

**VOX EXPERIENCE CAMPAIGN
COMPETITION TERMS AND CONDITIONS**

These terms and conditions apply to the “**VOX EXPERIENCE CAMPAIGN**” competition conducted by Vox Telecommunications (Pty) Ltd (“**Vox**”) during which entrants may enter to win an experience of their choosing, valued at R10 000. By entering this competition, you agree to be bound by the competition rules below (the “**Competition Terms and Conditions**”).

1 Eligibility

1.1 This competition will run from the 1st April to the 26th April 2024 (the “**Competition Period**”) in the Republic of South Africa.

A person (the “**Entrant**”) who meets the following criteria (the “**Eligibility Criteria**”), will automatically qualify to enter the competition. The Entrant must.

1.1.1 be 18 years of age or older;

be a citizen of, and reside lawfully in, the Republic of South Africa during the Competition Period;

1.1.2 have a valid South African identity document (“**ID**”),

not be an employee, director, member, partner, agent, independent contractor, supplier or consultant of Vox or an immediate family member of any of these, where the term "immediate family member" means a spouse, parent, sibling, grandparent, child or grandchild; and

1.1.3 not be a supplier of goods or services in connection with this competition.

2 COMPETITION RULES

2.1 Entry into the competition is free of charge, however in order to be eligible to qualify for a prize, the Entrant must abide by the following competition rules (the “**Competition Rules**”). The Entrant must:

2.1.1 meet all of the Eligibility Criteria;

agree to be bound by the Competition Terms and Conditions;

2.1.2 have successfully, during the Competition Period:

2.1.2.1 Participated in the relevant Social Media Campaign as per the stipulated conditions; whereby entrants are required to sign up for Vox Fibre and be entered into a lucky draw, for a chance to win an experience prize valued at R10 000.00. Once a customer has signed up and their details have been entered into the database, a randomized selector will pick one (1) winner per week, every week, across the four week period.

2.1.3 consent to having their personal information being processed as stipulated in clause 5.1 below.

2.2 All Entrants into the competition agree and understand that they only stand a *chance* of winning and that entry into the competition is NOT an automatic guarantee of winning the competition or any of the prizes.

3 SELECTION OF WEEKLY WINNERS

3.1 **One winner per week** (the WEEKLY Winner) will be identified at **12h00 each Friday**, starting from the **5th April 2024 and ending on the 26th April 2024 (each an Assessment Date)**.

Once an Entrant has submitted their Entry Submission, their Vox account number will be recorded in a database created for that day (the “**Weekly Database**”). On each Assessment Date, a Weekly Winner will be identified from the Weekly Database created the week before.

3.2 The first Weekly Winner will be identified on Friday, **5th April 2024**, and the last Weekly Winner will be identified on **26th April 2024**.

- 3.3 The Weekly Winner for each Assessment Date will be drawn at random from the aforementioned Weekly Database Date on each Friday of the month. This will be done at random, using an automated generator, so as to ensure fair and impartial participant selection.

Once the Weekly Winner has been determined, Vox will take steps to verify that such Weekly Winner meets the Eligibility Criteria stipulated in clause 0 and its sub-clauses and has abided by the Competition Rules stipulated in clause 2. Should any of these requirements or rules not be met, such Weekly Winner will be disqualified, and the randomized draw will be conducted again, until such time an eligible winner who meets the aforementioned criteria is identified.

- 3.4 Once verified, each Weekly Winner will be contacted by Vox directly via their email address or telephone number submitted by them to Vox, within the same working day of the Assessment Date (the “**Contact Period**”) to obtain such Weekly Winner’s further details to facilitate delivery of the Prize.

Should Vox be unable to make contact with a Weekly Winner within the Contact Period, such Weekly Winner will be disqualified and a new one will be selected as specified in clause 0 and the provisions of clause 3.4 shall apply to such alternate Weekly Winner.

- 3.5 Weekly Winners will be announced, after the expiry of the Contact Period, on Vox’s social media pages: Facebook and Instagram, subject to clause 6 below.

4 The Prizes

- 4.1 There are a total of FOUR prizes spread across the 4 Assessment Dates, each of which comprises one (1) **EXPERIENCE** valued at R10 000 each.

Each Weekly Winner must submit their original ID or a copy thereof certified by a commissioner of oaths, to take up the Prize.

- 4.2 The Prize is not transferable, exchangeable, or redeemable for cash.

Each Weekly Winner is responsible for paying for all incidental expenses, including income tax, that may be incurred by them in accepting and using the Prize.

- 4.3 Should a Weekly Winner be unable to present their ID for verification, such Weekly Winner will be disqualified, and the provisions of clause 0 will apply.

5 CONSENT IN RESPECT OF PERSONAL INFORMATION

- 5.1 The Entrant consents to their personal information being collected and processed in terms of the Protection of Personal Information Act no.4 of 2013 (“**POPIA**”) and in accordance with Vox’s undertakings below.

Vox shall, and the Entrant expressly agrees that Vox may:

- 5.1.1 process the Entrant’s personal information (as defined in POPIA) for the purpose of:
 - 5.1.1.1 managing the subscription or upgrade required in terms of clause 2.1.2, allocating a Vox account number in respect of a new subscription;
 - 5.1.1.2 recording the Entry Submission in a Weekly Database; entering the Entrant into the competition; and
 - 5.1.1.3 delivering the Prize to them should they be determined to be a Weekly Winner;

5.1.2 store such personal information on a secure server that will prevent unauthorised access thereto by third parties;

subject to clause 5.1.3, permanently delete the Entrant's personal information after the Weekly Winners have been determined and announced, except as required in terms of the Entrant's subscription agreement with Vox or as required by law; and

5.1.3 retain the Weekly Winners' personal information on the Vox social media websites until Vox, in its sole discretion, elects to delete it or the Weekly Winner delivers written request for its removal to Vox.

6 Publicity

Subject to their right to subsequently decline, each Weekly Winner agrees that they may be identified by their name and surname, and their photograph(s) taken and published in online and/or social media for an indefinite period, or until such Weekly Winner delivers written request for its removal to Vox.

7 Disclaimer

7.1 Vox reserves the right to cancel the competition or amend these Competition Terms and Conditions, including but not limited to, the duration of the Competition Period, Assessment Dates and Prizes, and Entrants will have no recourse against Vox.

Entrants enter or take part in the competition at their own risk and Vox bears no responsibility for any loss, damage or harm suffered as a result of:

7.1.1 participation in this competition; or

the acceptance and/or use of the Prize;

7.2 To the maximum extent permitted in law, Vox shall not be liable for:

7.2.1 any defects in the Prizes; and/or

any harm suffered by any Weekly Winner in accepting and using the Prizes.

8 Campaign Contact Details

Should you have any questions relating to these Competition Terms and Conditions, or should you require a copy thereof to be sent to you, please contact Suhail Dinat on Suhail.Dinat@voxtelcom.co.za or Trisha Francey on Trisha.Francey@voxtelcom.co.za

The Competition Period Ends: Midnight on the 25th April 2024.

The final Assessment Date is the 25th April 2024.