

# Cost-effective, on-site IP PBX

A complete communications solution out of the box

## Far South powered by 3CX

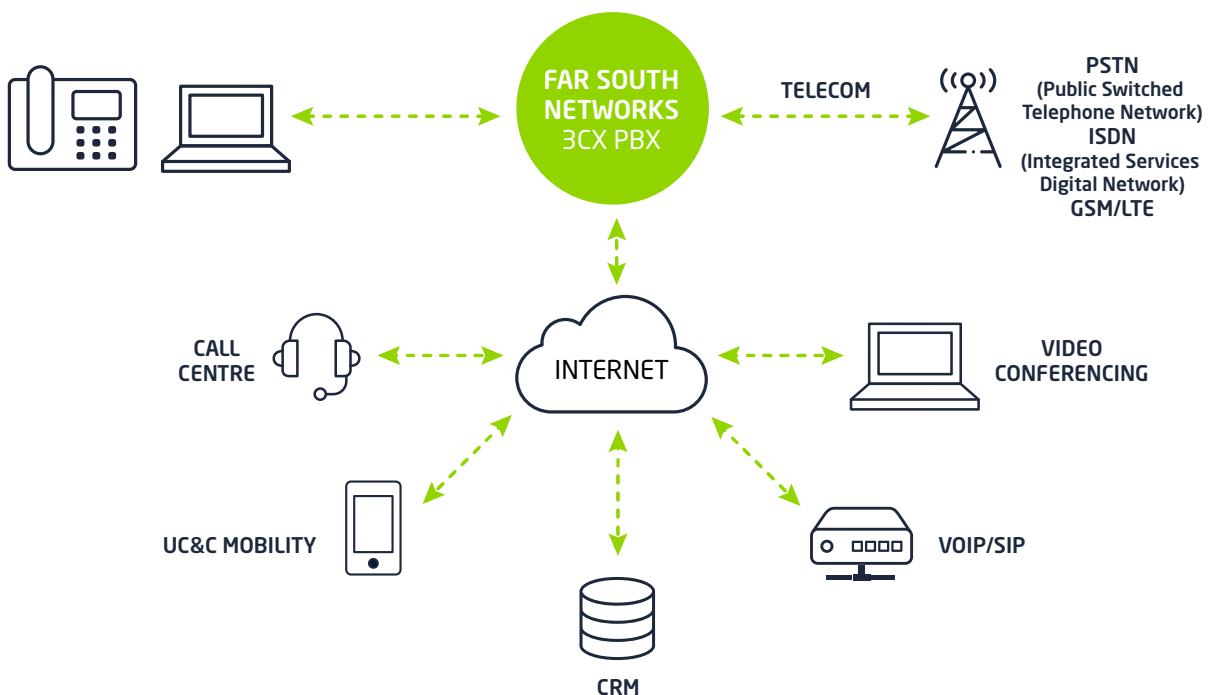
- No per extension licensing, one low price per PBX
- Award winning 3CX software that is globally tried and tested
- Scalable to unlimited number of users
- Feature rich functionality: mobility, video conferencing, unified communications and more!
- Open platform that works with popular IP phone brands

## Product overview

Far South PBX powered by world leading 3CX from Vox. Offering VOIP connectivity, unified communications with unbridled BYOD mobility and a feature rich web-based communications deployment for any SOHO, SME or enterprise environment. Far South 3CX PBX empowers you to break away from the high prices associated with traditional, proprietary PBX systems and adopts a robust, fully scalable model that suits your business model and financial management style.

Uniquely equipped with both IP and traditional PSTN connections, the Far South 3CX PBX allows your business to transition into a fully-fledged IP environment at a low cost. 3CX's global footprint together with Vox's experience in delivering corporate telecommunications for over a decade, ensures we are well positioned to provide you with a comprehensive cost-effective end-to-end communications solution.

## How it works



## Far South 3CX Business Benefits

### BYOD MOBILITY



1-number service, mobile and web client, status, chat, voice and video calling.

### FEATURES



Queues, auto-attendant, voicemail to email, music on hold, call recording, conferencing.

### SERVICE ASSURANCE



On-premise device, always connected, IP or Telecoms lines.

### VIDEO CONFERENCING



Unlimited users, web-based, document and desktop share, and whiteboard.

### CRM INTEGRATION



Office 365, Microsoft Dynamics, Salesforce, Zendesk, ZOHO.

### CUSTOMER SERVICE



Click2Call, Live chat and Talk plugin.

## Features

### Standard features

- Mobile apps
- Web conferencing (25)
- Digital receptionist / Auto-attendant
- Directory
- Ring groups
- Fax server
- CID & DID routing
- Voicemail & VM to email
- CLIP & CLIR
- Transfers (blind & attended)
- BLF
- Call forwarding
- Call Park & Pickup
- Music on Hold

### Professional features

- Office 365 sync
- Call Query against CRM & DB
- CRM integration
- Hotel PBX support
- Queues
- Advanced call center
- Call back
- Call Recording (single & groups) and transcriptions
- Barge Listen and Whisper
- Call flow designer
- Hot desking
- Connect remote office

### Enterprise features

- Skills based rating
- Call recording restrictions
- Custom IP Phone logo
- Inbuilt failure



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### About Vox

Innovation and insight combine in Vox, a market leading end-to-end integrated ICT and infrastructure provider and telecommunications company. From data to voice, as well as cloud, business collaboration and conferencing tools, Vox offers

intelligent solutions that connect South Africans to the world, supporting entrepreneurs, customers and commerce, whilst practicing values of integrity, choice and service excellence in all of its dealings. For more information [click here](#).

### For more information on complementary or alternative products visit us at [vox.co.za](http://vox.co.za)

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