

**VOX CHRISTMAS CAMPAIGN
COMPETITION TERMS AND CONDITIONS**

These terms and conditions apply to the “**VOX CHRISTMAS CAMPAIGN**” competition conducted by Vox Telecommunications (Pty) Ltd (“**Vox**”) during which entrants may enter to win one of four prizes, valued at R5 000.00 each. By entering this competition, you agree to be bound by the competition rules below (the “**Competition Terms and Conditions**”).

1 ELIGIBILITY

- 1.1 This competition will run from Monday 4 December 2023 to Thursday 28 December 2023 at midnight (the “**Competition Period**”) in the Republic of South Africa.
- 1.2 A person (the “**Entrant**”) who meets the following criteria (the “**Eligibility Criteria**”), will automatically qualify to enter the competition. The Entrant must:
 - 1.2.1 be 18 years of age or older;
 - 1.2.2 be a citizen of, and reside lawfully in, the Republic of South Africa during the Competition Period;
 - 1.2.3 have a valid South African identity document (“**ID**”),
 - 1.2.4 not be an employee, director, member, partner, agent, independent contractor, supplier or consultant of Vox or an immediate family member of any of these, where the term "immediate family member" means a spouse, parent, sibling, grandparent, child or grandchild; and
 - 1.2.5 not be a supplier of goods or services in connection with this competition.

2 COMPETITION RULES

- 2.1 Entry into the competition is free of charge, however in order to be eligible to qualify for a prize, the Entrant must abide by the following competition rules (the “**Competition Rules**”). The Entrant must:
 - 2.1.1 meet all of the Eligibility Criteria;
 - 2.1.2 agree to be bound by the Competition Terms and Conditions;
 - 2.1.3 consent to having their personal information being processed as stipulated in paragraph 5.1 below;
 - 2.1.4 guess the prize(s) and submit an Entry in the manner specified in paragraph 3; and
 - 2.1.5 not be a Weekly Winner from a prior Competition Week (as contemplated in clauses 3.1 and 3.2 below).
- 2.2 All Entrants into the competition agree and understand that they only stand a *chance* of winning and that entry into the competition is NOT an automatic guarantee of winning the competition or any of the prizes.

3 SELECTION OF WEEKLY WINNERS

- 3.1 The Competition Period will be broken down into four (4) weeks, each being a “**Competition Week**”.
- 3.2 There will be one Winner per Competition Week (“**Weekly Winner**”),
- 3.3 In each Competition Week:
 - 3.3.1 one prize worth R5 000.00 (a “**Prize**”) will be awarded on the Friday of the Competition Week;
 - 3.3.2 one clue as to what the Prize might be, will be posted per day on Vox’s official website and its social media, namely Facebook and Instagram (collectively the “**Social Media Pages**”) on the Monday, Tuesday, Wednesday and Thursday;
 - 3.3.3 an Entrant must submit their guess in the comment section of any of the Social Media Pages by midnight on the Thursday of that Competition Week (an “**Entry**”); and
 - 3.3.4 each correct Entry submitted during the Competition Week will be collated by Vox on the Friday and the Weekly Winner randomly drawn at 12h00.

- 3.4 The first Weekly Winner will be drawn on Friday, 8 December 2023, and the last Weekly Winner will be drawn on Friday, 29 December 2023.
- 3.5 Once a Weekly Winner has been determined, Vox will take steps to verify that such Weekly Winner meets the Eligibility Criteria stipulated in paragraph 1.2 and its sub-clauses, that the Entrant has abided by the Competition Rules stipulated in clause 2 and has correctly identified the Prize for that Competition Week. Should any of these requirements or rules not be met, such Weekly Winner will be disqualified, and the randomized draw will be conducted again, until such time an eligible Weekly Winner who meets the aforementioned criteria is drawn.
- 3.6 Once verified, each Weekly Winner will be contacted by Vox directly on the day of the draw via direct message transmitted to the point of contact associated with the Entrant's account on the relevant Social Media Page, to obtain such Weekly Winner's further details to facilitate delivery of the Prize. Should the Weekly Winner fail to respond to Vox and provide the necessary details by 5pm on the day of the draw, such Weekly Winner will be disqualified and a new one will be selected as specified in clause 3.5 and the provisions of clause 3.5 shall apply to such alternate Weekly Winner.
- 3.7 Weekly Winners will be announced, after the Weekly Winner has successfully been contacted, on the Social Media Pages, subject to clause 6 below.

4 THE PRIZES

- 4.1 There are a total of FOUR prizes spread across the four Competition Weeks, each of which is valued at R5 000.00.
- 4.2 Each Weekly Winner must submit their original ID or a copy thereof certified by a commissioner of oaths, to take up the Prize.
- 4.3 The Prize is not transferable, exchangeable, or redeemable for cash.
- 4.4 Each Weekly Winner is responsible for paying for all incidental expenses, including income tax, which may be incurred by them in accepting and using the Prize.
- 4.5 Should a Weekly Winner be unable to present their ID for verification, such Weekly Winner will be disqualified, and the provisions of clause 3.5 will apply.

5 CONSENT IN RESPECT OF PERSONAL INFORMATION

- 5.1 The Entrant consents to their personal information being collected and processed in terms of the Protection of Personal Information Act no.4 of 2013 ("POPIA") and in accordance with Vox's undertakings below.
- 5.2 Vox shall, and the Entrant expressly agrees that Vox may:
 - 5.2.1 process the Entrant's personal information (as defined in POPIA) for the purpose of:
 - a) recording each Entry submitted by the Entrant;
 - b) entering the Entrant into the competition; and
 - c) delivering the Prize to them should they be determined to be a Weekly Winner;
 - 5.2.2 store such personal information on a secure server that will prevent unauthorised access thereto by third parties;
 - 5.2.3 subject to clause 5.2.4, permanently delete the Entrant's personal information after the Weekly Winners have been determined and announced, except as required by law; and
 - 5.2.4 retain each Weekly Winner's personal information on the Social Media Pages until Vox, in its sole discretion, elects to delete it or the Weekly Winner delivers a written request for its removal to Vox.

6 PUBLICITY

Subject to their right to subsequently decline, each Weekly Winner agrees that they may be identified by their name and surname, and their photograph(s) taken and published on the Social Media Pages for an indefinite period, or until such Weekly Winner delivers written request for its removal to Vox.

7 DISCLAIMER

- 7.1 Vox reserves the right to cancel the competition or amend these Competition Terms and Conditions, including but not limited to, the duration of the Competition Period and Prizes, and Entrants will have no recourse against Vox.
- 7.2 Entrants enter or take part in the competition at their own risk and Vox bears no responsibility for any loss, damage or harm suffered as a result of:
 - 7.2.1 participation in this competition; or
 - 7.2.2 the acceptance and/or use of the Prize.
- 7.3 To the maximum extent permitted in law, Vox shall not be liable for:
 - 7.3.1 any defects in the Prizes; and/or
 - 7.3.2 any harm suffered by any Weekly Winner in accepting and using the Prizes.

8 CAMPAIGN CONTACT DETAILS

Should you have any questions relating to these Competition Terms and Conditions, or should you require a copy thereof to be sent to you, please contact Suhail Dinat on Suhail.Dinat@voxtelcom.co.za or Trisha Francey on Trisha.Francey@voxtelcom.co.za

The Competition Period Ends: Midnight on Thursday 28 December 2023.

The final draw will take place on Friday 29 December 2023 at noon.