

Secure and compliant call logging

Atmos

South Africa's 1st cloud-based voice logging solution

- All calls securely recorded
- Fully compliant (FICA, FAIS, POPI and CPA)
- Enhanced voice logging
- Fully redundant and backed
- No additional hardware required
- Supported on Far South or Vox's hosted PBX services

Product overview

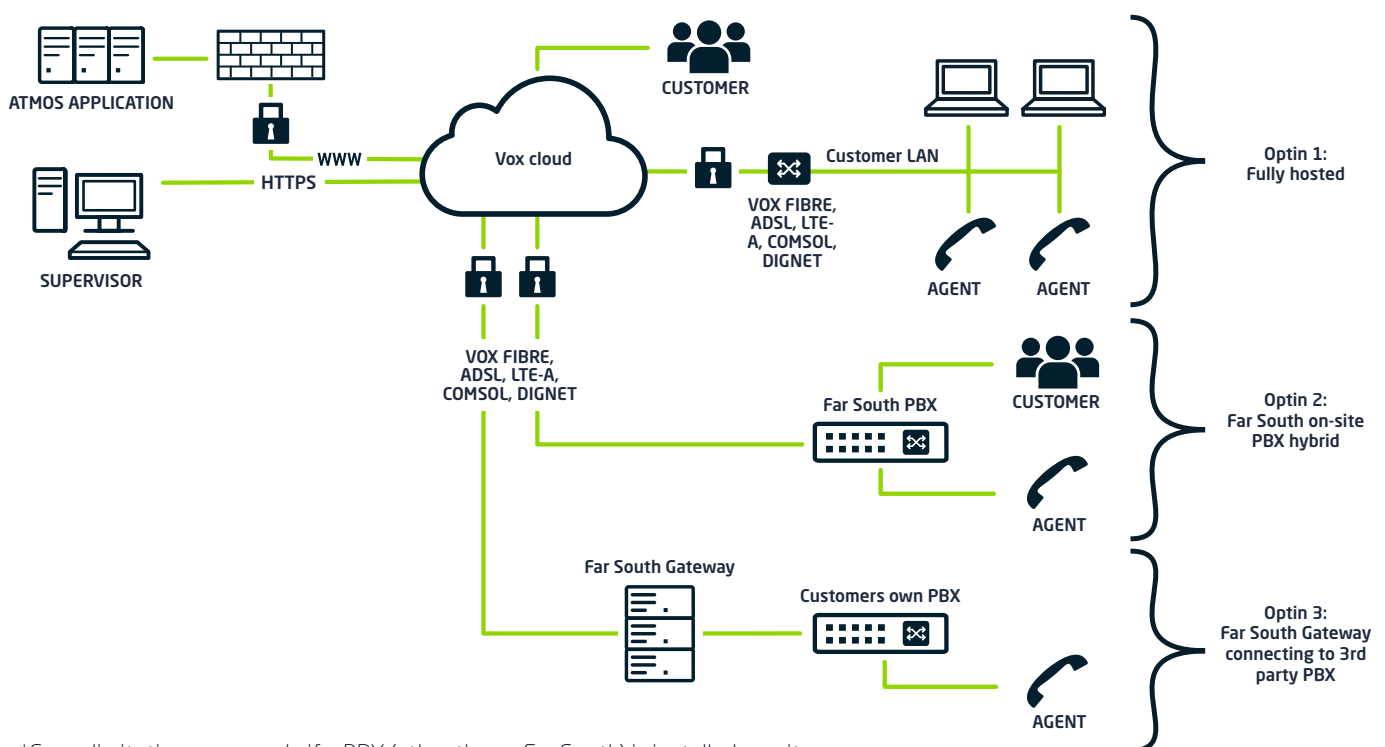
The Atmos voice logger has been developed by Call Cabinet Corporation and is the market leader in providing enterprise voice logging and call recording solutions. The Atmos cloud based voice logging solution is an industry first and offers a secure, compliant call logging solution.

Whether you need to record calls for staff training, dispute resolution, compliance or security reasons, the Atmos voice logger delivers a complete and flexible solution which is scalable and has unlimited storage for calls and other sensitive data without the need for any additional hardware or installation services.

All calls are individually secured and encrypted at the source with a rotating encryption methodology that is unique and specific to each call made and recorded.

The calls are backed up and stored in the cloud, redundancy is offered across multiple servers and geographical locations. The Atmos logger also supports multiple time zones, recording locations and the ability to search, sort and locate your calls within seconds. Vox is proud to bring Atmos to our customers via any Far South PBX deployment, Vox hosted PBX service or to any customer routing inbound and outbound calls via the Vox network*

How it works



*Some limitations may apply if a PBX (other than a Far South) is installed on-site

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Features and benefits

- Seamless Atmos voice logger enabled on any Far South PBX
- Atmos intergrated with Vox's hosted PBX service offering
- Internet access is a pre-requisite, but no additional hardware is required
- Fully compliant (FICA, FAIS, POPI and CPA)
- All calls are securely stored in the cloud
- Advanced security
- 256k bit AES encryption
- SSL Security
- Cloud storage
- Fully redundant and backed up
- 99.99% availability
- Unlimited growth potential
- Multi-site support
- Web-based (Html5 architecture)
- Mobile compatibility
- Access and playback via web browser
- On demand recording

Packages

Free	Express	Professional	Enterprise
Secure & Compliant	Secure & Compliant	Secure & Compliant	Secure & Compliant
Calls Encrypted	Calls Encrypted	Calls Encrypted	Calls Encrypted
SSL Security	SSL Security	SSL Security	SSL Security
Storage: Maximum 5hrs	Storage: Up to 1, 000 hrs	Storage: Up to 4, 000 hrs	Storage: Up to 10, 000 hrs

Atmos Plus features:

In addition to the award winning Atmos features, Atmos Plus brings you:

- 360-degree view of Customer Experience
- Enhanced call recording
- Agent screen capture
- Employee evaluation and training
- Employee and supervisor notes
- Compliance support

About Vox

Innovation and insight combine in Vox - a market leading end-to-end integrated ICT and infrastructure provider and telecommunications company. From data to voice - as well as Cloud, business collaboration and conferencing tools - Vox offers

intelligent solutions that connect South Africans to the world, supporting entrepreneurs, customers and commerce, whilst practicing values of integrity, choice and service excellence in all of its dealings. For more information [click here](#).

For more information on complementary or alternative products, visit us at vox.co.za

New Business Sales JHB : +27 (0) 87 805 5050
 Consumer Support : +27 (0) 87 805 0530
 Business Support : +27 (0) 87 805 0500
 Email: info@voxtelcom.co.za

