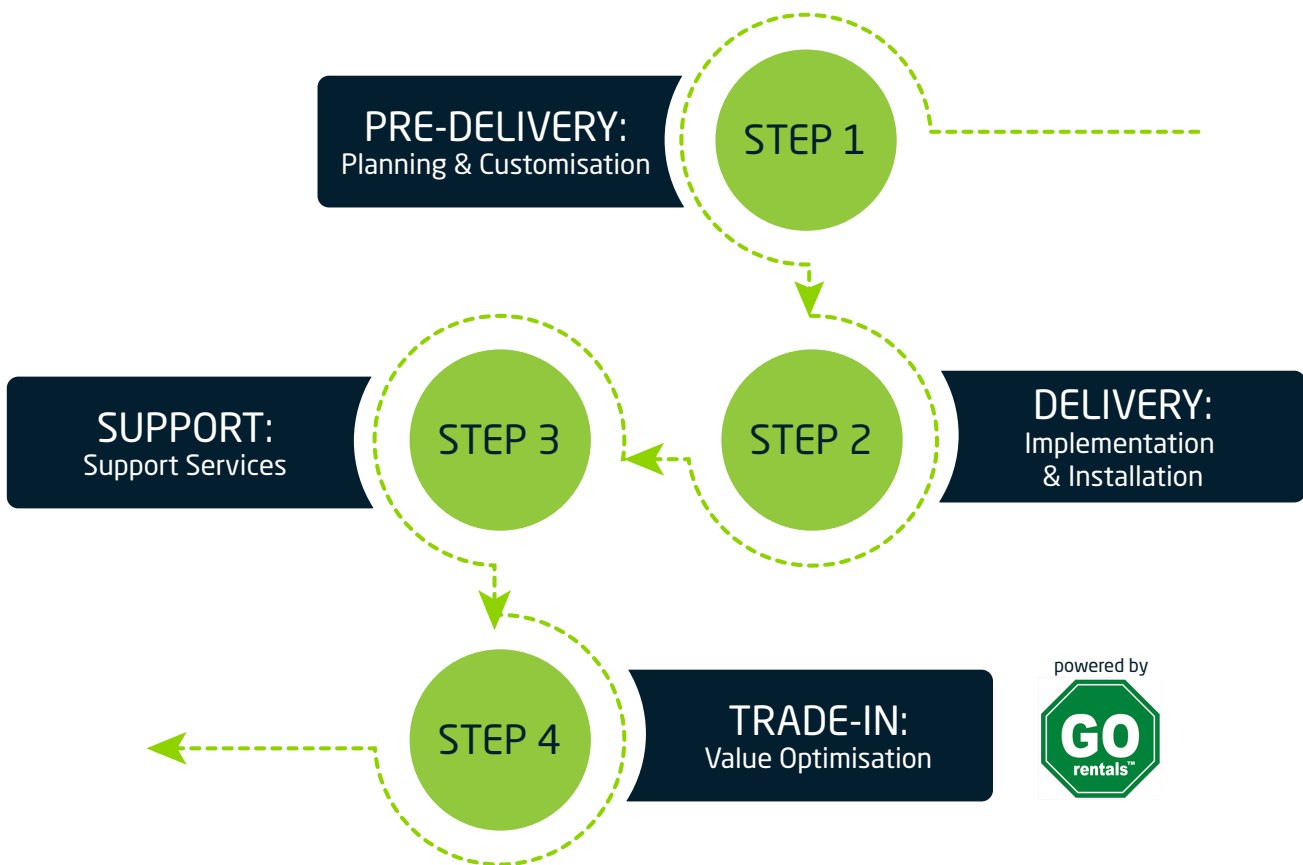
Despite an increasingly competitive business climate where every operating rand counts, many business owners still buy technology-based equipment outright rather than rent it. The problem with this is that the modern device arena has grown in variety and complexity, making it increasingly difficult to manage and reduce the overheads of managing

these devices. But thanks to Hardware-as-a-Service (HaaS), the way your business consume IT hardware products will be changed forever. Why tie-up valuable capital that would be better directed to more efficient, competitive operation of the business.

### How it works



## How it works



## Features and benefits

### Tier 1 Hardware\*

Re-purposed generation 3 - 6 Tier 1 hardware units from Dell, HP and Lenovo

### Full asset lifecycle management

- All company software pre-installed (custom image)
- End-user training and support#
- Flexible refresh and upgrades
- Completely scalable
- Support and warranty management
- Transparent and predictable monthly fees

### Latest OS (Operating System) options

Our rentals include the latest Microsoft Windows Operating System or older if specified.

### Vox Care\*\*\*

A unique and exclusive product that incorporates asset management and logistical services under one banner – providing you peace of mind rental cover:

#### Initial Setup and Delivery - Included

Initial delivery and setup is included in all major centers, - additional charges may apply for advanced installations and outlying areas

#### Next business day repair or replace - Included

Should a machine become faulty, we will either repair that device or replace it the next business day.##

#### Replacement of damaged devices - Included

In the event of user device misplacement or damage we will replace the device with a similar unit within our agreed SLA.\*\*\*

#### Swap-out Logistics - Included

Units that become faulty will be swapped-out within our agreed SLA

#### Asset Tagging - Included

We offer a free asset tagging service on all our rentals

#### Imaging - Included

We can customise, deploy and test your custom images on your machines prior to delivery.

### Simplified, high-tech hardware environment

Keep pace with the latest technology and avoid capital outlay on depreciating equipment while ensuring maximum productivity and efficiency.

## Features and benefits

### Intelligent and Lean Financial Operations

Predictable and transparent per user monthly pricing  
Tax deductible – pure rental OPEX structure  
No recurring costs of hardware refreshes

### Decreased Risk

The risks of ownership are removed, including costs of disposal (including sale at a loss) if the equipment becomes obsolete.  
A single IT provider manages your lifecycle Maximise your IT time - Support costs can be reduced across the board

### No hassle, fast deployments

Unlike major capital expenditures which may need to be planned months in advance, rental arrangements can be implemented immediately.

### Managed Services

Outsource the day to day management of your desktop environment to Vox Managed Services

### Hardware & Software Flexibility

Hardware can be upgraded/downgraded during the rental agreement or at the end of it  
Flexible software upgrades to latest OS

### Certified Data Compliancy and Accountability

Our consistent storage decommissioning process ensures anonymity, certified data protection and environmental compliance.

### Managed Backup for HaaS

Leverage the Vox knowledge and expertise to manage and host your workstation backups, allowing you to focus on more strategic IT projects.  
Delivering continuity for workstations and remote work forces is a challenge for any organisation. With Vox's Workstation Backup, you receive complete protection with daily backups.  
Select file-level backup or full image backups.

\*Dependent on stock availability - Guaranteed preferred brand subscription carries inflated subscription fee

\*T & Cs apply

\*\*Flexibility to return up to 10% of devices on a 12 month contract /20% of devices on a 24 & 36 month contract, minimum quantity required, 25 devices per contract

\*\*\*Customer responsible for hardware replacement fee

# Desktop support not included in subscription fee – proactive monitoring, management and support SLA sold separately

##Main metros only (JHB, PTA, CTN, DBN).

Please enquire about SLA for none-metros.



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your  
business

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