

VOX[®] REWARDS★

Your lifestyle and discount loyalty programme

Vox More. Earn More. Live More!



FREE REWARDS

Every month to help you navigate life's challenges

We are **one of the only South African ISPs** to proudly offer our clients a lifestyle loyalty rewards programme.

BRONZE	SILVER
 Retail	 Retail
 Fast Food	 Fast Food
 Travel	 Travel
 Tech & Gadgets	 Tech & Gadgets
 Education	 Education
 Online Retail Stationery	 Online Retail Stationery
	 Groceries

This sets us apart from our competitors by offering extra value to our clients, catering to their needs and preferences across a wide range of products and services.

The **Vox Rewards** programme opens access to a wide range of lifestyle benefits – not simply telecoms-related.

Vox Rewards gives you an upper hand with your budgeting and planning.

Enjoy Lifestyle Savings with



Work your way up to higher levels with our tiered structure

Through **Vox Rewards**, qualifying customers can get access to significant Rands back in monthly savings, discounts, vouchers and coupons from some of South Africa's favourite brands (please note: Ts and Cs apply).

At Vox, we're working together to help you put real savings back into your pocket, together with the following partners:



DEBONAIRS PIZZA



LEGIT



Get More, Live More with Vox Rewards!

Open up a world of savings with



Day to Day Benefits: Help with life's everyday items



Groceries

Enjoy up to **R1 250 monthly** in grocery savings at Shoprite and Checkers.



Takeout

Tantalise your tastebuds with **discount coupons** from KFC, Steers, Debonairs Pizza and Hungry Lion.



Tech & Gadgets

Keep up to date with Dress Your Tech, and benefit through up to **25% off**. (Minimum spend of R500 online.)



Stationery

Enjoy **10% off** all your online stationery purchases at Statesman Stationery.



Education

Empower yourself with access to **online learning** through IT Upskill.



Fashion

Update your wardrobe with up to **10% off retail gift cards** from Edgars, Legit, Style and Beaver Canoe, OR get **10% off** online purchases at BRANDZ.



Travel

Enjoy travel deals with partners including FlySafair, Citiliner, Intercape and Luxliner.

Rewards are great for body and soul!

Joining the



programme is as simple as 1, 2, 3!

As a qualifying Vox Fibre to the Home customer, you can join the **Vox Rewards** programme through the Customer Zone on the Vox website:

<https://customer.vox.co.za/login> or by registering at <https://rewards.vox.co.za/>

- 1** Once you receive your link, register to gain access to your personalised **Vox Rewards** programme.
- 2** To access your benefits, you need to log in using your Vox Account Holder ID number or passport number and your chosen pin number.
- 3** Your Rewards will be active 24 hours later.

Please note: Tier Upgrades are done on a monthly cycle (you will see your updated Tier Status and benefits in the month after you are upgraded, on the 1st of the month).

Earn your way to VIP treatment!

Qualifying and Earning Points on the



programme

The below qualifying criteria will earn you points, which will determine the Reward Tier you will be allocated.

The Qualifier:

1. You have an active Fibre to the Home (FTTH) service.
2. Your account is on active debit order.

Now that you have qualified, how do you earn points?

Action	Number of points
No payment defaults on your account (To keep your 100 points, we will check every 3 months that your account has not been suspended.)	100
Numbers of years as an active Vox customer: 0-12 months	0
Numbers of years as an active Vox customer: 1-4	100
Numbers of years as an active Vox customer: 5+	100
Additional products	100

The allocation based on number of points

Number of points	Tier
100-200	BRONZE
300-500	SILVER

Below we have mapped out some points earning scenarios:

	BRONZE	SILVER
Active Vox Fibre subscriber on debit order 0-1 year	✓	
Vox customer 1 to 4 years	✓	✓
Vox customer 5+ years		✓
No payment defaults	✓	✓
Additional product/s (Vobi or Wi-Fi Mesh or both)	✓	✓

If you're a qualifying **Vox Fibre to the Home** customer:

SCAN ME



to join the **Rewards programme** through the Customer Zone on the Vox website

OR

SCAN ME



to join the **Rewards programme** by registering on the **Vox Rewards** page

You can also send an email to rewards@voxtelecom.co.za