



OPENTEXT

OpenText RightFax Fax Server

Increase employee productivity, improve information governance, and reduce costs by integrating fax into enterprise-wide business applications.

Companies need a centralized fax infrastructure that supports their fax-related business processes and provides secure transmissions to sustain high volumes and criticality of fax within their organization.

An enterprise fax solution should provide robust configurability and advanced integrations to support high volumes and production faxing in a single solution that can be leveraged across the entire organization. This lets you reduce paper-based operational costs, increase employee productivity, and decrease risks associated with stand-alone fax machines and unsecure email communications. OpenText RightFax meets these challenges by integrating and automating fax and document distribution with your existing business applications.

With over 25 years of supporting fax and document exchange for mid-sized to large enterprises, RightFax can strengthen and accelerate enterprise initiatives while providing electronic faxing across the entire organization.



OpenText RightFax Fax Server

OpenText RightFax is a centralized, computer-based fax solution that provides enterprise-grade faxing capabilities across an entire organization. RightFax integrates fax and document distribution with email, desktop, and document management applications, and enables high-volume fax delivery from CRM, ERP, and other host applications. When you need to integrate fax with applications that control your business processes, RightFax is the fax server that gets the job done to accelerate the speed at which you do business.

RightFax fax solutions are highly customizable and configurable to integrate with the applications that are essential to your revenue and growth. When fax is critical to your enterprise, RightFax is the best solution to provide enterprise-grade features, functionality, and integrations to transform businesses by connecting the people and processes that rely on faxing.

Protecting the privacy of sensitive information is important to you and your customers. You are bound by the governance policies of your company and, in many cases, regulatory agencies to keep protected content private and secure. RightFax fax server operates under the assumption that security is your top priority, with strict measures in place to protect your content. RightFax helps maintain regulatory compliance requirements and helps establish defensible governance policies.

How does RightFax work?

Think of a fax server as similar to an email server. Like an email server, a fax server sends and receives documents; but fax servers send faxes instead of emails. And just like email made most mail rooms obsolete by making documents easy to send, receive, and distribute, a fax server makes fax machines obsolete. By taking the paper out of faxing, you can get rid of fax machines forever.

RightFax sends and receives documents from a number of different sources, uses your telephone connections or the cloud to connect to the outside world, and delivers the document electronically and securely.



RightFax provides a comprehensive, enterprise-grade fax solution that integrates with virtually any industry application to maximize security, productivity and cost savings across the entire organization.

SOURCE AND DESTINATION OF FAX DOCUMENTS



RIGHTFAX FAX SERVER



CONNECTS TO

CONNECTIVITY



RIGHTFAX CONNECT

DELIVERED AS



ON-PREMISES TELEPHONY

HOW DOCUMENTS ARE DELIVERED



FAX



CERTIFIED DELIVERY VIA WEB



ENCRYPTED PDF VIA EMAIL

There are four main components of a RightFax implementation:

1. Source and Destination of Fax Documents
2. RightFax Server
3. Connectivity
4. How documents are delivered

Source and Destination of Fax Documents

Where are faxed documents sent from and received to? When you integrate RightFax with email, desktop applications, and MFPs, you can send faxes from a number of different sources securely. Custom integration options allow for nearly limitless RightFax integration opportunities.

RightFax sends faxes from:

- Any email application, with prebuilt connectors available for Microsoft® Office and Lotus Notes®
- Virtually any third-party application, including back-end information management systems such as ERP, ECM, and CRM, desktop applications such as Microsoft Office, and can be configured to fax documents stored in network folder locations
- Multi-Function Printer (MFP) devices
- RightFax FaxUtil Client and RightFax Web Client to send, receive, and manage faxes from desktop applications

Receiving faxes: The same integrations for sending faxes allow faxes to be delivered to a number of network locations, including email accounts, MFP devices, network folders, and back-end systems.



RightFax integrates with applications and systems to incorporate fax as part of your electronic workflows.

RightFax Server

The RightFax Server is the workhorse of your fax operations. This centralized fax server can convert fax traffic from formerly paper documents on fax machines to electronic documents on a computer. No more fax machines, no more paper. Now electronic faxes can become part of an electronic workflow within your organization.

Connectivity

RightFax can send and receive faxes in two basic ways: via connecting to your existing telephone infrastructure or connecting to the cloud for fax transmission. RightFax can connect with virtually any type of telephone network: analog lines (POTS/DID), digital lines (T1, E1, PRI, BRI), SIP Trunk and VoIP. Also, RightFax Connect is an easy alternative that leverages the cloud to transmit your faxes.

How documents are delivered

RightFax can deliver documents in a number of ways, and the most common is by fax. RightFax can send a fax to any fax machine, other fax server, or fax service anywhere around the world. And RightFax can also send documents via encrypted PDF by email or using web-based certified delivery of documents.

Get Notified and Stay Alert!

Notifications

RightFax fax server can also send notifications of sent, received, or failed fax transmissions. Get notifications to your email, printed to an MFP device or SMS notifications. Never miss the status of a fax transmission when a fax is critical.

Alerting and Monitoring

RightFax has a number of alerting and monitoring capabilities to keep administrators informed of the health and status of the RightFax server. Get notified of fax server statistics by:

- RightFax Admin Dashboard – provides a snapshot of the status of the RightFax server
- System Center Operations Manager (SCOM)
- Simple Network Management Protocol (SNMP)
- Email alerts
- SMS alerts
- Crystal Reports

RightFax Key Capabilities

RightFax fax servers offer a comprehensive set of features that allow you to eliminate standalone fax machines and inefficient handling of paper faxes. Turn faxes into part of an electronic workflow to speed processing and handling of the content that drives your business.

Enterprise-Grade Faxing

- Supports high volume, high intensity faxing
- Integrate fax with desktop, email, business applications, custom applications, MFPs
- Support virtual environments and multi-server environments
- Disaster recovery and high availability configurations for business continuity
- Production fax capabilities for secure, automated flow of content in and out of applications
- Centralize the control of faxing across an entire global organization

Fully Integrated Network Fax Server

- Integrate with key business applications—ERP, ECM, CRM, EMR and virtually any system for faster and more secure exchange of business-critical documents. Pre-built integrations are available from OpenText for SAP®, FileNet®, OpenText eDOCS, OpenText Content Server and Microsoft SharePoint®
- Integrate seamlessly with telephony infrastructure for a robust UC strategy that includes fax
- Send faxes as easily as emails with email integration with any SMTP email client, including Office 365™, Google Mail™, etc. Pre-built integrations from OpenText are available for Microsoft Outlook® and Lotus Notes
- Leverage your investment by integrating with your existing MFP fleet and get rid of fax machines forever
- Multiple third-party apps integrate with RightFax to extend the value of your IT investments, including vertical apps in healthcare, legal, and financial services. There is a long list of technology partners who have built integrations with RightFax fax server.

Increased Compliance through Security and Privacy

- Legally recognized form of confirmed delivery and/or receipt in most countries
- Point-to-point transmissions are immune to viruses, malware, and interception (unlike email transmissions)
- Helps to maintain compliance with regulations such as HIPAA, Sarbanes-Oxley, and other protected information requirements
- Electronic delivery of faxes ensure content remains private and does not sit in open public areas with unauthorized access
- Choose secure document delivery via fax, encrypted PDF via email, and web-based certified delivery

Fully Auditable Receipt, Tracking, and Reporting

- Instantly verify document transmission and receipt with a full audit trail and customizable notification options
- Provide auto-reply responses from one or more RightFax mailboxes for inbound faxes and fax replies to the sender
- Over 40 standard reports available and unlimited number of customized reports

Don't just optimize **FAX**; optimize your **BUSINESS** with RightFax.

RightFax Key Benefits

RightFax not only turns paper faxes into electronic documents, RightFax also provides benefits across the entire organization. Increase the efficiency and productivity of anyone who touches a faxed document.



Faxing has a long history as a trusted and secure form of communication and document exchange. It is deeply rooted in many business processes and workflows all around the world. When organizations want to make faxing operations an efficient part of their business, they turn to RightFax to boost efficiency and productivity by increasing the speed of transmitting, routing, and processing faxed documents.

Increase the Speed of Doing Business

- Integrate fax documents with the business applications that are most important to your business, making it easier to exchange information more quickly
- Better control over fax and business processes
- Turn static, paper documents into dynamic, smart content as part of an electronic workflow
- Shorten business cycles by delivering quotes, invoices, and purchase orders automatically and instantly

Get Rid of Fax Machines Forever

- Increase productivity by sending, receiving, and managing faxes electronically, without ever touching a fax machine again
- Integrate with any email application to manage fax traffic as easily as managing emails
- Eliminate the cost of fax machines, paper, toner, analog phone lines, and the frustrations that go along with them
- Integrate with MFP devices to fax paper documents any time you need to

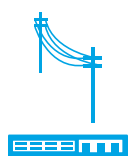
Keep Content Private and Secure

- RightFax helps maintain compliance with regulations around the world to keep protected information private
- Meet growing regulatory compliance requirements regarding protected information and establish defensible governance policies
- Point-to-point fax transmissions are immune to viruses and malware attacks
- Protect content with restricted access to any and all fax transmissions

RightFax Deployment Options

RightFax has four deployment options available, depending on the needs of your organization.

1. Fully on-premises RightFax system using telephony connectivity for faxing
2. Fully on-premises RightFax system using cloud connectivity for faxing
3. Fully on-premises RightFax system using a combination of telephony and cloud connectivity
4. Fully hosted RightFax system managed and maintained by the experts at OpenText



Fully on-premises RightFax system using telephony connectivity for faxing

This 100% on-premises deployment installs RightFax on an on-premises server and uses on-premises telephony for electronic faxing. RightFax can connect with virtually any type of telephone network: analog lines (POTS/DID), digital lines (T1, E1, PRI, BRI), and VoIP.



Fully on-premises RightFax system using cloud connectivity for faxing

This is a hybrid option where RightFax is installed on-premises and uses RightFax Connect (cloud service) to send and receive faxes. This removes the burden of connecting RightFax to your telephone network.

RightFax Connect is the only cloud-based transmission built by the experts at OpenText to work with RightFax software. With virtually unlimited capacity, it handles spikes and peaks in volume with no fax traffic congestion. Since this option does not require fax channels, remove the capacity limitations of RightFax fax channels by using the cloud for fax transmission.



Fully on-premises system using a combination of telephony and cloud connectivity

This is an alternate hybrid option where RightFax can be connected to both on-premises telephony and RightFax Connect for cloud-based transmission. This allows the best of both worlds, whatever your needs are. This scenario is perfect for remote employees, branch offices, and retail locations which are connected to headquarters and use RightFax Connect. This option also easily supports failover and disaster recovery options.



Fully hosted RightFax system managed and maintained by the experts at OpenText

This managed fax solution option moves RightFax from an on-premises deployment to a location managed and hosted by OpenText. The software and feature set remain the same, but this option removes the complexity of managing and maintaining an on-premises deployment. This option keeps your data and content isolated and protected at all times.

RightFax Fax Server Editions

RightFax Branch Office Server

RightFax Branch Office Server is ideal for smaller operations, departments, or branch offices that need to manage their documents independently, even in the case of a failure at a central data hub.

RightFax Business Server

RightFax Business Server is a workhorse for smaller to mid-size companies with a higher level of faxing needs. No matter what your business does, RightFax Business Server is a safe investment because it can grow as you grow.

RightFax Enterprise Server

RightFax Enterprise Server is designed for enterprise organizations which require enterprise-grade capabilities across the entire organization. Multiple enterprise fax servers work together to provide a network that integrates with the unique systems of your large business. RightFax Enterprise Server supports extremely high fax volumes, advanced integrations and additional add-on modules for expanded capabilities.

RightFax Enterprise Suite

RightFax Enterprise Suite offers the same enterprise functionality and capabilities as Enterprise Server but includes even more add-on modules as a bundle.

RightFax Enterprise Integration Server

With RightFax Enterprise Integration Server, we have done all the work for you and bundled our best features and capabilities into one comprehensive fax and information exchange solution.

Core Features of RightFax Fax Servers

The following list of features and functionality is built into every RightFax server.

SENDING AND RECEIVING FAXES	Send, receive, and manage faxes directly from a user's desktop computer
FAXING OPTIONS	Create custom coversheets, signatures, phonebooks, library documents, and much more
INBOUND FAX ROUTING	<p>Route incoming faxes a number of different ways including:</p> <ul style="list-style-type: none">▪ DID (Direct Inward Dialing) Routing supported for inbound faxing only▪ DNIS (Dial Number Information Service) Routing for bi-directional faxing▪ DTMF Routing▪ Channel Routing▪ ANI (Automatic Number Identification) Routing▪ CSID (Caller Subscriber Identification) Routing▪ Smart Fax Distribution—routes to members of a group by round-robin or according to a member's ability to process incoming faxes▪ User Group Routing—routes to all members of a group▪ Network Directory Routing▪ Route by OCR for recognizable character strings▪ Bar Code Routing
OUTBOUND DIALING RULES	Attach rules to faxes whose destination fax number matches a pattern
DELEGATES	Users have the option to specify who has access to their personal FaxUtil mailbox to send, receive and manage faxes on their behalf
APPROVALS	RightFax can be configured to hold outbound faxes for approval by an administrator before sending
AUTOREPLY	Send automatic, custom replies to the sender when a fax is received
BILLING CODES	Specify up to two customizable codes to track more information about the fax content, such as account numbers or billing numbers
FAX BROADCASTING	Send one fax to hundreds or thousands of recipients at once
REPORTING	RightFax has over 40 standard reports that can be run for fax reporting or create limitless custom reports based on your needs
SMTP EMAIL GATEWAY	RightFax includes an email gateway for SMTP/POP3 to send, receive, and manage faxes directly from any email client
WEB CLIENT ACCESS	A web client allows users to get faxes with just a web browser like Firefox®, Safari®, IE®, and Chrome™
SMS NOTIFICATIONS	Send SMS messages to fax users and administrators to alert or notify them of specific RightFax events
FAX IMAGE ENHANCEMENTS	RightFax processes incoming faxes to de-skew the image, adjust the image for proper reading orientation and de-noise the image
DOCPLUS	Also known as "Fax on Demand". When this is enabled, users can seek and retrieve library documents.

RightFax Server Edition Features and Add-on Modules




RightFax servers come with built-in features, modules, and other functionality, depending on the server type. The following chart shows the special features included by server, and the included or available add-on modules by server type.

	RIGHTFAX BRANCH OFFICE SERVER	RIGHTFAX BUSINESS SERVER	RIGHTFAX ENTERPRISE SERVER	RIGHTFAX ENTERPRISE SUITE	RIGHTFAX ENTERPRISE INTEGRATION
MAXIMUM USERS	100	Unlimited	Unlimited	Unlimited	Unlimited
NUMBER OF CHANNELS	2 or 4	1 to 30	1 to 1,024	1 to 1,024	1 to 1,024
SPECIAL FEATURES					
LEAST-COST ROUTING	✓	✗	✓	✓	✓
ALERTING AND MONITORING	✗	✗	✓	✓	✓
SNMP ALERTING	✗	✗	✗	✓	✓
OCR ROUTING AND CONVERSION	✗	✗	✓	✓	✓
AUTOMATIC FAX AGING AND DELETING	✗	✗	✓	✓	✓
ADD-ON MODULES					
RIGHTFAX PDF MODULE	+	+	+	✓	✓
RIGHTFAX SEARCHABLE PDF MODULE	✗	+	+	+	+
RIGHTFAX BAR CODE ROUTING MODULE	✗	+	+	✓	✓
RIGHTFAX SECUREDOKS MODULE	✗	✗	+	+	+
RIGHTFAX SHARED SERVICES MODULE	✗	✗	+	+	+
RIGHTFAX XML GENERATOR MODULE	✗	✗	+	+	+
RIGHTFAX INTEGRATION MODULE	✗	✗	+	+	✓
RIGHTFAX BUSINESS INTEGRATION MODULE	✗	+	+	+	+
RIGHTFAX ENCRYPTION MODULE	+	+	+	+	+
RIGHTFAX VAULT	+	+	+	+	+

✗ = Not Available + = Optional ✓ = Included

RightFax Server Edition Features and Add-on Modules *(continued)*

	RIGHTFAX BRANCH OFFICE SERVER	RIGHTFAX BUSINESS SERVER	RIGHTFAX ENTERPRISE SERVER	RIGHTFAX ENTERPRISE SUITE	RIGHTFAX ENTERPRISE INTEGRATION
ADD-ON MODULES <i>(CONTINUED)</i>					
RIGHTFAX CONNECTOR FOR MICROSOFT EXCHANGE	+	+	+	✓	✓
RIGHTFAX CONNECTOR FOR IBM LOTUS NOTES	+	+	+	✓	✓
RIGHTFAX CONNECTOR FOR SAP ERP	-	-	+	+	✓
RIGHTFAX CONNECTOR IBM FILENET CONTENT MANAGER	-	-	+	+	+
RIGHTFAX CONNECTOR FOR MICROSOFT SHAREPOINT	-	+	+	+	+
RIGHTFAX SMTP CONNECTOR FOR MFPS	-	+	+	+	+
RIGHTFAX XML CONNECTOR FOR MFPS	-	+	+	+	+
RIGHTFAX CONNECTOR FOR HEWLETT PACKARD® MFPS (DSS® AND OXP/D®)	-	+	+	+	+
RIGHTFAX CONNECTOR FOR RICOH® ESA® MFPS	-	+	+	+	+
RIGHTFAX CONNECTOR FOR XEROX® MFPS	-	+	+	+	+
RIGHTFAX CONNECTOR FOR KONICA MINOLTA® MFPS	-	+	+	+	+

 = Not Available
  = Optional
  = Included

RightFax Server Editions Special Feature Descriptions

Maximum Users

Enable fax for up to 100 users for small offices or unlimited users for larger organizations.

Number of Channels

RightFax Channels are licensed document delivery channels which represent the number of concurrent documents that can be transmitted at any given time. Regardless of the size of your fax needs, RightFax has a solution to meet the capacity your business needs to send and receive fax documents.

Least-Cost Routing

Leverage least-cost routing to route outbound faxes between RightFax servers on a LAN or WAN to minimize or eliminate long distance and other telephony charges.

Alerting and Monitoring

Alerting and Monitoring allows the administrator to monitor a set of server statistics defined in Enterprise Fax Manager and to receive alerts relating to those statistics.

Simple Network Management Protocol (SNMP) Alerting

SNMP Alerting feature collects status data from the RightFax server and returns it to a monitoring application for processing and reporting in real-time.

Optical Character Recognition (OCR) Conversion and Routing

OCR Conversion converts any sent or received fax from a TIFF image to a text version of the image. OCR Routing scans the first page of a received fax and routes the entire fax based on configurable criteria such as a person's name, an account number or department.

Automatic Fax Aging and Deleting

Configure RightFax to automatically delete a group's or individual's faxes after a prescribed time period.

RightFax Server Editions Add-on Module Descriptions

RightFax PDF Module

Easily convert PDF and Postscript documents into outbound faxes.

RightFax Searchable PDF Module

Quickly and easily perform a full-text search on inbound and outbound faxes. (Requires PDF Module for outbound search capability).

RightFax Bar Code Routing Module

Efficiently route inbound faxes based on a bar code on the cover sheet or first page of a document.

RightFax SecureDocs Module

Securely transfer files of any type via web-based secure delivery or encrypted PDF sent via email to recipients with confirmation of receipt and audit trail.

RightFax Shared Services Module

The RightFax Shared Services Module enables two to twelve RightFax Servers to operate as a single unit by utilizing a common set of data including users, groups, and fax documents. It increases performance and capacity by sharing and distributing workload across servers. The module adds high availability through duplication of critical system functions, so it can keep running even if sites or servers go offline. Additionally, it is scalable to meet changing needs by adding and removing components.

RightFax XML Generator Module

The RightFax XML Generator Module exports sent or received faxes as structured XML data files containing all the metadata that accompany fax images. This allows integration with XML-based systems and applications.

RightFax Integration Module

The RightFax Integration Module ties back-end systems into RightFax to automatically deliver documents by fax, email, print, SMS messages, certified email, or certified and encrypted email.

Delivery from Oracle, SAP, ERP, and CRM systems is easily customizable with RightFax facsimile command language (FCL), XML, Java, and raw text.

RightFax Server Editions

Add-on Module Descriptions

(continued)

RightFax Business Integration Module

The RightFax Business Integration Module empowers your small business or department to automatically deliver documents. Contains the full capabilities of the RightFax Integration Module, but is limited to two inputs and only fax or print output.

RightFax Encryption Module

A licensed module which encrypts all fax images at rest in the RightFax Image Directory, encrypted with Triple DES 192 bit security, helping organizations achieve compliance with regulations such as PCI-DSS and HIPAA.

RightFax Vault

When combined with OpenText Alchemy, RightFax Vault provides scalable, efficient fax archiving for RightFax, which allows customers to address compliance and security requirements with the ability to easily search and retrieve sent and received faxes.

RightFax Connector for Microsoft Exchange®

Integrate RightFax with Microsoft Exchange email systems. OpenText fully supports faxing with Exchange Server 2013, 2010 and 2007. RightFax Connector for Microsoft Exchange enables users of Exchange Server supported versions to conveniently send, receive, and organize fax documents directly from Microsoft Outlook.

RightFax Connector for IBM Lotus Notes

Integrate RightFax with Lotus Notes/Domino® based email systems. Integrating RightFax and Lotus Notes creates a fully united fax and email solution that allows users to send, receive, and manage faxes directly from their Notes client. By using familiar Lotus Notes commands, end users can send and receive faxes the same way they send email.

RightFax Connector for SAP ERP

The RightFax Connector for SAP ERP is certified by the experts at SAP and OpenText to provide inbound and outbound fax integration with SAP systems. The RightFax Connector for SAP automates high volume document production and delivery and integrates fax into SAP applications. Supports up to 15 connections to SAP clients.

RightFax Connector for IBM FileNet Content Manager

Integrates with IBM FileNet enterprise content management solutions and converges fax and document management technologies to allow companies to convert, index, route, and store inbound fax documents in FileNet.

RightFax Connector for Microsoft SharePoint

Capture images directly into SharePoint Server and automate business processes. Enhanced image management is now possible with the RightFax Connector for SharePoint as fax images delivered to SharePoint libraries can now conform to enterprise document policies, security, and lifecycle management, providing improved compliance and accessibility.

RightFax MFP Connectors

Fax paper documents by scanning them at a MFP with a RightFax MFP Connector. RightFax offers two types of connectors: Universal (SMTP & XML-based) and Personal (Ricoh, Xerox, Konica Minolta, and HP specific). With either type of connector, you effectively add RightFax fax send capability to the MFP without the need to purchase expensive embedded MFP fax kits.

- RightFax Connector for Xerox EIP® MFPs
- RightFax Connector for Xerox MFPs (non-EIP)
- RightFax Connector for Ricoh ESA MFPs
- RightFax Connector for Konica Minolta MFPs
- RightFax Connector for HP DSS MFPs
- RightFax Connector for HP OXP/d MFPs

RightFax Server Editions – What’s Included?

RightFax Branch Office Server Includes:

- 2 RightFax channels
- 2 FoIP channels
- 100 User Clients
- All RightFax core capabilities plus:
 - Connector for Microsoft Exchange and IBM Lotus Notes
 - Least-Cost Routing

RightFax Business Server includes:

- 1 Document Delivery Channel (expandable to 30 channels)
- Unlimited User Clients
- All RightFax core capabilities

RightFax Enterprise Server includes:

- 1 Document Delivery Channel (expandable to 1,024 channels)
- Unlimited User Clients
- All RightFax core capabilities plus:
 - OCR Routing and Conversion
 - Least-Cost Routing
 - Alerting and Monitoring

RightFax Enterprise Suite includes:

- 1 Document Delivery Channel (expandable to 1,024 channels)
- Unlimited User Clients
- All RightFax core capabilities plus:
 - OCR Routing and Conversion
 - Least-Cost Routing
 - Alerting and Monitoring
 - Connector for Microsoft Exchange
 - Connector for Lotus Notes
 - PDF Module
 - Bar Code Routing Module
 - SNMP Alerting



RightFax Enterprise Integration Server includes:

- 1 Document Delivery Channel (expandable to 1,024 channels)
- Unlimited User Clients
- All RightFax core capabilities plus:
 - OCR Routing and Conversion
 - Least-Cost Routing
 - Alerting and Monitoring
 - Connector for Microsoft Exchange
 - Connector for Lotus Notes
 - PDF Module
 - Bar Code Routing Module
 - SNMP Alerting
 - Integration Module
 - Connector for SAP

RightFax improves the speed and flow of your company's vital information through business-critical fax and document distribution. When fax is important to your business, RightFax increases employee productivity and decreases paper-based operational costs. RightFax has met these needs for over 25 years and continues to lead the market by integrating secure fax automation into email, front offices, back offices, the web, MFPs, and nearly any system or application.

About OpenText

OpenText is the leader in Enterprise Information Management (EIM). EIM enables organizations to grow the business, lower costs of operations, and reduce information governance and security related risks. OpenText focuses on the key drivers of business success to improve business insight, strengthen business impact, accelerate process velocity, address information governance and provide security.

OpenText Information Exchange solutions help organizations integrate and extend their information exchange systems and processes in order to improve their efficiency, decrease security risk, and lower their transaction cost for internal and external information exchange. For more information visit: faxsolutions.opentext.com.

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