

COMPETITION RULES: CYBER SECURITY CAMPAIGN

These terms and conditions apply to the “**CYBER SECURITY CAMPAIGN**” competition conducted by Vox Telecommunications (Pty) Ltd (Pty) Ltd (“Vox” or “the Promoter”). By entering this competition, you agree to be bound by the competition rules below, which are governed by the Consumer Protection Act 68 of 2008 (CPA) and its Regulations.

1. Eligibility and Entry

Entry into this competition is open to persons who:

- i. Reside legally in the Republic of South Africa (RSA).
- ii. Are over the age of 18 years.
- iii. Meet the eligibility criteria set out in Clause 2.

2. Entry Mechanism and Consideration

- i. Entry into the competition is free of charge, save for the cost of internet access/data used to submit the entry.
- ii. To be eligible for entry into the weekly or grand prize draw, the entrant must submit their daily answer via the required mechanism on VOX’s official Facebook page between 00:01 SAST on 1 October 2025 and 23:59 SAST on 31 October 2025 (the "Competition Period").
- iii. Successful Entry is defined as submitting the correct answer to the daily clue posted on the Vox Facebook page. Each day's successful entry constitutes one (1) entry into the Grand Prize Draw.

3. Exclusions:

The following persons may not enter this competition, and no prize will be awarded to them:

- i. Any director, member, partner, employee, independent contractor, agent, or consultant of Vox, or any person who directly or indirectly controls or is controlled by Vox, or any family member or close friend of any such persons.
- ii. Any supplier of goods or services in connection with this competition (including, but not limited to, the prize supplier).

4. Prize Details and Value

- i. **Prizes:** The competition consists of two tiers of prizes:
 - a. Weekly Prizes (4): Four (4) Cyber Security Goodie bags (approximate retail value of R500 each). One winner will be drawn each week.
 - b. Grand Prize (1): One (1) R5000 Mastercard Shopping Voucher.
- ii. **Prize Conditions:** The prize is not transferable, exchangeable, or redeemable for cash. Vox and its subsidiary and holding companies are not liable for any defects in, or changes to, the prize to the maximum extent permitted by law.

5. Winner Selection, Certification, and Notification

- i. **Independent Oversight:** Vox shall ensure that an independent registered auditor, accountant, attorney, or advocate (the "Independent Certifier") oversees and certifies the draw process to ensure compliance with the CPA. The winner selection proceedings shall be summarized and verified by this Independent Certifier.
- ii. **Draw Dates and Basis:** Winners will be selected by a random lucky draw from all eligible entries received up to that point.

- iii. **Weekly Draws (4):** Will take place on 14, 21, 28 October 2025 (for entries from the previous week) and 4 November 2025 (for remaining entries in the final week).
- iv. **Grand Prize Draw (1):** Will take place on 4 November 2025 from the pool of all successful daily entries accumulated during the Competition Period.
- v. **Winner Notification:** The Winner will be contacted directly via Facebook Messenger or telephoned within 24 hours of the respective draw taking place. Further details will be requested to facilitate the prize handover process.

6. Prize Forfeiture and Re-Draw:

- i. If Vox is unable to reach the Winner by 17:00 SAST on the third business day following the draw date, the Winner will be disqualified.
- ii. In the event of disqualification or prize forfeiture, a new Winner will be selected via a re-draw, which shall also be supervised and certified by the Independent Certifier. The new Winner will be notified in the same manner.

7. Verification

- i. The Winner will need to present their original (or certified copy of) proof of identification (ID book, passport, or driver's license) to take up the prize.
- ii. The Winner will be required to sign a declaration that they are not disqualified under clause 3.
- iii. Failure to provide comprehensive, accurate, and truthful information or failure to meet any eligibility criteria will result in disqualification.

8. Publicity and Marketing

- i. Any provision in these rules requiring the prize winner to permit the use of their image in marketing material, participate in any marketing activity, or be present when the draw is taking place or the winners are announced, is not a mandatory condition for receiving the prize.
- ii. The Winner will be announced on VOX's social media pages (Facebook) only after they have been contacted and successfully verified.
- iii. **Voluntary Consent:** Should Vox wish to use the Winner's name or image in post-competition marketing, the Winner must provide their express written consent to Vox, which they are entitled to withhold without prejudice to their right to claim the prize.

9. General Provisions and Indemnity

- i. **VOX's Decision:** In the event of a dispute in respect of any aspect of this competition, VOX's decision is final and binding, and no correspondence will be entered into.
- ii. **Governing Law:** This competition is governed by the laws of the Republic of South Africa.
- iii. **Force Majeure:** Vox reserves the right to cancel, suspend, or modify the competition or the rules if deemed necessary, or if technical issues, force majeure, or other unforeseen events beyond VOX's reasonable control compromise the integrity of the competition.

10. Processing of Personal Information (POPIA)

- i. **Consent and Purpose:** The entrant consents to his/her personal information being collected and processed in terms of the Protection of Personal Information Act no.4 of 2013 ("POPIA"). Vox shall process the entrant's personal information (as defined in POPIA) solely for the following purposes:

- a. Entering the entrant into the competition and processing required to draw and verify winners.
 - b. Delivering the prize to the Winner.
 - c. Retention of competition records for a minimum period of three (3) years, as required by the CPA and its Regulations.
- ii. **Security:** Vox shall store such personal information on a secure server that will prevent unauthorised access thereto by third parties.

11. Campaign Contact and Record Keeping

- i. **Contact Details:** Should you have any questions relating to the rules of this competition, or should you require a copy thereof to be sent to you, please contact competitions@voxtelecom.co.za.
- ii. **Record Retention:** In accordance with the CPA Regulations, Vox shall retain copies of these rules, a list of all instances when the competition was marketed, the list of winners, and the Independent Certifier's report for a minimum period of three (3) years following the closing date of the competition.