

Vox Visitor Management Solution for Residential Estates

VMS Residential

Vox's Visitor Management Solution allows you to manage access and security to your residential estates.

- Online electronic visitor register - Do away with manual visitor log books.
- System driven visitor access control - Always know who is in your security estate.
- Improved customer interaction - Send welcome messages to visitors, arrivals and departures notification to host.
- Layered security - Overlay with other security components.
- Online reporting portal available for occupancy stats.
- Estate management portal - Get access to Vox 911, bulk messaging and more.

Product overview

The Vox Visitor Management Solution is a cloud hosted platform that manages and controls visitor and contractor access. The solution comes with a Standard or Advanced option, with the main differences listed below:

Standard	Advanced
<p>Vox E-Visitor Guardless keypad solution for small MDU type estates. Basic features include:</p> <ul style="list-style-type: none"> • Vox branded resident smart app and/or online portal used to invite and manage visitor access. • Invite delivery with personal access code via SMS, WhatsApp or email. • Access codes entered with a Vox supplied entrance/exit keypad. • Access codes valid for single or multiple entry and exits. • Push notifications of arrival and departure of guests through the E-Visitor app or email. 	<p>Vox Estate Management Full Estate and Visitor Management application. Features include:</p> <ul style="list-style-type: none"> • Residents or estate employees can pre-book and invite visitors on the Vox branded application or online portal. • Upon arrival, visitor announces themselves to the guard at the estate entrance and secures access through identification via: <ul style="list-style-type: none"> - ZA driver's license card - Barcoded ID or smart card ID - Passport - Invite Pin or QR code - Combination of the above • Unannounced visitors can gain access to the estate using an integrated VoIP intercom application, loaded on the guard's handheld scanner. Once a tenant is reached, above process applies • Access to estate management portal allowing for bulk messaging, workflow management and BI reporting.

Features and benefits

- **Process Driven**
Visitors cannot bypass security protocols, thereby creating a safer environment.
- **All Encompassing**
The guard app, mobile handheld computers with built-in RFID and barcode scanners, passport and ID OCR scanner-hardware, connected gate controller hardware, keypads, and more allows for turnkey access control and/or modular VMS solutions to be assembled based on client need and existing infrastructure.
- **Regulatory Compliance**
Privacy laws forces us to share personal data responsibly. Capturing visitor data electronically, ensures us to abide by these laws
- **VoIP Capability**
Make voice calls directly from handheld scanners.
- **Admin Portal**
Manage access points, reporting access, users and events from the online portal.
- **BI Insights**
Access to data to analyse visitor behaviour, enhancing security, and health and safety.

Access to estate management portal allowing for **bulk messaging, workflow management BI reporting.**

About Vox

Innovation and insight combine in Vox - a market leading end-to-end integrated ICT and infrastructure provider and telecommunications company. From data to voice - as well as Cloud, business collaboration and conferencing tools - Vox offers

intelligent solutions that connect South Africans to the world, supporting entrepreneurs, customers and commerce, whilst practicing values of integrity, choice and service excellence in all of its dealings. For more information [click here](#).

For more information on complementary or alternative products, visit us at vox.co.za

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