

# How To:

Set Up Email on  
iPhone and iPad





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## Introduction

This guide takes you step-by-step through the process of setting up a new email account on your Apple iPhone and/or iPad.

**Note:** This guide defaults to **IMAP** and **No SSL**.

## Setting up Email for iPhone / iPad

1. Select the **settings icon** on your home screen.



2. Select **Mail, contacts, calendars**.

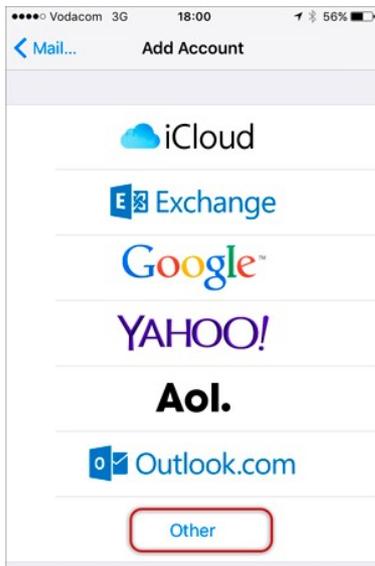


3. Select **Add Account...**





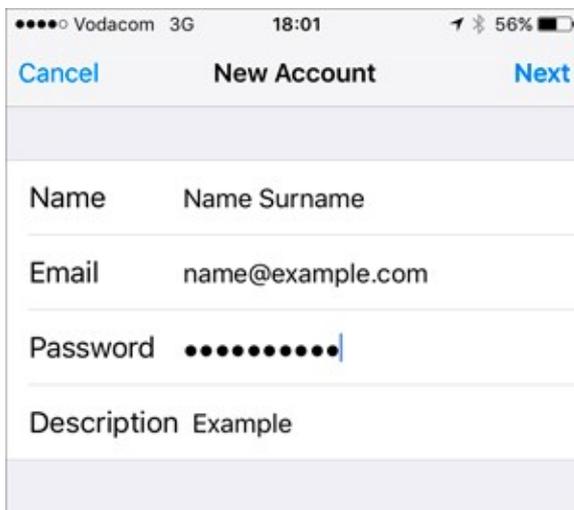
4. Select **Other** from the menu.



5. Select **Add Mail Account**.



6. Enter your Name, Email & Password > **Next**.  
*Forgotten passwords can be reset in konsoleH.*





## Configuring Incoming and Outgoing Servers

1. Select **IMAP**.
2. Scroll down to **Incoming Mail Server** and enter all the relevant details, then do the same for **Outgoing Mail Server**, as shown in the screen below, then select **Next**.
  - Ensure that **User Name** is the full email address
  - **User Name & Password** are the same for both **Incoming & Outgoing** servers

Vodacom 3G 18:04 56%

Cancel New Account Next

IMAP POP

Name Name Surname

Email name@example.com

Description Example

INCOMING MAIL SERVER

Host Name mail.example.com

User Name name@example.com

Password ●●●●●●●●

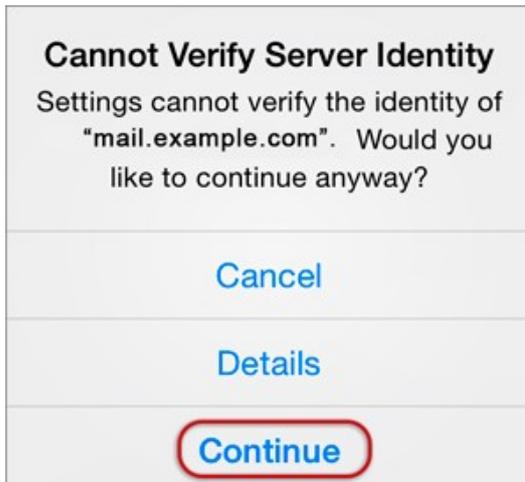
OUTGOING MAIL SERVER

Host Name smtp.example.com

User Name name@example.com

Password ●●●●●●●●

3. You may receive a prompt asking you to verify the incoming and outgoing servers – you can click **Continue** for each.

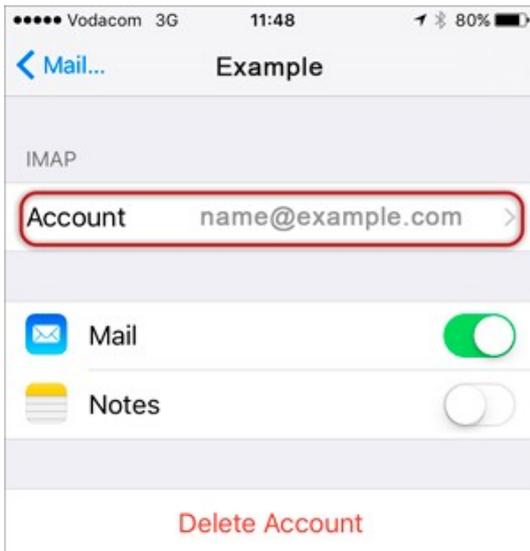


4. Click Save.



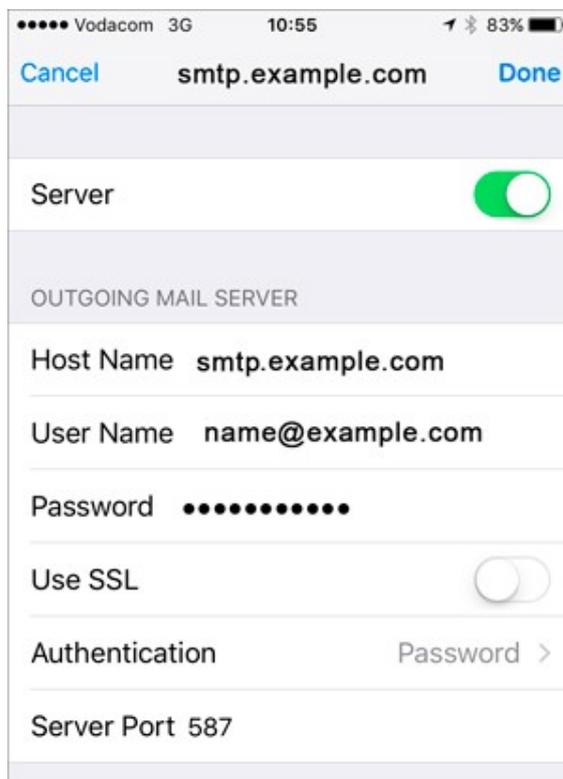
5. Choose the **new account** that you've just created by clicking >.





6. Choose the SMTP server, and check the SMTP settings.

- **User Name** is the full email address
- Use SSL is off
- Authentication is Password
- Server Port is 587



Congratulations! You have successfully set up your email on your iPhone / iPad.