

Winning at Business

Vox Fibre Communicate

Tailored to meet your needs, the Vox Fibre Communicate bundles will be a welcome boost to your business - giving you the right mixture of uncapped data and voice to stay connected, as well as other value adds to give you the competitive edge. Designed to give you the best value for

money, these broadband bundles award you the economic and technological freedom to develop your network as your business grows. This way, you are in complete control of your ICT spend, in-turn managing the spiraling cost of communication.

How Fibre Broadband increases productivity

Vox Fibre services are not only designed to fit your budget, but your quality needs as well, giving you access to connectivity solutions containing the services you require to effectively digitise your business. Here is how Vox Fibre can benefit you:

Cost effective

Your business can benefit from a solution that offers significant cost savings when you consolidate your voice, video and data over one connection.

Reliable

Considered 'future safe', Fibre has set the benchmark as the most reliable form of connectivity. Therefore, by joining our network, your business will experience less disconnects and downtime.

Fast

The concept of 'waiting for things to load' is a thing of the past. Fibre broadband is the fastest connection to the Internet, and has revolutionised the ways businesses communicate.

Versatile

Vox Fibre guarantees you better Quality of Service (QoS) for each application, without sacrificing service performance or quality which allows you to optimise voice and data by converging these services over your Fibre network.

Customisable and scalable

Our customised and scalable Fibre solutions are designed to fit your business needs and can scale with you as you grow.

With Vox Fibre Communicate, we make sure you are winning all round



Uncapped Data



Hosted PBX



Included Router



Uncapped Voice



IT Assessment



Dedicated Account Manager

Visit us at vox.co.za

 Vox Fibre

Vox Fibre Communicate - Options and Pricing

Product options for On Net & Off Net connections, which are subject to coverage and network feasibility.

PRODUCT ELEMENT	BROADBAND BUNDLES					
	U20 FIBRE	U50 FIBRE	U100 FIBRE	U200 FIBRE	U500 FIBRE	U1000 FIBRE
Symmetrical Line Speed	20Mbps	50Mbps	100 Mbps	200 Mbps	500 Mbps	1000 Mbps
Router Included	✓	✓	✓	✓	✓	✓
IT Assessment	Free	Free	Free	Free	Free	Free
PBX extensions	10	25	25	25	100	100
Inbound voice channels	2	4	8	8	16	16
Outbound voice channels	2	4	8	8	8	8
Non Geo Numbers	5	10	10	10	10	10
Voice Quality	Includes QoS Voice Link	Includes QoS Voice Link	Includes QoS Voice Link	Includes QoS Voice Link	Includes QoS Voice Link	Includes QoS Voice Link
Voice minutes	Uncapped	Uncapped	Uncapped	Uncapped	Uncapped	Uncapped
Monthly Charge	R2 499	R3 999	R6 999	R9 999	R12 999	R17 999

Optional Product Enhancements

Product Name	Description	Monthly Charge
Fibre Plus	Removes FUP, Punitive Payback for Service Outages, /29 IP range (5 Usable), waiving of Temp Wireless Setup charges and more	R1 499
Additional IP Addresses	An additional /29 subject to buying Fibre Plus (Up to 16 IP Addresses allowed in total)	R 499
Temporary Wireless	Temporary wireless services for Sites with 4 - 6 month installation	Subject to feasibility
Backup Services	Redundant fibre and or wireless services	Subject to feasibility
Battery Backup	UPS to keep ONT & CPE up in power failures	R 299
Router Upgrade	Upgrade to 10-port rackmount unit	R 199
Dedicated Service VLAN's	QoS VLAN for Voice, MPLS or DIA	From R 549
Additional Outbound Voice Channel	Up to max of 16 channels	R 499 per channel
Additional Inbound Voice Channels	Up to max of 16 channels	R 99 per channel
Additional PBX Extensions	Additional 25 Extensions	R 499
Additional Non-Geo Numbers	10 Numbers	R 19
Geographic Number	1 Number	R 19
0365 Exchange Online License	Charge per individual License	R 59
0365 Business Premium License	Charge per individual License	R 180

Terms & Conditions

*Prices are VAT exclusive.

*Installation fees R5 500 (R0 on 3 year contract term).

*Package availability is subject to coverage and network feasibility..

*Interim wireless solution available subject to coverage and network feasibility.

*Voice channels limited to 16 and 2Mbps VLAN included in total link capacity

Fair Use Policy

A fair use policy (FUP) will be implemented on standard uncapped bundles according to the soft cap limits. No other monthly restrictions will apply. Should utilisation reach a total of 50% of the fair use threshold, the line speed will be limited to 50% of the contracted line speed.

Should utilisation reach 100% of the fair use threshold, the line speed will be limited to 10% of the contracted line speed. **The FUP may be lifted by adding Fibre+ which removes the FUP instantaneously and will apply for the remainder of the contract term.**

BUNDLE LINE SPEED	FUP STEP 1 - 50% LINE SPEED		FUP STEP 2 - 10% LINE SPEED	
20Mbps	1 000GB	10Mbps	2 000GB	2Mbps
50Mbps	2 500GB	25Mbps	5 000GB	5Mbps
100Mbps	5 000GB	50Mbps	10 000GB	10Mbps
200Mbps	10 000GB	100Mbps	20 000GB	20Mbps
500Mbps	25 000GB	250Mbps	50 000GB	50Mbps
1 000Mbps	50 000GB	500Mbps	100 000GB	100Mbps

Terms & Conditions

- Package availability is subject to coverage and network feasibility.
- A once off setup charge of R5500 is applicable on 12 & 24 month contracts - the setup fee is waived on 36 month contracts.
- The service is subject to porting of existing voice numbers.
- The installation of the PBX Extensions is subject to a once off setup fee depending on the amount of Extensions.
- If training is required on the hosted PBX platform, an additional once off fee is applicable.
- All pricing is exclusive of VAT.
- Temporary Wireless Services are for a minimum of 3 months.
- Use of the applicable Office 365 licenses is subject to the migration of the customer's domain to Vox.
- A new domain can also be created if so required.
- The Office 365 Licenses exclude assistance with mail migration which is available at an additional once off fee.

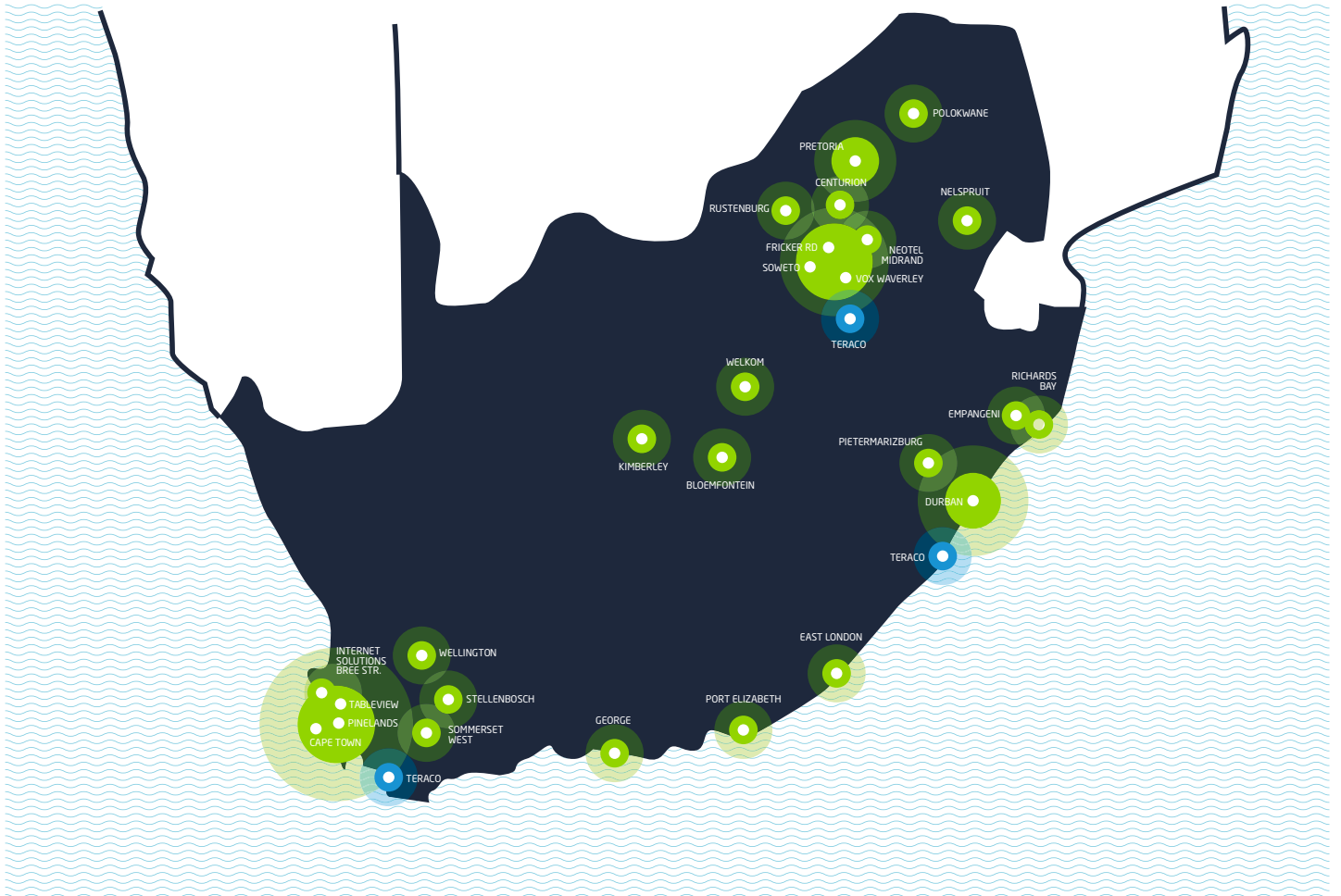


Our FTTB is Nationwide

Our teams are situated in strategically positioned locations across the country, supported by our extensive business partner footprint. Our telco network extends throughout South Africa, with complete redundancy internationally via submarine cables along the East and West coast of Africa.

Our Points of Presence (POPs) are established in the Teraco Data Centre environments locally as well as in multiple locations internationally. We are therefore well-positioned to keep our customers switched on at all times.

The map below shows our ever-expanding local footprint.



About Vox

Innovation and insight combine in Vox, a market leading end-to-end integrated ICT and infrastructure provider and telecommunications company. From data to voice, as well as cloud, business collaboration and conferencing tools, Vox offers

intelligent solutions that connect South Africans to the world, supporting entrepreneurs, customers and commerce, whilst practicing values of integrity, choice and service excellence in all of its dealings. For more information [click here](#).

For more information on complementary or alternative products visit us at vox.co.za

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