

# Managed Firewall

# Managed Services

Comprehensive monitoring, reporting and consulting for Fortinet firewalls

- Vox is a Platinum Fortinet Partner.
- 24/7 monitoring of firewall performance
- Monitoring of firewalls, access and connectivity.
- Comprehensive monthly report highlighting cyber risks and employee abuse.
- Quarterly vCIO engagement to evaluate and remediate identified risks.
- Policy changes on request verified by a SECOPS team.

## Product Overview

The impact of a firewall breach could potentially result in a total shut down of your network, or worse, complete Data loss and reputational damage of your company.

Implementing an effective firewall management strategy is not easy. The skills required are expensive and relatively scarce. This is where the majority of small-to-mid companies fall short. Firewalls are installed, incremental changes are made over time, and eventually vulnerabilities are exposed to cyber criminals. With over 380 000 new threats emerging daily, for many companies it's a matter of when, not if, they'll be attacked.

Choosing a world-leading firewall solution from Vox is the first step to improving your security landscape. Ensuring effective ongoing management of your firewall solution is the next step to effectively mitigating risk to your organisation.

Vox Managed Firewall significantly reduces the risk. It includes:

- Firewall policy changes with audit trails
- Configuration backups
- Proactive firmware updates
- Monitoring and alerts
- Advanced reporting
- vCIO engagements for continuous improvement, including deep insight from our cloud FortiAnalyzer

## Security Risks

Up to **50%** of bandwidth and staff productivity is **wasted** by employees on social media.

**1 in 5** organisations have suffered a **security breach** due to an application related rule change.

Up to **30%** of new firewall rule sets are **never tested** before they go live.



South Africa is in the top 5 countries for cyber-attacks, globally.

**Over 40%** of all firewalls will be **incorrectly configured** at some point.

**Almost 50%** of all firewall rule sets are only audited annually, while **15%** are never audited.

## Features and Benefits

Features	Benefits
Real-time Monitoring and Alerts	Identify issues quickly before they impact on business
Firmware Updates	Proactive updates to the latest stable version
Configuration Management	Daily backups of the firewall configuration with a full audit of changes
Access to Managed Services Advance Desk	Vox Managed Services advance desk
Monitoring and Alerts	24/7 alerting based on breach of defined system thresholds including: <ul style="list-style-type: none"> <li>• Uptime, CPU and Memory</li> <li>• Interface Status</li> <li>• IPSEC Tunnel and SSL Tunnel Status</li> <li>• Packet Loss and Round-Trip Time</li> <li>• Traffic Utilization WAN</li> <li>• Session Creation Rate</li> <li>• Forti-IPS and AV Alerts</li> </ul>
Reporting	Comprehensive reports including: <ul style="list-style-type: none"> <li>• Uptime, CPU and Memory</li> <li>• Web Usage Report</li> <li>• FortiGate Performance Report</li> <li>• Security Overview</li> <li>• 360 Degree Security Review</li> <li>• SaaS Application Usage Report</li> <li>• Application and Risk Analysis</li> <li>• Security Analysis</li> <li>• Threat Report</li> <li>• Cyber Threat Assessment</li> </ul>
vCIO	Optional vCIO engagements cover Service Level reviews, technology performance, strategy review and service improvement recommendations.

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### About Vox

Innovation and insight combine in Vox, a market leading end-to-end integrated ICT and infrastructure provider and telecommunications company. From data to voice, as well as cloud, business collaboration and conferencing tools, Vox offers

intelligent solutions that connect South Africans to the world, supporting entrepreneurs, customers and commerce, whilst practicing values of integrity, choice and service excellence in all of its dealings. For more information [click here](#).

### For more information on complementary or alternative products visit us at [vox.co.za](http://vox.co.za)

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