

# Verto Supreme

# Modern-day Cloud PBX Powered by PortaOne

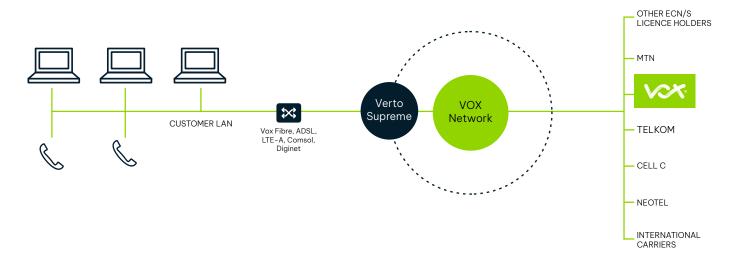
- Access your PBX from anywhere with our intuitive mobile application
- Wide range of features including voicemail, conferencing calling, call recording and call queuing
- Easily scalable to support your business growth
- Cost-effective, pay-per-user model
- All features, at one incredibly low price!

### PRODUCT OVERVIEW

When looking for a **Cloud PBX** that packs a punch but won't break the bank, then **Vox's Verto Supreme** is the business phone system for you. Powered by the world-class, carrier-grade **PortaOne technology**, which is trusted by over 500 telecommunications companies in over 100 countries, Verto Supreme ensures **unparalleled reliability and scalability**, and provides a wide range of features to keep your business connected and efficient. Verto Supreme is deployed within the fully georedundant Vox-owned and managed network, which gives our customers the peace of mind that their

PBX services will be of **superior quality** without any compromise. Furthermore, our customers benefit from the competitive **per second or uncapped calling plans** that Vox can offer via our interconnect agreements. Vox offers Verto Supreme as a fully managed solution to the SME market, which can be deployed over numerous Vox last-mile access types, such as **Vox Fibre**, **Vox ADSL**, **Vox Chrome Air or Vox Wireless services**. With a minimal capital investment, our customers are assured of having a solution that is **cost-effective**, **simple to deploy and feature-rich**.

## **HOW IT WORKS**





#### FEATURES AND BENEFITS

- Based on a per user model
- National footprint for installation and support
- Administrator and user self-service portal available
- PBX features such as voicemail, conferencing, music on hold, automated attendant and automatic call distribution included as a standard, with access to a wide range of features
- Flexible contract terms available (12, 24, 36, 48 and 60 months)
- Optional LAN readiness assessment to confirm IP telephony readiness
- Project management and on-going maintenance (24/7/365 monitoring)

- Full network security and redundancy
- Guaranteed professional managed service
- On-site hardware limited to handsets only no need for other expensive telephony equipment
- Choice of Gigaset, Vobi, Polycom and Yealink handsets
- Optional dual last-mile link redundancy available
- Verto Supreme Service level agreements are mandatory to ensure Vox keeps its promise to customers for excellent service and uptime. There are two options to choose from:
  - Standard
  - Advanced



#### WHAT IT INCLUDES

### Seamless integration with Vox Voice services and communication manager (TMS)

Verto Supreme and the Vox voice platform deliver the most cost-effective call rates in conjunction with leading IPT technology. The resulting benefit is that in many instances, the call savings offset the cost of the Verto Supreme monthly rental/fixed costs.

Verto Supreme is supported by the Communications Manager hosted TMS platform, and offers a comprehensive telephony expense management system. This allows for multiple telephony devices to be associated with users, and the creation of multilevel and multi-functional reports.

It also combines with external telephony vendor analysis.

This service is delivered via a web interface.

# Customer premises equipment and redundancy

Verto Supreme requires no on-site voice gateways for redundancy. As this is a full IP Centrex PBX, failover or redundancy can be provided in the form of a secondary last mile data link, and not to PSTN lines.

#### Self-service manageability

A site administrator has the ability to apply moves and changes to their site as and when required, which negates the necessity for costly call-out charges.

Users have the ability to change telephone behaviour

Users have the ability to change telephone behaviour on an ad hoc basis. Such changes will include follow-me, call forwarding, voicemail set-up and retrieval.

For more information on complementary or alternative products, visit us at vox.co.za

New Business Sales JHB: +27 (0) 87 805 5050 Consumer Support: +27 (0) 87 805 0530 Business Support: +27 (0) 87 805 0500 Email: info@voxtelecom.co.za

