

STAY CONNECTED IN BUSINESS

Make every call count with Vox OmniOne PBX

The only cloud PBX running on South Africa's own network

- SA-owned network
- Full PBX, zero hardware
- No contract tie-ins
- Loadshedding resilient
- One SLA - fully managed

THE CHALLENGE

Managing fragmented comms tools, ageing PBX hardware and multiple vendors is complex and costly, and limits your ability to work anywhere.

- When the power goes down, so does the PBX
- If calls sound bad, no one owns the problem
- Remote staff are using personal numbers and apps
- Multiple vendors bring multiple SLAs

THE SOLUTION

OmniOne is Vox's own cloud comms platform on the Vox-owned, geo-redundant SA voice network:

- One owner, one SLA, one support team
- End-to-end quality: Fibre to call termination
- No dependency on overseas cloud providers
- Loadshedding-resilient so that calls never drop
- Designed for SA businesses

A modern cloud PBX offered as a month-to-month arrangement, running on a fully owned South African network.

READY TO TRANSFORM YOUR PBX EXPERIENCE?
 Speak to a Vox Specialist today and get connected quickly and efficiently.

AT A GLANCE

Packages

OmniOne Core
from R59/user/month

- Cloud PBX and HD voice
- Voicemail
- Basic call forwarding
- Call pick-up and DDI
- Dialling restrictions
- Competitive calling rates available

OmniOne Pro
from R79/user/month

- Everything in Core
- Advanced routing & queues
- Mobile and Webcall apps
- Call recording and analytics
- CRM integration
- Self-care admin portal
- Competitive calling rates available

KEY FEATURES

FEATURE	WHAT IT DOES FOR YOU
01 Vox-Owned SA Network	Geo-redundant, carrier-grade infrastructure built and managed by Vox – no third-party dependency.
02 Self-service Admin Control	Web-based interface to manage users, call routing and reporting with real-time control.
03 Mobile and WebCall	Full PBX experience on smartphones and browsers – work anywhere on the same extension.
04 Advanced Call Routing	Time-based rules, call queues, IVR and customisable routing for every scenario.
05 Call Recording and Analytics	Record calls and access real-time dashboards for full visibility into performance and customer interactions.
06 CRM & ERP Integration	Click-to-dial, screen pops and workflow integration with leading CRM/ERP platforms.
07 Loadshedding Resilience	OmniOne stays live in Vox data centres. Calls fall back to mobile apps on the same extension.
08 Tiered Per-User Pricing	Core and Pro tiers – flexible per-user pricing that scales up or down as your business changes.

REAL-WORLD USE CASES



USE CASE 01

Growing SME – First Cloud PBX

Move from ageing on-premises hardware to a cloud-managed PBX. No capex, no maintenance, scales as you grow.



USE CASE 02

Hybrid & Remote Workforces

Office, home and mobile users all operate as one system – one number per user, one PBX, wherever they work.



USE CASE 03

Multi-Site Businesses

Unify calling across all branches. Manage all numbers, extensions and routing from a single admin interface.

WHY OMNIONE PBX

Five Reasons It's The Right Choice For SA Businesses

>> Pure Cloud

01

No hardware. No on-site equipment. Deploy in minutes.

>> SA Network Ownership

02

Vox owns the full voice infrastructure. One SLA, end-to-end quality, no overseas dependency.

>> Loadshedding Resilient

03

When the power goes out, OmniOne stays live. Calls fall back to mobile apps automatically.

>> Save up to 60%

04

Per-user pricing, no PBX hardware, no maintenance surprises. Competitive calling plans.

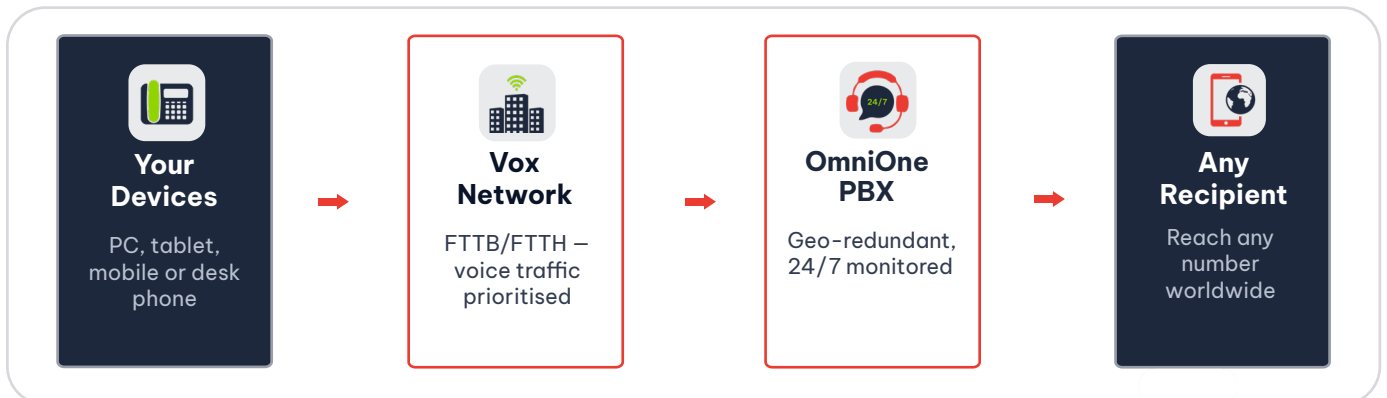
>> Fully Managed by Vox

05

Vox handles provisioning, monitoring and 24/7/365 support. Focus on business, not telecoms.

HOW IT WORKS

A call from start to finish - Powered by Vox OmniOne



ALTERNATIVE OPTIONS



Operator Connect

For businesses on Microsoft Teams – add enterprise voice directly into your Teams environment



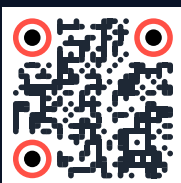
Smartz Solutions

Provides out-of-the-box, Cloud-based Omni-Channel Voice solutions for SMEs



SIP Trunking

Connect your on-premises PBX to Vox's voice network via IP – a cost-effective migration path



For more information on complementary or alternative products, visit us at vox.co.za

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