



**THESE PRODUCT-SPECIFIC PROMOTION TERMS AND CONDITIONS NEED TO BE READ IN CONJUNCTION WITH THE GENERAL AND PRODUCT SPECIFIC TERMS AND CONDITIONS. WHERE ANY DISCREPANCY OCCURS, THE PROVISIONS OF THESE PRODUCT-SPECIFIC PROMOTION TERMS AND CONDITIONS SHALL APPLY.**

## **Vox Rewards Promotion Points – July 2026 - Promotion Rules**

### **1. Duration**

- 1.1. The promotion shall commence on the 1<sup>st</sup> of July 2026 and shall terminate on 31<sup>st</sup> of July 2026 or upon an extended date if done so at the sole discretion of Vox.
- 1.2. Promotional pricing is subject to availability, either from the upstream network operator or Vox and may be withdrawn at any time without notice.

### **2. Qualifying criteria**

- 2.1. Qualification for the promotion is (a) a New installation and or activation of a fibre to the home line, and (b) The qualifying live area.
- 2.2. Only a single active promotion is allowed per Vox account.
- 2.3. Customers need to meet the standard Vox Rewards qualifying criteria to be eligible for the Vox Rewards promotion points.
- 2.4. Existing customers who upgrade or downgrade their existing fibre to the home service do not qualify for the Vox Rewards promotional points.
- 2.5. Electronically accepted or signed quotes need to be received for processing prior to the conclusion of the promotion date by 23:59.

### **3. How do you qualify for Vox Rewards?**

- 3.1. Consumer customers who have an active qualifying product and who's account is in good standing with an active debit order as the payment method will be eligible for the Vox rewards programme.
  - 3.1.1. Accounts in good standing are accounts that are not blacklisted or flagged as bad debt.
  - 3.1.2. A consumer account is an account that is in a personal name. Business accounts are not eligible.
  - 3.1.3. Customer accounts need to have a debit order or credit card as the payment method.
  - 3.1.4. Payment collections status must be active and not suspended.
  - 3.1.5. Accounts must have an active qualifying product.

### **4. Promotion Points**

- 4.1. Qualifying customers will earn 100 Vox Rewards promotion points.
- 4.2. The promotion points will be allocated to the Vox account for a period of up to 12 (twelve) months from date of service activation, whereafter they will expire.
- 4.3. If the fibre to the home service that the promotion points are allocated to is cancelled prior to the expiration of the promotion points, the points will be forfeited.

### **5. Vox Rewards Programme Rules**

- 5.1. These terms and conditions are to be read in conjunction with the Vox Rewards terms and conditions, a copy of which can be found <https://www.vox.co.za/vox-rewards/>