

# Winning at Business

## Vox Fibre Office

Tailored to meet your needs, the Vox Fibre Office Bundles will be a welcome boost to your business – giving you not just uninterrupted connectivity, but the right tools to collaborate efficiently within your organisation. Designed to give you the best value

for money, these broadband bundles award you the economic and technological freedom to develop your network as your business grows and to ensure optimal collaboration along the way.

### How Fibre Broadband increases productivity

Vox Fibre services are not only designed to fit your budget, but your quality needs as well, giving you access to connectivity solutions containing the services you require to effectively digitise your business. Here is how Vox Fibre can benefit you:

#### Cost effective

Your business can benefit from a solution that offers significant cost savings when you consolidate your voice, video and data over one connection.

#### Reliable

Considered 'future safe', Fibre has set the benchmark as the most reliable form of connectivity. Therefore, by joining our network, your business will experience less disconnects and downtime.

#### Fast

The concept of 'waiting for things to load' is a thing of the past. Fibre broadband is the fastest connection to the Internet, and has revolutionised the ways businesses communicate.

#### Versatile

Vox Fibre guarantees you better Quality of Service (QoS) for each application, without sacrificing service performance or quality which allows you to optimise voice and data by converging these services over your Fibre network.

#### Customisable and scalable

Our customised and scalable Fibre solutions are designed to fit your business needs and can scale with you as you grow.

### With Vox Fibre Office, we make sure you are winning all round



Uncapped Data



Hosted PBX



Included Router



Office 365 Licenses



IT Assessment



Dedicated Account Manager

Visit us at [vox.co.za](http://vox.co.za)

 Vox Fibre

# Vox Fibre Office - Options and Pricing

Product options for On Net & Off Net connections, which are subject to coverage and network feasibility.

PRODUCT ELEMENT	BROADBAND BUNDLES					
	UC20 FIBRE	UC50 FIBRE	UC100 FIBRE	UC200 FIBRE	UC500 FIBRE	UC1000 FIBRE
Symmetrical Line Speed	20Mbps	50Mbps	100 Mbps	200 Mbps	500 Mbps	1000 Mbps
Router Included	✓	✓	✓	✓	✓	✓
IT Assessment	Free	Free	Free	Free	Free	Free
0365 Business Premium License	4	4	8	8	10	10
Domain (.co.za)	1	1	1	1	1	1
PBX Extensions	10	25	25	25	100	100
Inbound Voice Channels	16	16	16	16	16	16
Outbound Voice Channels	16	16	16	16	16	16
Non Geo Numbers	5	10	10	10	10	10
Voice Minutes	Rated	Rated	Rated	Rated	Rated	Rated
<b>Monthly Charge</b>	<b>R2 499</b>	<b>R3 999</b>	<b>R6 999</b>	<b>R9 999</b>	<b>R12 999</b>	<b>R17 999</b>

## Optional Product Enhancements

Product Name	Description	Monthly Charge
<b>Fibre Plus</b>	Removes FUP, Punitive Payback for Service Outages, /29 IP range (5 Usable), waiving of Temp Wireless Setup charges and more	<b>R1 499</b>
Additional IP Addresses	An additional /29 subject to buying Fibre Plus (Up to 16 IP Addresses allowed in total)	<b>R 499</b>
Temporary Wireless	Temporary wireless services for Sites with 4 - 6 month installation	<b>Subject to feasibility</b>
Backup Services	Redundant fibre and or wireless services	<b>Subject to feasibility</b>
Battery Backup	UPS to keep ONT & CPE up in power failures	<b>R 299</b>
Router Upgrade	Upgrade to 10-port rackmount unit	<b>R 199</b>
Dedicated Service VLAN's	QoS VLAN for Voice, MPLS or DIA	<b>From R 549</b>
Additional PBX Extensions	Additional 25 Extensions	<b>R 499</b>
Additional Non-Geo Numbers	10 Numbers	<b>R 19</b>
Geographic Number	1 Number	<b>R 19</b>
0365 Exchange Online License (Add)	Charge per individual License	<b>R 59</b>
0365 Business Premium License (Add)	Charge per individual License	<b>R 180</b>

### Terms & Conditions

\*Prices are VAT exclusive.

\*Installation fees R5 500 (R0 on 3 year contract term).

\*Package availability is subject to coverage and network feasibility..

\*Interim wireless solution available subject to coverage and network feasibility.

# Fair Use Policy

A fair use policy (FUP) will be implemented on standard uncapped bundles according to the soft cap limits. No other monthly restrictions will apply. Should utilisation reach a total of 50% of the fair use threshold, the line speed will be limited to 50% of the contracted line speed.

Should utilisation reach 100% of the fair use threshold, the line speed will be limited to 10% of the contracted line speed. **The FUP may be lifted by adding Fibre+ which removes the FUP instantaneously and will apply for the remainder of the contract term.**

BUNDLE LINE SPEED	FUP STEP 1 - 50% LINE SPEED		FUP STEP 2 - 10% LINE SPEED	
20Mbps	1 000GB	10Mbps	2 000GB	2Mbps
50Mbps	2 500GB	25Mbps	5 000GB	5Mbps
100Mbps	5 000GB	50Mbps	10 000GB	10Mbps
200Mbps	10 000GB	100Mbps	20 000GB	20Mbps
500Mbps	25 000GB	250Mbps	50 000GB	50Mbps
1 000Mbps	50 000GB	500Mbps	100 000GB	100Mbps

## Terms & Conditions

- Package availability is subject to coverage and network feasibility.
- A once off setup charge of R5500 is applicable on 12 & 24 month contracts – the setup fee is waived on 36 month contracts.
- The service is subject to porting of existing voice numbers.
- The installation of the PBX Extensions is subject to a once off setup fee depending on the amount of Extensions.
- If training is required on the hosted PBX platform, an additional once off fee is applicable.
- All pricing is exclusive of VAT.
- Temporary Wireless Services are for a minimum of 3 months.
- Use of the applicable Office 365 licenses is subject to the migration of the customer’s domain to Vox.
- A new domain can also be created if so required.
- The Office 365 Licenses exclude assistance with mail migration which is available at an additional once off fee.

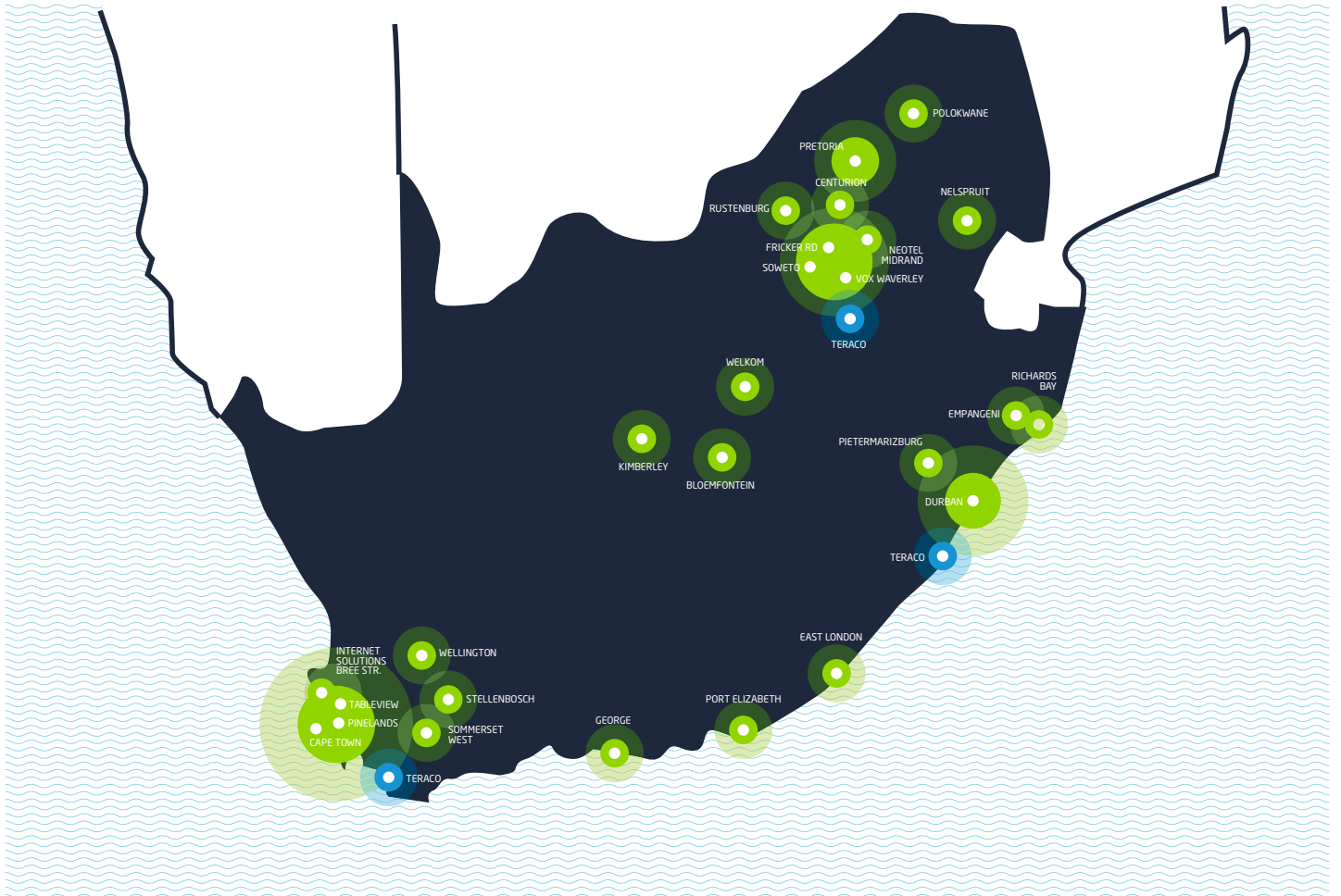


## Our FTTB is Nationwide

Our teams are situated in strategically positioned locations across the country, supported by our extensive business partner footprint. Our telco network extends throughout South Africa, with complete redundancy internationally via submarine cables along the East and West coast of Africa.

Our Points of Presence (POPs) are established in the Teraco Data Centre environments locally as well as in multiple locations internationally. We are therefore well-positioned to keep our customers switched on at all times.

**The map below shows our ever-expanding local footprint.**



### About Vox

Innovation and insight combine in Vox, a market leading end-to-end integrated ICT and infrastructure provider and telecommunications company. From data to voice, as well as cloud, business collaboration and conferencing tools, Vox offers

intelligent solutions that connect South Africans to the world, supporting entrepreneurs, customers and commerce, whilst practicing values of integrity, choice and service excellence in all of its dealings. For more information [click here](#).

**For more information on complementary or alternative products visit us at [vox.co.za](http://vox.co.za)**

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