Scalable Wi-Fi for SMEs that brings connectivity to your guests

An affordable, easy-to-use solution that enables the provisioning of Internet access to guests, complete with analytics and powerful marketing capabilities

Vox **Guest** Wi-Fi

- Scalability: Start small and grow your solution as you need
- Branded Captive Portals: raise your brand awareness with ease
- Multiple networks allow you to separate your business network from your Guest Wi-Fi
- Insights and analytics help you understand your guests better
- Bandwidth Management allows you to control the overall performance of your Wi-Fi network
- Improved marketing with direct client engagement

Product Overview

Vox Guest Wi-Fi is an affordable, world-class Wi-Fi solution providing easy access to the Internet for you and your customers. It includes the ability to better understand your customers using comprehensive analytics and a powerful Marketing Engine.

Leverage the cost of your Wi-Fi for marketing purposes while keeping the conversation with customers going long after they've left.

Fully managed from a centralised, **Cloud-based** environment, this service reduces costs while delivering secure, **user-friendly** Wi-Fi. We provide a scalable solution for the retail, entertainment,

hospitality and manufacturing industries, with full support to allow connections for any Wi-Fi enabled device or application. A comprehensive **scoping and implementation** process ensures you'll get the best solution to meet your needs.

A powerful Marketing Engine utilises the variety of analytical information gathered from your guests **to run targeted campaigns to specific customers**. Allowing direct engagement in real-time with clients. While the sale of advertising on your customer portal gives you the opportunity to earn extra revenue.

How It Works





Main Features and Benefits

Scalability From One to Five Access Points

Multi-functional, affordable dual-band wireless Access Points maximise mobile device performance in medium and highdensity Wi-Fi environments. Multiple SSIDs per Access Point differentiate customers, staff and any other device (thereby securing and protecting sensitive information). Your Guest Wi-Fi solution has the ability to grow with your business.

• Branded Captive Portals

Vox Guest Wi-Fi provides a wide range of options for designing branded captive portals (splash pages).

Vox will help build a landing page for you based on a list of basic elements like:

- Images
- Videos
- Text editor
- Image slider
- Social media logins

Multiple Networks

Customers can have as many networks as needed for different scenarios, each displaying a different landing page or used by POS tablets and back office devices.

• Bandwidth Management

Multiple options are available to manage free access or even monetise the Wi-Fi setup. This allows you to control the overall performance of your Wi-Fi network, upload/download speed and bandwidth limits, providing a high level of flexibility to venue owners for generating additional income.

• Insights and Analytics

Data can be collected via authenticated Wi-Fi users logged in on a captive portal, or any Wi-Fi enabled device within a range of Access Points. All Data is presented on a Customer Dashboard in graph format and can be exported or emailed from the dashboard.

Improved Marketing with Direct Client Engagement

The Marketing Engine is a set of integrated functionalities used for communication with Wi-Fi users, leveraging Data collected on the platform. This Data indicates users' profiles, behaviours, preferences and other custom information. email and SMS campaigns, Questionnaires and loyalty programs can all be built on consultation. The Marketing Engine utilises your guest Wi-Fi to generate revenue.

Customisable branded captive portal that helps you build your brand.

Gain insight into your customers and understand their behaviour better.

About Vox

Innovation and insight combine in Vox, a market leading end-to-end integrated ICT and infrastructure provider and telecommunications company. From data to voice, as well as cloud, business collaboration and conferencing tools, Vox offers intelligent solutions that connect South Africans to the world, supporting entrepreneurs, customers and commerce, whilst practicing values of integrity, choice and service excellence in all of its dealings. For more information **click here**.

For more information on complementary or alternative products visit us at vox.co.za

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