Vox Cloud Mail

A cost-effective email service, with no compromise on quality

Vox Cloud Mail

- Cost-effective premium email
- Document sharing and collaboration
- Online file sync and storage
- Work online and offline
- Calendar, tasks and global address book functionality
- Sync to iOS and Android - email access anywhere on any device

Product Overview

Vox Cloud Mail is not just an email solution. It is a cloud-based, enterprise-class email, calendar and collaboration suite, designed specifically for small to medium companies. It offers a full functionality solution without the traditional costs associated with larger brand names. You can access your email anywhere on any Linux or Windows device and connect via outlook. Our value-added services portfolio includes: archiving, enhanced security and office productivity solutions.
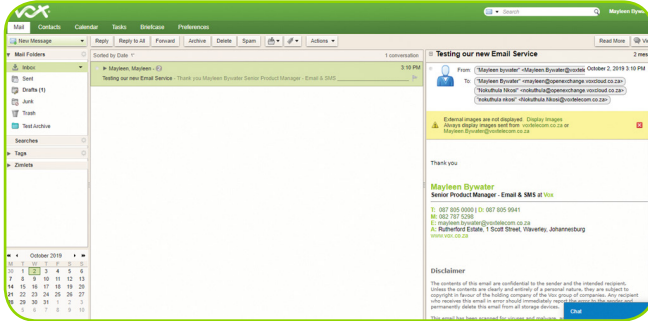
Main Features and Benefits

- **Email**
  Multiple mailbox sizes to suit your business requirements and budget .

- **Calendar**
  Shared calenders across all employees in your business.

- **Collaboration**
  Share inbox mail folders, address book contacts, calendars and tasks.

- **Document management**
  Upload, share and collaborate on files.

- **Search functionality**
  Search email, contacts, events, tasks and documents.

- **Additional value-added services**
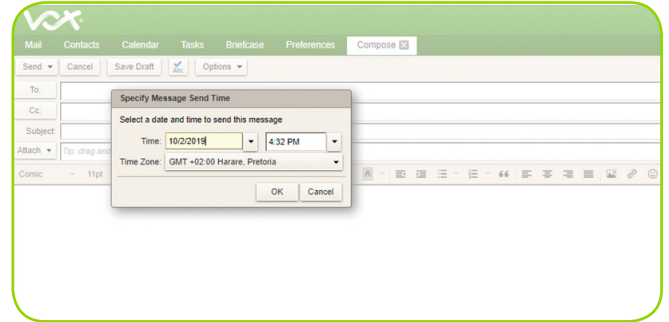 Option archiving and email security.

Email

- **Undo send, restore email and scheduled delivery**
  - Choose a default delay time between 2 – 20 seconds for messages to be actually sent through the mail queue after hitting the Send button.
  - Recover deleted items from the Trash folder for up to 30 days.
  - Choose Send Later from the Send button drop-down to select a future date, time and even time zone to send an email.

- **Reduce time spent managing email**
  - View inbox by message or by Conversation.
  - Drag and drop messages into folders.
  - Tag messages to people and conversations. Messages may have multiple Tags.
  - Instant filtering of direct messages, distribution lists, feeds, and notifications.

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- **Integration of email, contacts and calendar**
  - Preview your daily schedule next to a meeting invite in email.
  - Drag a message onto the Email Calendar to automatically create a meeting with the email recipients, including any attachments and email notes.
  - Drag a message onto Contact Collector to add all message recipients to your Address Book.

- **Share your inbox or folders**
  - Right-click on your inbox, a folder or sub-folder and share it within or outside your workgroup.
  - Grant others View, Manage or Administration rights.
  - Allow delegates to reply 'on behalf of'.
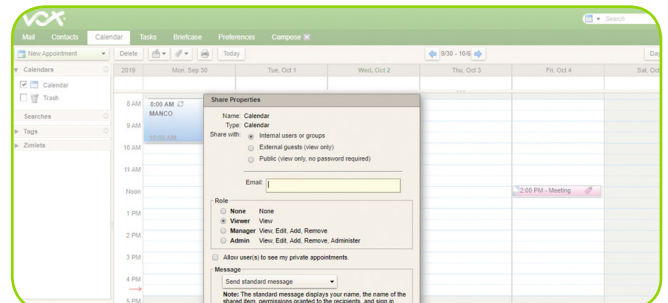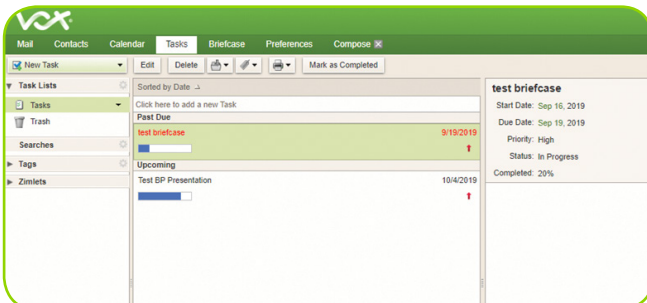 - Share message folders to collaborate with project teams.

Calendar

- **Enhanced calendar functionality**
  - Day, Week, Work Week, Month, List, Schedule Views.
  - Drag and drop events to change date, time or duration.
  - Colour code multiple schedules and events.
  - Mark events public, private, busy.
  - Tag events for faster organization, share them with email, contacts.
  - Invite attendees from Global Address List (GAL), view free/busy and set optional/mandatory.
  - Set start-stop and duration times, automatically adjusted for users in other time zones.
  - Add attachments.
  - Fully customizable repeating event settings.

- **Delegate access to calendars and share calendars with peers**
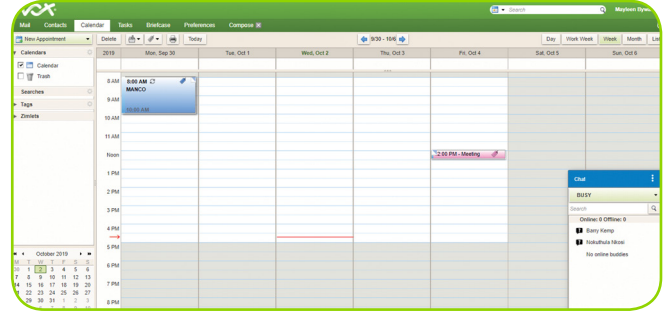 - Right-click a Calendar icon to share it within or outside your workgroup.

  - Grant others View, Manage or Administration rights.
  - Allow delegates to schedule and accept meeting invites 'on behalf of'.
  - Publish Calendars publicly to the web and send anyone public 'Free/Busy Links" to share your availability without having to sent explicit invites.
  - Smart views for managing multiple calendars.
  - Create new Calendars to add Holidays, Sports, Facebook or Google Calendar as feeds in Zimbra.

- **Scheduling wizard**
  - Preview invitees' free/busy times.
  - View time / date by number of available invitees.
  - Auto-suggests next available time / locations.
  - One click to preview all available conference rooms at selected time.
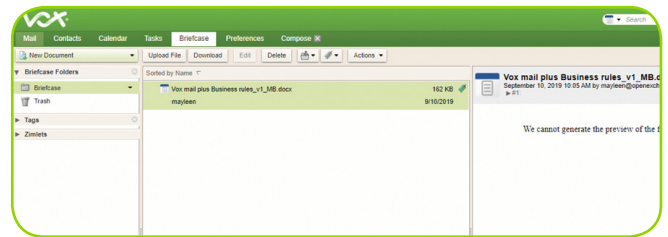 - Set building, floor and room capacity suggestion preferences.

Chat

- Communicate with other users right from within the Web Client.
- Invite and remove users from the buddy list and assign nicknames.
- Start chatting with a simple click.
- Show your mood in chat with emojis.
- Switch between four status messages: Available, Away, Do Not Disturb or Invisible.
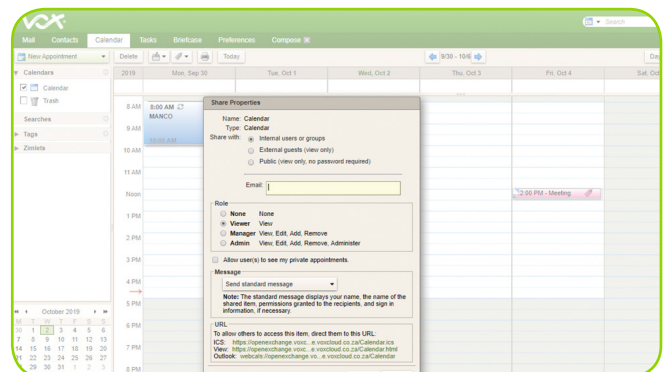
Messaging and Collaboration

- Connect users to their personal clouds with a smarter mailbox that integrates email, tasks, address book, calendar, files and enterprise applications.
- Stay connected anywhere on any smartphone or other device.
- Work online or offline with the Desktop or clients such as Microsoft Outlook using IMAP/POP.
- Integrate with external directories for authentication, address lists and provisioning.

Advanced Search Functionality

- Dedicated search tab
  - Search email, contacts, events, task and documents.
  - Search within email bodies and over 200 different attachment types.
  - Offline capability.

- Save common searches as a virtual search folder
  - Folders can be defined by multiple attributes (eg individual + attachment + unread).
  - Like normal Folders, they can be moved and grouped within other inbox folders.
  - Quickly define highly refined searches with Search Language or Visual Search Builder.

- Refine searches quickly and easily with visual search builder
  - Advanced Search module available in each core application.
  - Add widgets for meta or body content, attachment type, date, location, status, tag, time and more.
  - Search results refresh in real-time and minimize trial and error.
  - Save searches as Search Folders.
  - Quickly create powerful sorting options such as "Unread Messages Today," "PDFs sent Project Team" or "All attachments over 1MB" (to prune an inbox).

Value added options

- **Custom domains**
  Secure a website domain for your business, for example myname@mybusinessname.co.za, and put yourself on the map. Vox provides a domain checking and purchasing service. A quick search will confirm availability of your preferred website name and domain. We offer both international and localised domains, including .com; .co.za; .org; .org.za; .net; .info; among others.

- **Archiving**
  Exceptionally fast search and retrieve functionality to conveniently store and access 10 years' worth of email communication. Vox Email Archive is the most comprehensive and hassle-free email archive and compliancy cloud solution on the market. Never lose another mail again with the Vox Email Archive service.

  - Fast search and retrieval.
  - Unlimited email archive storage.
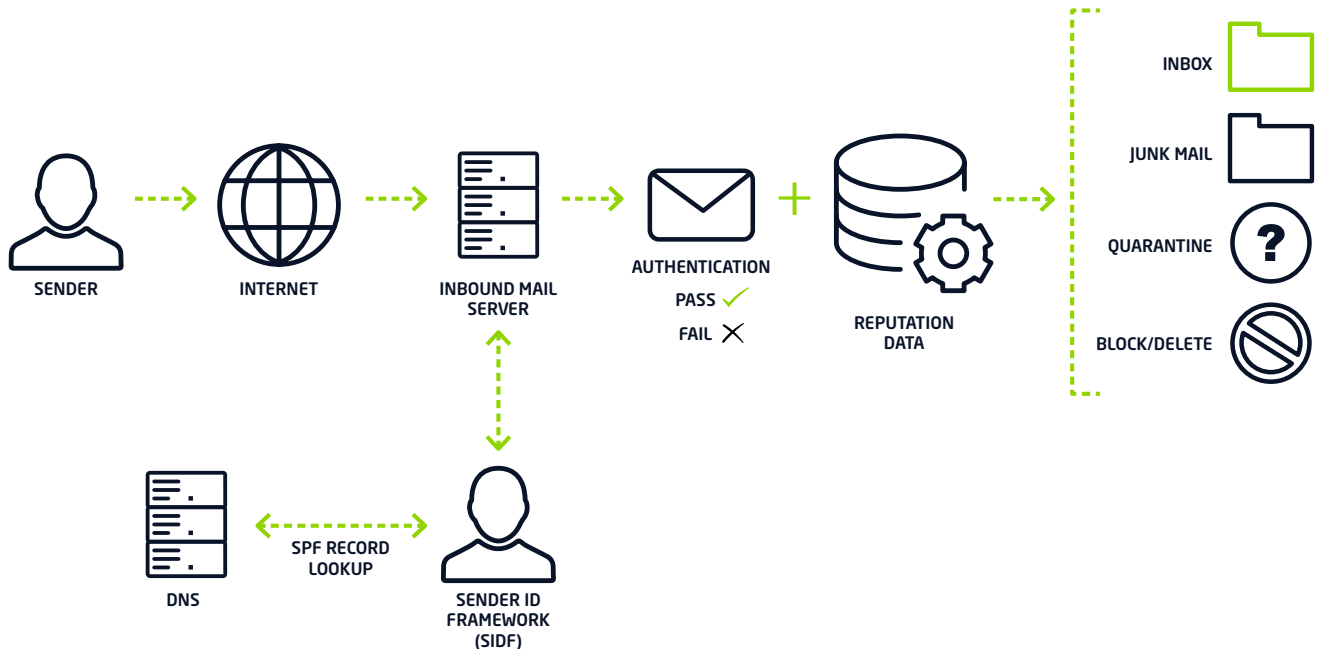 - Fully compliant.

- **Advanced email security**
  Secure eMail removes the administrative pain of managing and maintaining your email security, no infrastructure changes or costs and includes an easy to use web administration interface – protecting your network from the forces of cyber villainy could not be easier.

- **Office productivity solutions**
  We provide enterprise-grade productivity and collaboration services, which enable you to work from anywhere, collaborate with team members and have complete peace of mind that your documents are safe and secure.

How It Works

SENDER → INTERNET → INBOUND MAIL SERVER → AUTHENTICATION PASS ✓ / FAIL ✗ + REPUTATION DATA →

INBOX
JUNK MAIL
QUARANTINE
BLOCK/DELETE

DNS ← SPF RECORD LOOKUP → SENDER ID FRAMEWORK (SIDF)

About Vox

Innovation and insight combine in Vox - a market leading end-to-end integrated ICT and infrastructure provider and telecommunications company. From data to voice - as well as Cloud, business collaboration and conferencing tools - Vox offers intelligent solutions that connect South Africans to the world, supporting entrepreneurs, customers and commerce, whilst practicing values of integrity, choice and service excellence in all of its dealings.