

Intuitive business intelligence dashboard for your RightFax servers

Powerful, simple-to-understand insights into your fax traffic

rightfax bi dashboard

- Easy-to-use business intelligence tool that provides useful insight into your fax traffic
- Quickly analyse usage in order to make the right business decisions
- Wide range of analytic functionality, with the ability to select hardware resources or status views
- Robust enterprise security with administrator-controlled access
- Load and analyse data from a wide variety of sources, building up to a true enterprise BI solution
- Embed within any intranet, SharePoint or other software application
- Easily scale to thousands of employees or hundreds of dashboard viewers

Product overview

RightFax BI Dashboard, from Vox Telecom, is an Intuitive-based tool that empowers executives, departmental managers, support managers and users to take advantage of rich fax transmission information.

It offers a holistic understanding of fax volumes by users, by groups, by customer, inbound versus outbound, success versus failures, reasons for failures, capacity on the physical resources.

Features

Wide range of analytic functionality

- All key RightFax subject areas are represented including fax volume analysis, failure rates and reasons, hardware capacity monitoring, and more
- User can choose a dashboard to analyse by hardware resources, by status, or overview

Robust enterprise security

- Access to dashboards is controlled by the Administrator
- Automatically restrict data at group levels

Flexibility

- End user dashboard creation
- Additional data sources can be merged and incorporated into the BI solution
- Across platform viewing PC, Mac, iOS or Android device

Extensibility

- The RightFax / Intuitive platform allows your organisation to load and analyse its own data from a wide variety of sources, building up to a true enterprise BI solution
- Dashboards can be embedded within any intranet, SharePoint or even another software application

Scalability

- Leading edge technology allows the solution to scale easily to tens of thousands of employees and many hundreds of dashboard viewers without the need for expensive infrastructure or dedicated IT support

Wide range
of analytic
functionality

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Operational overview

- Analyse and understand the following metrics:
 - Success versus failure rates
 - Historically the average pages per fax and inbound versus outbound
 - Volumes by faxes, pages and seconds
 - Highest users overall, and volumes by group

- From a single dashboard screen you can analyse usage at a top level
- Drill down to explore the details for the users or group

Embed within any intranet, SharePoint or other software application



Operational server stats

- Automatically calculate fax server statistics by a variety of metrics:
 - Outbound versus inbound volume
 - Hours in the day faxes processed
 - Channel usage, top 10 users by usage, page and fax volume analysis

- Analyse these metrics between each fax server or as a cluster
- Continue drilling down to explore each user's usage details

Analyse metrics between each fax server



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Operational status stats

- Automatically calculate fax status statistics by the following metrics:
 - Outbound versus inbound volume, hours in the day faxes processed
 - Volume by server, by user and group
 - Reason for status
- Analyse these metrics by status to identify trends or potential problem areas
- “Failure status” identifies the reasons for failure in order to focus attention for improvement



Cost stats

- With bespoke development you can report on costs per fax for line usage
- This view is particularly useful when making connectivity infrastructure decisions, as well as budget forecasting



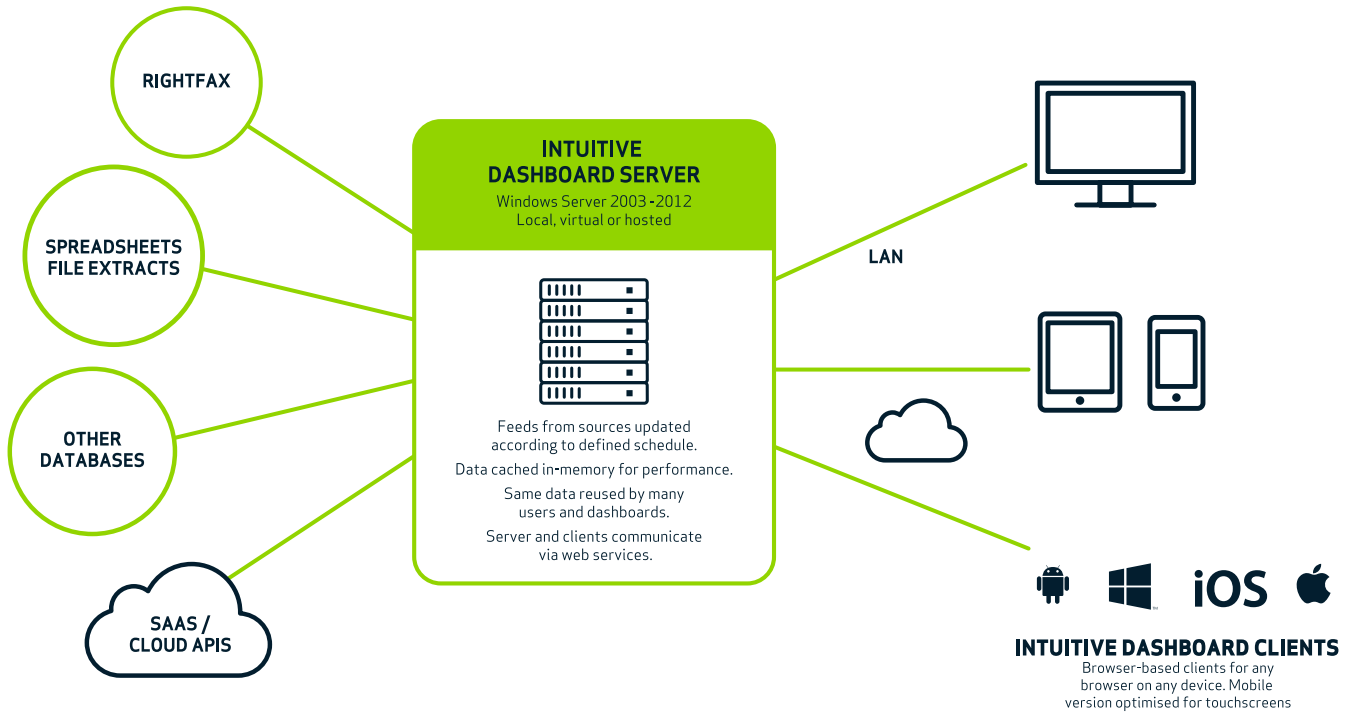
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Architecture

The Intuitive platform is normally installed on a standalone server or virtual machine either within your corporate network or remotely in the cloud.



Works seamlessly across multiple devices



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