



# **REWARDS**

## Benefits Summary

Bronze, Silver & Gold Tiers

# Summary

BENEFIT CATEGORY	PARTNER(S)	DISCOUNT / REWARD	KEY POINTS
Grocery	Shoprite, Checkers	Save up to R1,250 per month; up to 250 coupons/month	5 coupons per product
Retail - Gift Cards	Edgars, Ackermans, Poetry, Cape Union Mart, Pick n Pay Clothing	10% discount on digital gift cards from Edgars 5% discount on digital gift cards from Ackermans, Pick n Pay Clothing, Poetry, Cape Union Mart	Gift cards valid for 12 months
Fast Food	KFC, Steers, Hungry Lion, Debonairs	Up to R15 in vouchers on R100+ spend Up to R30 in vouchers on R150+ spend Up to R100 in vouchers on R250+ (Gold tier only)	Max 4 claims/month
Travel - Flights	FlySafair	Up to R75 off flights	1 return ticket/month
Travel - Bus Tickets	JustGo	R50 off bus tickets	Max R400/month
Travel - Car Rental	Avis, Woodford	15% discount on car hire/rental (Gold tier only)	SA rentals only
Travel - Package Holidays	SL Travel	Up to R1 000 off packages (Gold tier only)	1 voucher per month
Tech & Gadgets	Dress Your Tech, ASUS, The Casio Shop	25% off a spend of min R500 at Dress your Tech 8% off ASUS devices 10% discount from Casio (Gold tier only)	Online purchases only
Education	IT Upskill, edX, Get Smarter, You Can Do Science	Up to 60% discount/R1,000 discount Voucher on IT Upskill spend; 20% off edX spend (Gold tier only); 15% off Get Smarter spend (Gold tier only); 50% discount off You Can Do Science spend; (Gold tier only)	One code per course
Online Shopping	Statesman, Brandz, Cart in Mart, Kidsalot	10% discounts	Online purchases only
Assistance	Legal, Medical, Credit, Wills, Trauma	Free telephonic consultations (Trauma for Gold tier only)	Face-to-face at own cost
Experiences	Quadzilla, Rush Extreme, Ann Van Dyk Cheetah Centre, U Cook	Up to 50% off experiences (Gold tier only)	Subject to booking rules
Health & Wellness	La Vita Spa, Mangwanani, Virgin Active	Spa discounts & 10% off gym contracts (Gold tier only)	Limited vouchers
Health & Wellness - Shopping coupons	Dis-Chem	Save up to R1,250 per month. Up to 250 coupons/month (Gold tier only)	5 coupons per product





## Grocery Benefit

**Partners:** Shoprite, Checkers

**What You Get:** Up to 250 discounted coupons per month on selected grocery products; redeemable at Shoprite/Checkers outlets nationwide

**Rules & Conditions:**

- Coupons not exchangeable for cash, not combinable with promotions
- Coupons valid until the expiry date and while stocks last
- Coupon code valid 30 days from issue, max 5 coupons per product per month
- Limited to 1 shopping trip per day
- Products/coupon list may change without notice

**Redemption:** Login on Rewards platform, select coupons, present codes at cashier



## Retail - Gift Card Benefit

**Partners:** Edgars, Ackermans, Poetry, Cape Union Mart and Pick n Pay Clothing

**What You Get:** 10% discount on digital gift cards from Edgars; 5% discount on digital gift cards from Ackermans, Poetry, Cape Union Mart and Pick n Pay Clothing; redeemable nationwide at partner stores

**Rules & Conditions:**

- Gift cards to be purchased digitally via the Rewards platform
- Valid for 12 months from date of purchase/activation
- No limit on purchase frequency
- Cannot be exchanged for cash or airtime, or used for account payments
- Not replaceable if lost/stolen (unless reported to Edgars Customer Service with voucher number)
- Balance enquiries available in-store or via customer service
- If full value not used, balance transferred to physical gift card
- E-gift cards cannot be topped up or sent to others
- Technical issues/delays via mobile operator are not covered by the Retailers/Rewards programme



## Fast Food Benefit

**Partners:** KFC, Hungry Lion, Steers, Debonairs

**What You Get:** Up to R15 in vouchers on R100+ spend; up to R30 in vouchers on R150+ spend; up to R100 in vouchers on R250+ spend (Gold tier only)

**Rules & Conditions:**

- Claim within 24 hours with receipt photo showing date, outlet, items, total
- Refund capped at R30 per claim. Claims processed in 5 business days
- Voucher valid 30 days, limited to 4 claims per month
- Not combinable with promotions/specials or other loyalty programmes
- Voucher valid for 1 use, cannot use 2 vouchers per purchase
- Not valid on UberEats/MrD/third party delivery



## Travel Benefit – Flights

**Partners:** JustGo

**What You Get:** Receive R75 cashback per return FlySafair flight

**Rules & Conditions: Applicable to FlySafair**

- Limited to 1 return ticket per member per month
- Valid on all FlySafair routes
- Cashback valid for 48 hours after travel
- Claims form must include full member details
- Ticket bookings subject to FlySafair service Ts&Cs



## Travel Benefit – Bus Tickets

**Partners:** JustGo

**What You Get:** Save up to R400 on monthly JustGo bus tickets

**Rules & Conditions: Applicable to Citiliner, Intercap, Luxliner**

- R20 off bookings under R1,000
- R50 off bookings over R1,000
- Valid for domestic routes only
- Applies to tickets booked online & customer service desks
- Cashback applied up to max R400/month
- Bus ticket bookings subject to JustGo and individual bus service Ts&Cs



## Travel Benefit – Car Rental

**Partners:** Avis, Woodford (Gold tier only)

**What You Get:** 15% discount on car rentals

**Rules & Conditions:**

- Unlimited bookings allowed within South Africa
- Member must hold valid RSA or international driver's licence and credit card
- Additional costs (insurance, fuel, extras, cross-border fees) for member's account
- Bookings via Avis/Woodford online platform only
- All rentals subject to Avis/Woodford standard rental terms



## Travel Benefit – Package Holidays

**Partners:** SL Travel (Gold tier only)

**What You Get:** R250 off domestic, R500 off regional, R1,000 off international packages

### Rules & Conditions:

- 1 voucher per month per member per booking
- Includes flights + accommodation + land transport
- Vouchers not transferable or redeemable for cash
- All travel bookings are subject to SL Travel standard booking Ts&Cs



## Tech & Gadgets

**Partner:** Dress Your Tech

**What You Get:** Get 25% off when spending R500 or more online

### Rules & Conditions:

- Limited to 3 vouchers per month
- Vouchers not transferable or redeemable for cash
- Available online only

**Partners:** ASUS, The Casio Shop (Casio is Gold tier only)

**What You Get:** 8% discount off Asus products; 10% discount off Casio products (Casio is Gold tier only)

### Rules & Conditions:

- Available online only
- Not combinable with promotions/specials.
- Discounts limited to purchases only and not for other services



## Education Benefit

**Partners:** IT Upskill, You can Do Science (Gold tier only), GetSmarter (Gold tier only), edX (Gold tier only)

**What You Get:** Discounted courses and career paths

### Rules & Conditions:

- IT Upskill: R1 000 voucher on courses up to R7 000 OR 60% off 6- or 12-month career path courses
- Discount codes limited to one per course, not transferable or refundable
- Available only to learners who complete identity verification with provider
- Applies only to online/distance learning
- Subject to partner-specific terms (eligible courses listed by providers)
- You Can Do Science: 5% off 3 months, 10% off 6 months, 20% off 9 months, 30% off 12 months subscription
- GetSmarter: 15% discount on short courses
- edX: 20% discount on select short courses



## Online Shopping Benefit

**Partners:** Statesman, Brandz, Cart in Mart, Kidsalot

**What You Get:** Statesman: 10% off stationery; Brandz: 10% off selected fashion items; Cart in Mart: R100 off orders of R600+; Kidsalot: 30% off non-promotional, 10% off promotional items

No limitations on frequency of purchases

### Rules & Conditions:

- Offers valid for online purchases only on selected products
- Vouchers not transferable/redeemable for cash/not to be resold
- Discounts not applicable to delivery charges
- All purchases subject to each partner's booking/online store terms



## Experiences Benefit

**Partners:** Quadzilla Sandboarding, Rush Extreme, Ann Van Dyk Cheetah Centre, U Cook (all Experiences Benefits are Gold tier only)

### What You Get:

- Quadzilla: R695 per person incl. sandboarding permit & equipment (min 3 guests)
- Rush Extreme: 2 x 1-hr all access tickets at R200 (up to 37% off)
- Ann Van Dyk Cheetah Centre: 50% off guided tour for 2 (cheetah run + feeding)
- U Cook: 50% off first meal kit, 10% off next meal kit

### Rules & Conditions:

- Quadzilla: Weather dependent, non-refundable, age restrictions apply
- Rush: Excludes holidays, toddler/parent tickets, and non-slip socks required
- Ann Van Dyk: Children under 7 or 1.2m not allowed. Booking essential
- Discounts not combinable with other promotions
- Codes valid for single use and not exchangeable for cash
- All purchases subject to each partner's booking/online store terms



## Health & Wellness Benefit

**Partners:** La Vita Spa, Mangwanani Spa, Virgin Active (all Health and Wellness Benefits are Gold tier only)

### What You Get:

- La Vita Spa: Couples package R999 (welcome drinks + 80-min hot stone massage)
- Mangwanani Spa: R899 Half-Day Spa (midweek), R100 off standard packages, Full Body Massage for 2 at R699
- Virgin Active: 10% off new 12-month contract fees

### Rules & Conditions:

- Voucher codes requested via Rewards platform
- 1 voucher per package per member, non-refundable and not combinable with specials
- Valid only for direct booking with spa partner
- Spa benefits subject to partner booking Ts&Cs
- Virgin Active discount valid only for new 12-month contracts, not applicable with other loyalty or promotional offers
- Joining and activation fees may apply



## Health & Wellness Benefit

**Partners:** Dis-Chem (Gold tier only)

**What You Get:** Up to 250 discounted coupons per month on selected grocery products Redeemable at Dis-Chem outlets nationwide

### Rules & Conditions:

- Coupons not exchangeable for cash, not combinable with promotions
- Coupons valid until the expiry date and while stocks last
- Coupon code valid 30 days from issue, max 5 coupons per product per month
- Limited to 1 shopping trip per day
- Products/coupon list may change without notice
- Redemption: login on Rewards platform, select coupons, present codes at cashier
- Queries handled via Rewards Client Services



## Movies and Entertainment Benefit

**Partners:** Nu Metro, KOODOO (all Movies and Entertainment Benefits are Gold tier only)

**What You Get:** 50% discount on standard 2D movie tickets. KOODOO: R50 off R300+ spend

### Rules & Conditions:

- Tickets must be purchased via Rewards platform
- Vouchers valid for 30 days from purchase
- Valid only for standard 2D screenings at participating branches
- Not valid for 3D, VIP, Scene Xtreme, or 4DX
- Vouchers not refundable, transferable, or exchangeable for cash
- Entry not guaranteed – normal Nu Metro Ts&Cs apply
- All purchases subject to each partner's booking/online store terms



## Assistance Services

**What You Get:** A variety of assistance services, available 24/7 telephonically at no cost

### Benefits Include:

**Legal Assistance:** Telephonic advice with qualified para-legal

**Medical Advice:** Telephonic consultations with paramedic (no diagnosis/scripts)

**Credit Counselling:** Telephonic advice with financial advisor

**Wills & Estate Planning:** Telephonic advice and free drafting of wills

**Trauma Counselling:** Telephonic sessions with qualified counsellor (Gold tier only)

### Rules & Conditions:

- Only main member is eligible
- Limited to telephonic consultations; additional services charged separately
- No liability for services requiring medical or legal follow-up beyond advice

# How to Join the Rewards Programme

As a qualifying Vox Fibre to the Home customer, you can join the Rewards programme through the Customer Zone on the Vox website: <https://customer.vox.co.za/login> or by registering at <https://rewards.vox.co.za/>.

You will receive a link to your personalised Vox Rewards programme to register.

To access your benefits, you need to log in using the **Vox account holder's ID/Passport number and mobile number**.

Your Rewards will be active 24 hours later.

*Please note: Tier Upgrades are done on a monthly cycle (you will see your updated Tier Status and benefits in the month after you are upgraded, on the 1st of the month).*

To view the full Vox Rewards Programme benefit rules, please click here:

[vox.co.za/Vox-Rewards-Programme-Rules.pdf](https://vox.co.za/Vox-Rewards-Programme-Rules.pdf)



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